
Evaluation of Centrally Sponsored
Schemes in Health Sector

Volume I: APPROACH & METHODOLOGY



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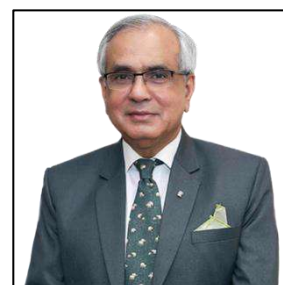
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Evaluation of Centrally Sponsored
Schemes in Health Sector

Volume I : APPROACH & METHODOLOGY

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MESSAGE

Over the past few decades, India has made impressive strides in improving the health outcomes of all the sections of the society which is evident from the improvement in India's performance on key health indicators, elimination of diseases like Polio, Guinea worm disease, Yaws, Maternal and Neonatal Tetanus, and decline in maternal and infant mortality rates. Improvements in health and transport infrastructure have also contributed to better access to healthcare facilities. Today, there exists a strong network of 1-million Accredited Social Health Activists (ASHA) workers who are playing a critical role in the last mile delivery of health services to the local community.

Though, evidence exists on improvement in health outcomes, affordability remains a key concern in the country. The share of Out of Pocket Expenditure (OOPE) as percentage of health expenditure remains among the highest in the world. However, various Government initiatives such as providing free drugs, diagnostics and transport services are leading to decline in OOPE. The initiative of the Government in the form of National Health Mission is also a step in the right direction to reduce OOPE.

New wave of technologies such as Artificial Intelligence, Robotics and Telemedicine provide an opportunity to the country to emerge as a frontrunner in delivery of the healthcare services. Advanced digital technologies can help deliver high quality healthcare even to rural and remote population and overcome the traditional problem of uneven doctor-patient ratio.

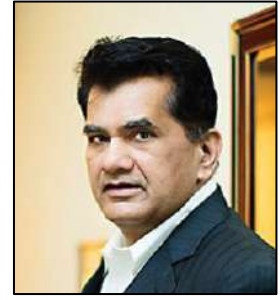
This evaluation report is a historic achievement in capturing the performance of 25 schemes of the Ministry of Health & Family Welfare and Ministry of AYUSH under five umbrellas and their contribution to the health sector. With clear reflection on the strengths and weaknesses of the programmes, along with suggestions for improvement, the country would need to marshal both financial & human resources and align incentives for different stakeholders to achieve the Sustainable Development Goal on Good health and Well-being.

OCTOBER, 2020
NEW DELHI
INDIA

Dr. Rajiv Kumar



Amitabh Kant
Chief Executive Officer
National Institution for Transforming India
Government of India
New Delhi, India



MESSAGE

NITI Aayog's mandate is to facilitate transformation in India, and through the Development Monitoring and Evaluation Office (DMEO), we are working towards institutionalizing evidence-based-policy-making, to strengthen systems of good governance in the country. While evaluations have been carried out in India since beginning, this study has been historic in both its scope and methods. For the first time, the National Development Agenda has been divided into ten sectors, with all Centrally Sponsored Schemes (CSS) in a sector falling under a single evaluation study. Simultaneously conducting multiple large scale studies across sectors has allowed for rich cross learning, standardization and adoption of leading evaluation methodologies and quality processes. This is an evidence generation and implementation research at the cutting edge.

However, evidence generation is not enough - uptake should also be ensured. The findings from this study would now be used to drive reform and future policy initiatives across the Ministries and Departments within its remit. The study provides data backed recommendations to improve Government service delivery, at the scheme and Sector level. The Ministry of Health & Family Welfare, Ministry of AYUSH and other agencies collect huge data on health related parameters through various mode such as Sample Registration System (SRS), District Level Household Survey (DLHS), National Family Health Survey (NFHS) and Health Management Information System (HMIS) etc. Many of output and outcome indicators coming out of these datasets, exist in silos with disparities in quality and accuracy of data. There is a strong need to synthesize several such datasets and also to increase the frequency so that output and outcomes health performance indicators can be tracked on a more real-time basis.

In the larger context of the XVth Finance Commission and devolution of funds from the Centre to States, these evaluation studies would also play an important role in advancing NITI Aayog's goal of cooperative federalism. This study also examines heterogeneous implementation of CSS and identifies sub-national best practices amenable to scaling up at national level, facilitating learning among States and across ministries linked to health in the Central government. The Ministry of Health & Family Welfare and the Ministry of AYUSH have been closely involved throughout the study via a thorough consultative process to optimize the robustness of the study and its recommendations.

Finally, for evidence-based policy decision-making in the country, there is need to itself shift from measuring physical and financial progress, to measuring outcomes and impacts. The study is a step in that direction, and there remains a long, promising path ahead.

OCTOBER, 2020
NEW DELHI
INDIA



Amitabh Kant
Chief Executive Officer,
NITI Aayog

Preface

The Government of India (GoI) spends close to Rs. 10 lakh crore annually on development activities, through nearly 750 schemes implemented by Union Ministries. Of these 750, total 128 are Centrally Sponsored Schemes (CSS), implying that they are funded jointly by the Centre and the States, and implemented by the States. Over the years, federalism and the expectations of government service delivery in India have evolved, and this vast proliferation of schemes is in sore need of rationalization. Rationalisation of schemes is expected to improve Centre-State relations, the effectiveness and efficiency of public finance, and the quality of service delivery to citizens.

To this end, all schemes were mandated to undergo third party evaluations, to provide an evidentiary foundation to the 15th Finance Commission for scheme continuation from 2021-22 to 2025-26. The task of conducting these CSS evaluations was granted to NITI Aayog, specifically to Development Monitoring and Evaluation Office (DMEO). This volume is thus a part of a historic exercise undertaken between April 2019 and August 2020, to evaluate 128 CSS, under 28 Umbrella CSS, under 10 Packages or Sectors. The studies together cover close to 30% of the GoI's development expenditure, amounting to approximately Rs. 3 lakh crore (USD 43 billion) per annum.

In order to fulfill this mandate to the highest standard possible, to optimize both the robustness and the uptake of the evidence generated, DMEO adopted a nationally representative mixed methods evaluation methodology and a consultative review process for the reports. Altogether, the project incorporates the direct input of approximately 33,000 individuals, through 17,500 household interviews, 7,100 key informant interviews and 1,400 focus group discussions. The views of Central, State, district, block, ward and village administrations, as well as non-governmental experts and civil society organizations have been elicited. Through qualitative and quantitative analysis of secondary literature, validated by this primary data collection, analysis was done at three levels: the sector, the umbrella CSS and the scheme itself. The key parameters for analysis, including relevance, effectiveness, efficiency, sustainability, impact and equity (REESIE), have been selected based on international best practices in evaluation. In addition, across 10 packages, certain cross cutting themes have been identified for analysis, including transparency, sustainability, gender, technology, private sector etc. The reports thus produced then underwent a consultative review process involving NITI Aayog subject matter divisions, concerned Ministries and Departments, and external experts. The entire project was implemented through 10 consultant firm teams selected from the private sector through an open tender process, managed by my small but fiercely dedicated team at DMEO.

Over the course of this project, hundreds of people across the country have pushed themselves through festivals, monsoon rains, cyclones and a global pandemic, COVID-19, to present these volumes. DMEO owes a debt of gratitude to each and every one of these contributors, but especially to all the beneficiaries interviewed, for sharing their precious time and experiences with our teams. Ultimately, this exercise, as all others by the Government of India, is in service of the sovereign citizens of this country.

Acknowledgment

We would first of all like to express our deepest gratitude to the Ministry of Finance for recognizing the crucial need for evidence in the deliberations of the 15th Finance Commission, and entrusting the conduction of these historic evaluations to NITI Aayog. Further, Dr. Rajiv Kumar, Vice-Chairman NITI Aayog, and Shri Amitabh Kant, Chief Executive Officer, have played a fundamental role, first in entrusting this weighty responsibility to the Development Monitoring and Evaluation Office (DMEO) and subsequently as mentors throughout the study, in providing all necessary support and guidance for the completion of the project.

Our invaluable partners in this exercise have been the Ministry of Health and Family Welfare, Department of Health and Family Welfare and Ministry of AYUSH and all its officials, without whose cooperation this evaluation would not have been possible. Ms. Vandna Gurani, Additional Secretary-cum-Mission Director (NHM), Sh. Vikas Sheel, Joint Secretary (Policy) and various Divisions of the Department also provided invaluable support. Sh Roshan Jaggi, Joint Secretary, Ministry of AYUSH and various division of the Ministry of AYUSH ensured timely comments. We are grateful to them for providing us access to available data, for patiently sharing their expertise through Key Informant Interviews (KIIs), and for providing their vital comments on the draft reports during various stages of the study. A detailed list of Key Informant Interviews can be found in the annexures to this report.

In the spirit of Centrally Sponsored Schemes in our federal structure, equally important partners in this endeavor have been the State Governments of Assam, Bihar, Delhi (UT), Himachal Pradesh, Karnataka, Madhya Pradesh, Maharashtra, Odisha, Rajasthan, Tamil Nadu, Telengana, Uttar Pradesh and West Bengal, and their Chief Secretaries in providing both ground support and operational independence to our field partners for the primary study. State Principal Secretaries (Health), Mission Directors (National Health Mission) and Other Officials also provided invaluable support. Officials across the State governments have extended their gracious cooperation to the study, for which we are deeply thankful.

Next, we must thank our external expert, Dr. Rajesh Kumar, Ex-Dean (Admn.), Prof and Head, Department of Community Medicine and School Public Health, Post Graduate Institute of Medical Education and Research (PGIMER), Chandigarh for helping refine and rationalize the report through their insightful comments, corrections and feedback at each stage. From the deep fundamentals of the sector to the latest developments, these experts helped ensure that the report was as comprehensive, cogent and technically robust as possible, within the short timeframes available.

Coming to the implementation teams, it goes without saying that the selected consultant firm, M/s Ernst and Young LLP. has done a remarkable job, particularly given the significant challenges of scale, time and resources presented by this project. Particular appreciation is due to Dr. Satyam Shivam Sundram, Partner and his full team. They conducted hundreds of interviews across 13 States and Union Territories of India, an extraordinary triumph of operational planning and logistics, through monsoons, festive seasons, a cyclone and a pandemic.

At NITI Aayog, this exercise would not have taken off without the consistent support of the Procurement Management Committee and Bid Evaluation Committee, particularly Mr. Sonjoy Saha, Adviser (PPP/PAMD), Dr. A.P Singh, Ex-Adviser (Agriculture) and Ms. Sanchita Shukla, the then Director, Internal Finance Division. Staff at the NITI Aayog Health vertical, particularly Mr. Alok Kumar, Ex-Adviser, Dr. Madan Gopal, Sr. Consultant and Dr. Nina Badgaiyan, Sr. Consultant, have

also been instrumental in seeing this project to fruition. The Internal Finance Division further merits special mention here for their extensive efforts.

DMEO team has been at the core of the evaluation studies - in this package specifically, Mr. Narinder Singh Rawat, Consultant and Mr. Deepak Kumar, Economic Investigator worked on every last detail of this herculean endeavor, under the guidance of Mr. Venugopal Mothkoo, Monitoring and Evaluation Specialist and Mr. S.P. Srivastava, Director. Across packages, Deputy Director General Mr. Ashutosh Jain also oversaw coordination, standardization and monitoring of the study design, analysis and implementation processes across packages. They were supported by the Evaluations Core Team: Dr. Shweta Sharma, Mr. Anand Trivedi, Ms. Sanjana Manaktala, Ms. Shruti Khanna, Ms. Vatsala Aggarwal, Mr. O.P. Thakur and Mr. Janyanta Patel. The Primary Data Quality Review team comprising Mr. Venugopal Mothkoo, Mr. Paresh Dhokad, Mr. Krishn Kant Sharma and Mr. Asad Fatmi contributed across packages in data quality and analysis. The DMEO administration and accounts officers, including Mr. D. Bandopadhyay, Mr. Munish Singhal, Mr. D.S. Sajwan, Mr. Manoj Kumar and others provided vital support on documentation, approvals, payments etc.

In accordance with the massive scope and scale of the exercise, this report owes its successful completion to the dedicated efforts of a wide variety of stakeholders. The country is deeply grateful.

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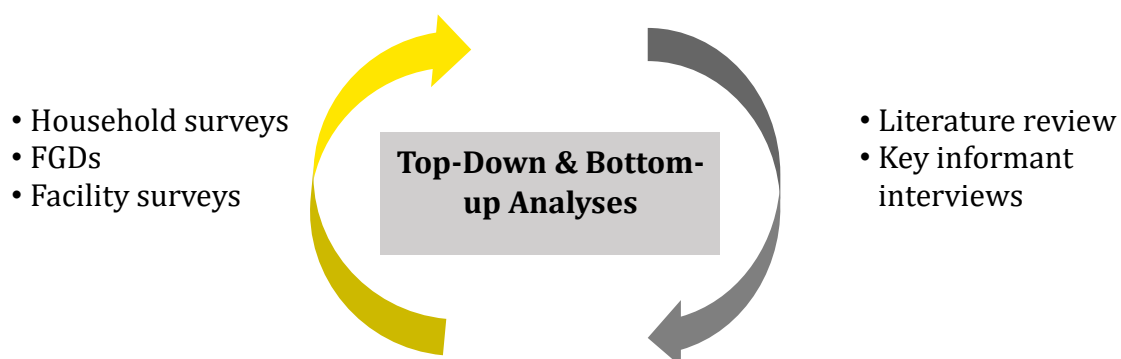
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Executive Summary

The Government of India (GoI) has assigned National Institution for Transforming India (NITI) Aayog the responsibility of conducting third party evaluation of Centrally Sponsored Schemes (CSS) for ten (10) sectors spanning twenty-eight (28) umbrella schemes. The findings of the evaluation will be an input for the 15th Finance Commission (2020-21). NITI Aayog through its Development Monitoring and Evaluation Office (DMEO) has selected EY for the evaluation of Centrally Sponsored Schemes in the health sector.

Mixed method has been applied with qualitative and quantitative approaches, using primary and secondary data. Further, the seminal framework proposed by Fischer (1995) has been adapted for the evaluation. Considering the scope of work and time available, the evaluation has been largely focussed on the Technical-Analytical discourse proposed by Fischer (1995). The contextual discourse has also been considered to help rationalize the schemes.

The Technical-Analytical discourse has been undertaken by adopting the WHO Operational Framework for monitoring and evaluation of Health systems (World Health Organization, 2009) in the context of the scope of evaluation defined under the study. Relevance, Effectiveness, Efficiency, Sustainability, Impact, and Equity for schemes have also been discussed using the REESI+E framework. An evaluation of the cross-sectional themes has also been carried out for the Schemes. Based on the evaluation, recommendations on the rationalisation of the schemes have also been provided. Further, the top-down analysis using secondary literature and KII analysis; and bottom-up analyses using household surveys, FGDs, and facility surveys were undertaken.



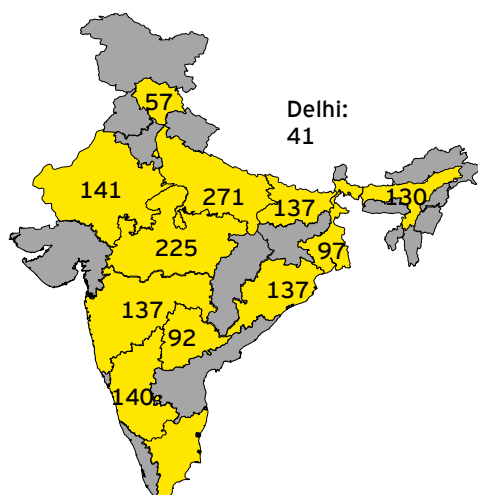
Systematic Literature Review process proposed by Kitchenham and Charters (2007) was used for the reference period of the literature review was kept the same as the evaluation period of study i.e. 2015-2019. Relevant papers from cross-references before the reference period were also included. The three recent studies¹ on NHM commissioned by NITI Aayog have also been referred to. Field study was carried out to triangulate and augment the secondary research findings with the primary survey data. The surveys were carried out across 13 states from December 1, 2019 to February 15, 2020. The list of documents referred for secondary data collection has been included in Volume II.

¹ IIPH & IIMA (2020). Working Report: Impact of the National Health Mission on Governance, Health System, and Human Resources for Health.

NIPFP (2020). Working Report: Role of National Health Mission in Health Spending in States: Achievements and Issues.

PGIMER (2020). Working Report: Impact of National Health Mission on Health Outcomes

Executive Summary



Numbers represent HH surveys conducted in 12 states

Primary Data Collection	Numbers
States	13
Districts	37
Villages	109
Household Surveys	1,610
Facility Surveys	173
Key Informant Interviews (KIIs)	980
Focus Group Discussions (FGDs)	150

The report has analysed the health sector on various parameters such as: health indicators, affordability, coverage and accessibility, equity and social inclusion, quality and hygiene, healthcare financing, public vs private healthcare scenario etc. Further, CSS have been analysed on parameters such as financial performance, Output-Outcome Framework, REESI+E (Relevance, Effectiveness, Efficiency, Sustainability, Impact, And Equity) and Cross-sectional themes. Best Practices across States and international case studies have also been presented. The report concludes with recommendations at sector and scheme levels; and rationalisation across schemes.

The evaluation study is presented in two volumes viz. a) Volume I: covering the scope, approach and methodology adopted for the study; b) Volume II: covering the evaluation for sector and CSS, findings from primary and secondary research along with recommendations. This report is Volume I of Final Evaluation Report.

1. Introduction

This section details out the background and objectives of the study, approach and methodology adopted, and limitations of the study.

1.1 Background

The Government of India (GoI) has assigned National Institution for Transforming India (NITI Aayog) the responsibility of conducting third party evaluation of Centrally Sponsored Schemes (CSS) for ten (10) sectors spanning twenty-eight (28) umbrella schemes. The findings of the evaluation will be an input for the 15th Finance Commission. NITI Aayog, through its Development Monitoring and Evaluation Office (DMEO), has selected EY for the evaluation of CSS in the health sector. The health sector evaluation report has been submitted in two volumes as detailed in Section 1.3. This is Volume I.

The evaluation study assesses the sectoral performance, evaluates the performance of Umbrella Schemes and each of the individual Centrally Sponsored Schemes (CSS) and whether the schemes are having intended impact or gaps persists which need to be addressed. Also, the study provides recommendations and suggests revisions in the schemes for effective implementation. The CSS includes:

1. National Rural Health Mission
 - Health Systems Strengthening
 - Reproductive, Maternal, New-born Child plus Adolescent Health- RMNCH+A
 - Strengthening of State Drug Regulatory System
 - National Leprosy Eradication Program (NLEP)
 - National Vector Borne Disease Control Program (NVBDCP)
 - National Tuberculosis Elimination Program (NTEP)
 - Integrated Disease Surveillance Program (IDSP)
 - National Iodine Deficiency Diseases Control Program (NIDDCP)
 - National Program for Prevention and Control of Cancer, Diabetes, Cardiovascular Diseases and Stroke (NPCDCS)
 - National Mental Health Program (NMHP)
 - National Program for Control of Blindness & Visual Impairment (NPCBVI)
 - National Program for Health Care of Elderly (NPHCE)
 - National Programme for Prevention and Control of Deafness (NPPCD)
 - National Oral Health Programme (NOHP)
 - National Programme for Prevention and Control of Fluorosis (NPPCF)
2. National Urban Health Mission
3. National AYUSH Mission
4. Tertiary Care Programs
 - National Mental Health Program
 - Trauma Centres and Prevention of Burn Injury
 - National Program for Health Care of Elderly
 - National Program for Control of Blindness & Visual Impairment
 - Telemedicine
 - Tobacco Control Program & Drug De-addiction Program

Chapter 1: Introduction

- National Program for Prevention and Control of Cancer, Diabetes, Cardiovascular Diseases and Stroke
5. Human Resources for Health and Medical Education
- District Hospitals - Upgradation of State Govt Medical Colleges (PG seats)
 - Strengthening of Govt Medical Colleges and Central Govt Health Institutions
 - Establishment of New Medical Colleges (Upgrading District Hospitals)
 - Upgradation/ strengthening of Nursing Services (ANM/GNM)
 - Setting up of State Institutions of Para-Medical Sciences and Setting up of Colleges of Para-medical Education

1.2 Objectives of the Study

The objectives of the study, as detailed in the RFP, includes the following:

a. Sectoral analysis:

- To understand the status of the Health Sector performance in the country in terms of reducing IMR, MMR, TFR, Malaria Mortality, anaemia among women, annual incidence and mortality from Tuberculosis; achieving 100% institutional deliveries, etc. and other intended health outcomes.
- To qualitatively and quantitatively map the intended contribution and impact of each centrally sponsored scheme to Sectoral outcomes. Also analyse these umbrella schemes in terms of the principles of access, adequacy, quality, equity and sustainability.
- To study the changes in the Out-of-pocket health expenditure of households and review the current insurance models with their financial implications.
- To analyse/study the contribution of other variables such as road connectivity, mobile connectivity, access and responsiveness of ambulances etc. for health outcomes.

b. CSS analysis:

- To assess the CSS schemes on the Relevance, Effectiveness, Efficiency, Sustainability, Impact (REESI) and Equity framework.
- To assess the CSS schemes on various cross-sectional themes, as well as unintended consequences/negative externalities of program implementation; including existing mechanisms such as environmental and social safeguards within the scheme design to mitigate these risks.

c. To identify and highlight scalable best practices and home-grown innovations, if any, and create case studies for further dissemination.

d. Program harmonization

- To provide recommendations based on the synthesis of sectoral and scheme-level analysis, on the need to continue the schemes in their existing form, modify, scale-up, scale-down or close down the schemes.
- To suggest revisions in the schemes' design for effective implementation in future, if modification is recommended.

1.3 Structure of Report

The report outline is as given below:

Volume I: Approach and Methodology Report

Volume I sets the context for the evaluation and provides the background and scope of study; describes the approach and methodology used in the study including literature review, field-study methodology (both qualitative and quantitative); and limitations of the study.

- Chapter 1: Introduction
- Chapter 2: Approach and Methodology
- Chapter 3: Discussion Guides for Key Informant Interviews and Household Surveys
- Chapter 4: Details of Key Informant Interviews, Household Surveys, Focus Group Discussions, Facility Survey and Villages for Primary Survey

Volume II: Detailed Evaluation Report

Volume II gives a detailed analysis of the health sector. It provides an analysis of the performance of the sector across various themes. Volume II also presents detailed scheme level analysis of the 5 selected CSS – National Rural Health Mission, National Urban Health Mission, Tertiary Care Programs, Human Resources for Health and Medical Education, and National AYUSH Mission. Volume II concludes with conclusions and recommendations pertaining to the health sector and studied CSS.

- Chapter 1 gives the executive summary of the overall evaluation.
- Chapter 2 presents the sectoral analysis of the health sector. This chapter discusses the background and performance of the sector. It also highlights the key issues and challenges and provides recommendations for the same.
- Chapters 3 to 7 present the analysis for Centrally Sponsored Schemes- National Rural Health Mission, National Urban Health Mission, Tertiary care programs, Human Resources for Health and Medical Education and National AYUSH Mission. These chapters highlight the key issues and challenges and provides recommendations for the same
- Finally, Chapter 8 presents the conclusion of the final report and recommendation on rationalisation of centrally sponsored health schemes.

2. Approach and Methodology

2.1 Overall Approach

A mixed-method approach has been undertaken with sequentially following qualitative approach and then quantitative approach using both primary and secondary data. The seminal framework proposed by Fischer (1995) given in Table 2-1 below has been adapted for the evaluation.

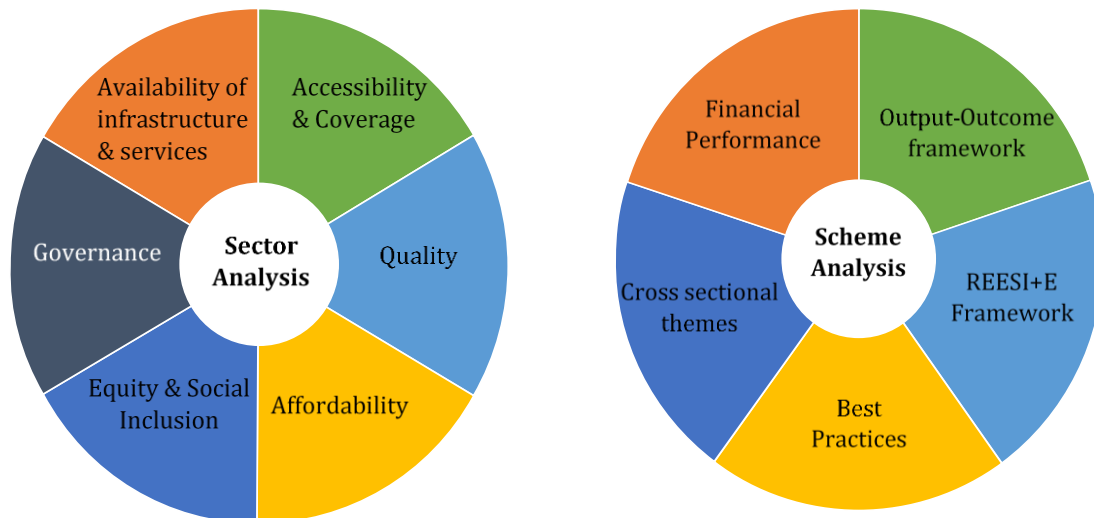
Table 2-1: Framework for evaluation

First-Order Evaluation	Technical-Analytical Discourse: Scheme Verification	<ul style="list-style-type: none"> • Does the scheme fulfil its stated objective(s)? • Does the empirical analysis uncover secondary or unanticipated effects that offset the project objective(s)? • Does the scheme fulfil the objectives more efficiently than alternative means available?
	Contextual Discourse: Situational Validation	<ul style="list-style-type: none"> • Is the scheme objective relevant to the problem situation? • Are there circumstances in the situation that require an exception to the objectives? • Are two or more criteria equally relevant to the problem situation?
Second-Order Evaluation	Systemic Discourse: Societal Vindication	<ul style="list-style-type: none"> • Does the policy goal have instrumental or contributive value for society as a whole? • Does the policy goal result in unanticipated scheme outcomes with the important societal consequences? • Does a commitment to the policy goal lead to consequences (benefits and costs) that are judged to be equitably distributed?
	Ideological Discourse: Social Choice	<ul style="list-style-type: none"> • Do the fundamental ideals (or ideological principals) that organize the accepted social order provide a consistent basis for the legitimate resolution of the conflicting judgments? • If the social order is unable to resolve basic values conflicts, do other social orders equitably accommodate the relevant interests and needs that the conflicts reflect? • Do normative reflection and empirical evidence support the justification and adaptation of alternative principles and values

Source: Adapted from Fischer, 1995

The evaluation of schemes has been primarily focussed on the Technical-Analytical discourse. The Contextual Discourse has also been considered to help rationalize the schemes. Due to the paucity of time and scope of work as per the ToR, second-order evaluation has not been conducted. The Technical-Analytical discourse has been undertaken by adopting the WHO Operational Framework for monitoring and evaluation of Health systems (World Health Organization, 2009) in the context of the scope of evaluation defined under the study.

Relevance, effectiveness, efficiency, sustainability, impact, and equity for schemes have also been discussed using the REESI+E framework. Key evaluation objectives and rationale under REESI+E framework have been presented in Appendix 2 of Volume II. Top-down sector analysis and bottom-up scheme-to-sector contribution analysis has been conducted. An evaluation of the cross-sectional themes has also been carried out for the sector and schemes. We have given recommendations on the rationalisation of the schemes.



2.2 Literature Review

Systematic Literature Review process proposed by Kitchenham and Charters (2007) has been used to study and analyse secondary data. The recommended guidelines include several steps, such as protocol development, selection of research papers for review, data extraction from the papers, synthesis, and reporting of the final results. The protocol development determined the criteria used for searching the research papers for review. The papers were searched from the following prominent databases: PubMed, Google Scholar, Embase, PASCAL Biomed, Cochrane Library, WHO Global Health Regional Libraries, Health Systems Evidence, Database of Abstracts of Reviews of Effects (DARE) etc

The papers, reports and books published were extracted using the advanced search option using a combination of keywords. The keywords used in literature search were “health sector” “monitoring”, “evaluation”, “health profile”, “health indicators”, “public health”, “public health expenditure”, “health expenditure”, “out of pocket expenditure”, “health economics”, “Gender issues in health”, “Leadership in health sector”, “healthcare”, “health finances”, “health outcomes”, “health processes”, “health inputs”, “infant mortality rate”, “maternal mortality rate”, “National Health Mission” etc. to identify the availability of information. Further, additional keywords like governance, finance, human resources etc. were also used for search. The search terms for each category were combined using the Boolean operators ‘AND’ and ‘OR’. Since the evaluation period of the study is 2015-19, the reference period of the literature review was also 2015-2019, relevant papers from cross-references before the reference period were also included. Further, three studies commissioned by the NITI Aayog on National Health Mission have also been referred to².

2.3 Field Study Methodology

Field studies (primary surveys) were carried out to triangulate and augment the secondary research findings with the primary survey data. Primary surveys included 1610 household

² IIPH & IIMA (2020). Impact of the National Health Mission on Governance, Health System, and Human Resources for Health.

NIPFP (2020). Role of National Health Mission in Health Spending in States: Achievements and Issues.

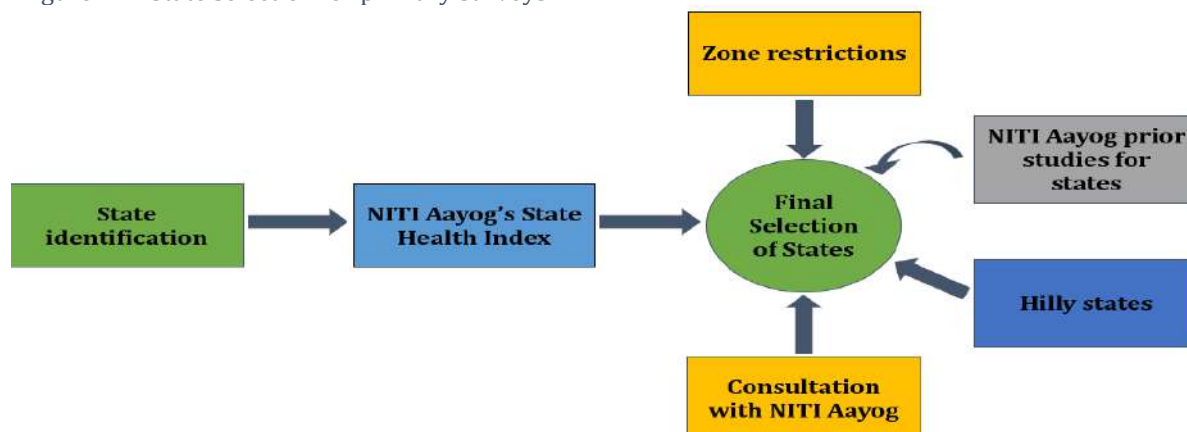
PGIMER (2020). Impact of National Health Mission on Health Outcomes

Chapter 2: Approach and Methodology

surveys, 150 Focus Group Discussions (FGDs), 980 Key Informant Interviews (KIIs), and 173 facility surveys.

The surveys were carried out across 13 states from December 1, 2019 to February 15, 2020. The states were selected based on the NITI Aayog's State Health Index, Zone and hilly state restrictions prescribed in the RFP, avoiding states covered in prior studies conducted by NITI Aayog, and subsequent consultations with NITI Aayog.

Figure 2-1: State selection for primary surveys



1) Zone restrictions

As per the RFP, states have been classified in six different zones, and 12 States and 1 Union Territory were selected for the primary survey. However, due to unforeseeable circumstances, the state of Tamil Nadu was added at the later stage. Also, at least one state/ UT was selected from each zone for primary study, as detailed below:

Table 2-2: Zone wise classification of States

SN	Zone	States / Uts
1	North and Central	Chandigarh, Chhattisgarh, Delhi, Haryana, Madhya Pradesh, Punjab, Uttar Pradesh,
2	South	Andhra Pradesh, Karnataka, Kerala, Lakshadweep, Puducherry, Tamil Nadu, Telangana
3	East	Andaman & Nicobar Islands, Bihar, Jharkhand, Orissa, West Bengal
4	West	Dadra & Nagar Haveli, Daman & Diu, Goa, Gujarat, Maharashtra, Rajasthan
5	North East	Arunachal Pradesh, Assam, Manipur, Meghalaya, Mizoram, Nagaland, Sikkim, Tripura
6	Northern Hilly States	Himachal Pradesh, Jammu & Kashmir, Uttarakhand

2) Ranking of States – NITI Aayog's State Health Index

3) NITI Aayog, in its recent report 'Healthy States Progressive India, June 2019', has classified all the states in three categories based on their performance, which have been considered for the selection of states for the primary survey. The attempt was to give similar representation to all three categories of states.

4) Consultation with NITI Aayog

It was suggested by NITI Aayog that the states surveyed under other evaluations may be excluded, to the extent possible, from the selection criteria for this study.

5) Final State Selection

In consideration of the above, the following states were identified for the primary survey:

Table 2-3: List of final states

S.No.	States/UT	Health Index Performance
1	Delhi (UT)	Achiever
2	West Bengal³	Achiever
3	Assam	Achiever
4	Madhya Pradesh	Aspirant
5	Uttar Pradesh	Aspirant
6	Bihar	Aspirant
7	Odisha	Aspirant
8	Rajasthan	Aspirant
9	Karnataka	Front-runner
10	Telangana	Front-runner
11	Maharashtra	Front-runner
12	Himachal Pradesh	Front-runner
13	Tamil Nadu	Front-runner

2.4 Selection of Districts

The selection of districts for primary survey was based on key indicators directly or indirectly pointing towards health seeking behaviour (demand), supply, institutional capacity, and population. The data for indicator was sourced from the National Family Health Survey 4 (FY 2016).

- a) Children age 12-23 months fully immunized (%)
- b) Prevalence of symptoms of acute respiratory infection (ARI) in the last 2 weeks preceding the survey (%)
- c) All women age 15-49 years who are anemic (%)
- d) Blood sugar level - very high (>160 mg/dl) (%) (women)
- e) Blood sugar level - very high (>160 mg/dl) (%) (men)
- f) Use of Family Planning Methods (Any) (%)
- g) Institutional births (%)
- h) Households with an improved drinking-water source (%)
- i) Households using improved sanitation facility (%)
- j) Literate women (%)
- k) Population

Based on the above criteria, finalized districts (37) are shown below:

³ In West Bengal, only household survey was conducted. Since FGDs, KIIs and facility surveys could not be conducted in West Bengal, in consultation with NITI Aayog, it was decided that the remaining study will be done in Tamil Nadu

Chapter 2: Approach and Methodology

Figure 2-2: Finalized districts (37) for study



2.5 Village Selection

For Village selection, the rural-urban area, population density, and equitable geographical distribution of the villages were taken into consideration. In one district three towns/villages were selected

Out of the 3 villages, 2 rural villages and 1 urban town/municipality were chosen to cover all sectors of the population in the district. Details of the villages/urban town/municipality selected have been provided in Section 2.5.

2.6 Household Selection

The selection was made through random sampling covering beneficiaries and non-beneficiary households.

2.7 Facility Selection

Facilities were selected giving coverage to Sub Centres, Health & Wellness Centres, Primary Health Centres, Community Health Centres, District Hospitals and Medical Colleges in proximity to the villages selected for the study.

2.8 Selection of Respondents for KII

The KII respondents were selection across various levels as detailed in the table 2-4:

Table 2-4: Details of Key Informant Interviews

Level	No.	Respondents
National	33	AS & MD (NHM), Joint Secretary (Policy), JS (Programs), Directors - Programs (NHM, NHM-Finance, DGHS), ED (NHSRC), Advisor (NHSRC), Director (Medical Education), Section Officer (Nursing), Section Officer (Paramedical), Economic Advisor, Assistant Director General (DGHS), Joint Secretary (AYUSH), Advisor (AYUSH), Deputy Advisor (AYUSH), Member-National Medicinal Plant Board (AYUSH), CEO (PMJAY), Deputy CEO (PMJAY), Advisors (PMJAY), Deputy Director, National Health Authority and Other prominent health sector experts etc.
State	80	PS(Health) / Additional Secretary (Health), MD-NHM, Director (program, finance), DG (Family welfare, Health), Commissioner AYUSH/DG AYUSH, CEO PMJAY, Drug Licensing Authority, State Medicinal Board Officer, Director Health Services, Director (Medical Education), Deputy-SHA etc.
District	179	Dist. Magistrate/Collector, Dist. Chief Medical Officer (CMO), DPM, Dist. AYUSH Officer, PMJAY, Dist. Nodal Officer etc.
Block and Village	273	Block Senior Medical Officer, Block AYUSH Medical Officer, BDO, ADO, SPMO, BPM, Pradhan, Panchayat Member, ASHA, ANM, AWW, LHV etc.
Facility	415	Dean (Medical college), Head Med. College, Head Nursing College, Head Paramedical Institution, Doctor, ANM, LHV, CMO/CMS/Surgeon, AYUSH HW in PHC, AYUSH HW in CHC, DH doctor, CHC nurse, PHC doctor, Pharmacist, lab technician, lab in-charge etc.
Total	980	

2.9 Selection of Members for Focus Group Discussions

Table 2-5: Details of Focus Group Discussions

Level	No.	Respondents
District Level	37	Pharmacist, AYUSH doctors, NGO workers, Program Officer,
Municipality Level	31	ANM, AWW, ASHA worker, LHV, teacher, Pradhan, Health Department, Counselor etc.
Village Level	82	ASHAs, ANM,, AWW, LHV, Mahila Mandals, Sarpanch, teachers, Panchayat Pradhan & Panchayat Members, NGOs, Other health workers; Opinion Leaders etc.
Total	150	

Sample size

The sample size has been detailed in Table 2-6.

Table 2-6: Sample Size

UNIT	SAMPLE SIZE
Households⁴	1610 (15 per village)
Facilities	173
Sub Centre and SC-HWC	50
Primary Health Centre and PHC-HWC	47
Community Health Centres	36
District Hospitals	16
Medical and Nursing Colleges	12
HWCs	12
FGD	150
KIIs	980

⁴ Across 70 villages and 35 towns in the selected states

2.10 Data Analysis Plan

2.10.1 Household Surveys

The household surveys were conducted face-to-face. Computer Assisted Personal Interviews (CAPI) mode was followed in which the interviewers selected the respondents based on criteria mentioned above and from the list of respondents within the selected village. The survey included an assessment of the functionality of the infrastructure—physical and human resources. The survey was conducted at the respondent's residence using a tablet, which was used for running the CAPI script and capturing responses. The script was enabled to capture the GPS location.

Respondent's answers were kept confidential. It was ensured that the results are not shared with other interviewers or any unauthorized person. No interviewer was assigned any household known to him /her. Also, that person won't have access to the information of such a household.

The household survey questionnaire in CAPI script (SurveyToGo) in the required language was used as the primary tool for the household survey.

2.10.2 Facility Surveys

The facility survey largely focused on availability of services and infrastructure support (HR, equipment, drugs) available to provide the services. Besides services, Quality Assurance System in facilities was also assessed, including infection prevention and surveillance mechanism, use of standard protocols, the safety of patients and health/hospital staff, functioning of RKS, and grievance redressal.

Post validations, the household and facility survey data was further cleaned and analysed in Excel.

2.10.3 Key Informant Interviews and Focus Group Discussions

Key informant interviews were conducted at various levels such as National, State, District, Block, Facility, and Village levels. KII guides were developed for various stakeholders (depending on their roles). The details of the KII and FGD respondents have been given in the annexure. Adequate care was taken to cover rural areas - 50% of FGDs were conducted in rural areas. The study also ensured representation of women health workforce —ASHA workers, anganwadi workers, schoolteachers, activists, health supervisors, RKS members of selected health facilities etc.

The transcripts for KIIs and FGDs were analysed and linkages between the data was created. Common codes/categories using axial coding were identified such as human resources, infrastructure, IT, ASHA and others.

2.11 Limitations of the Study

The quality of data received during primary surveys is dependent on the respondents. Depending on the respondent characteristics, the following limitations may be observed:

1. Since the evaluation was carried out ex-post, some of the factors (enablers/inhibitors) might not get emphasized in retrospect.
2. Causality cannot be established through this study. Further, it is not possible to establish and/or control and/or triangulate the relative importance of the factors related to a CSS / umbrella CSS.
3. The role of champions driving a particular CSS may not get captured.

4. Respondents might not be in natural self when responded to the queries and might have shared the information which appeared to be correct / technically correct rather than actual answers to the questions
5. The respondent might have fatigued in responding to a large number of queries.
6. In cases where self-reported data is the only means of evaluation for certain parameters and hence cannot be verified, it may suffer from bias or misreporting due to various factors like sensitivity, exaggeration, acquiescence bias, selective memory and relative understanding.
7. Factors such as peer pressure, virtual signaling, preference falsification, and social desirability might have heavily influenced FGDs etc.
8. With limited sample size, findings are directional and cannot be extrapolated for the whole the country and should be used as indicative information only

3. Discussion Guides for KIIs and Questionnaires for HH Surveys

This section provides the tools used for conducting household surveys, facility surveys and discussion guides used for conducting key informant interviews and focussed group discussions during the evaluation study.

3.1 Guide For KIIs

General Guidelines

- The questions for the stakeholder are presented scheme-wise.
- The topics and questions should be used as guide to the KII.
- Please keep in mind that while asking questions, follow up and probe with additional appropriate and relevant questions. This is to ensure that the response is satisfactory to the objective of the question asked. One can elicit more response by saying:
 - Please share more about
 - Can you give an example
 - What happened next?
- You can explore reasons behind the response by asking:
 - What makes you say that?
 - What was it about __ that made you decide__?
- **Wherever unclear or inconsistent, please ask questions seeking clarity;** again keeping in mind that the objective with which the question is asked, is answered satisfactorily. You can seek clarity on responses by asking:
 - Can you explain what do you mean by?
 - Earlier you said __ but it seems like __. Can you explain?

Introduction: Self

- Explain the purpose of the interview:
 - Namaste! I am ____ (mention your name) from ____ (name of your organization). At present we are carrying out a research study on healthcare related issues on behalf of NITI Aayog and Government of India, to get complete understanding of the centrally sponsored schemes. We want to understand key challenges in implementation of schemes and some success stories from key stakeholders across blocks, districts, states, centre and health institutions.
 - Today we are here to seek your opinions on certain topics related to the healthcare services. The information we gather from you will help us evaluate the schemes and recommend suggestions to the government.
 - Before I brief you further, I would like to introduce my team and explain what each one would be doing during the discussion (Introduce the team).
 - The objective of engaging with multiple stakeholders is that the views of each one of you are equally important. Please share even a small piece of information because that may be relevant for us to conduct our assessment. Please feel free to speak if you think you have an important story to tell.
 - I expect you to be frank. Please remember that there are no absolute right or wrong answers here so please speak from your heart.
 - Before starting this discussion, I wish to confirm that this interview complies with the Market Research Society of India (MRSI) and International code of ethics for market research. Please be

assured that all information given by all of you will be kept strictly confidential and will not be revealed without your prior permission.

- As I cannot keep pace with the speed of our discussion, I would be using this audio recorder so that I can transcribe this discussion later. Hope this is okay with you?

Discussion points for KII

- In this interview, we would be seeking your inputs on topics related to different dimensions of public health system which impact the availability, accessibility, affordability and quality of health services offered by NHM and CSS in our country.
- So, let's begin the discussion.

1. JOINT SECRETARIES (NHM) (Programs)

Governance / Institutional Mechanisms

- NHM covers all disease control programmes like National Vector Borne Disease Control Programme, Leprosy, Hepatitis etc and provides necessary support needed for accelerated implementation of programmes. How this is achieved?
- What kind of technical and operational collaboration exists between NHM Secretariat and Disease Control Directorates at the Centre (DGHS) and also at the State (DHS)?
- What is the role played by the Directorates/NHM Secretariat in developing State PIPs?
- Details on funds release mechanism from NHM to implementing agencies in the directorate at Centre and at the state level
- Role played by the NHM to streamline and support
- HRH management for the disease control programmes--- What is going to be the plight of large number of contractual staffs appointed? Why large number of regular vacancies still exist in programmes?
- NHM support to streamline information system under disease control programmes
- NHM and drugs, Labs and logistic support to disease control programme?
- Equity concerns under NHM and its repercussions on disease control programmes
- Do specialized institutions like NHSRC/TSU add to your capacity in delivery. If yes, please detail the same.
- In what areas have specialized institutions like NHSRC/SHSRCs/TSUs have provided inputs to resolve state specific problems?
- Was any innovative health project designed to solve health problems specific to control of leprosy, vector borne diseases & viral hepatitis diseases? If yes, please mention (state specific also)?

Infrastructure (physical)

- What is the basis of construction of new facilities at different levels under NHM?
- Is there a need to revise the norms for new construction? If yes, please explain
- Any other scheme led by other ministries play a role in control of leprosy, vector borne diseases & viral hepatitis diseases? How interplay with schemes like swaccha bharat can be improved?

Infrastructure (HR)

- What are reasons for scarcity in human resources in your programs? Could you please suggest measures to plug this gap?
- What role can strategic purchasing play to improve service delivery in NELP, NVB and NVHCP? Please comment on perceived problems in strategic purchasing.

Chapter 3: Discussion Guides for KIIs and Questionnaires for HH Surveys

- Do you think there is a need for any specialized training in NELP, NVB and NVHCP?
- What support is or can be given by tertiary care hospitals to strengthen delivery of such programs?
- Is there an effective referral system in place at primary healthcare services to reduce the burden at tertiary care hospitals?

Supply Chain

- Do you think there is an adequate provision of drugs to the patients under NELP, NVB and NVHCP?
- How well does Drugs and Vaccine Distribution Management System (DVDMS) function under leprosy, vector borne diseases & viral hepatitis disease programs?
- Do you see any gaps in the existing drugs procurement/supply chain mechanism under leprosy control, vector borne diseases & viral hepatitis disease programs? If yes, what are your suggestions on improvements.

Others

- What is the biggest challenge faced by you (the respondent) and how do you deal with it?

2. AS & MD (NHM)

- Has NHM shifted the focus of its activities during the years that followed its launch as NRHM in 2005. If yes, what was the need to change the focus and how was it realised on the ground?
- To what extent the following agencies been effective to provide guidance and institutional support to NHM
- State Health Societies- Areas of support— (please tell actual inputs provided in planning, designing, reviewing progress of services/intervention, financial management or resource mobilisation or suggesting mid-course corrections) Please also enlighten us on strengths and limitations of SHS
- NHSRC- What is the scope of work of the NHSRC? Is it relevant to NHM? What are the actual inputs provided, limitations and the way forward?
- NIHFW - What is the scope of work of the National Institute of Health and Family Welfare? Is it relevant to NHM? What are the actual inputs provided, limitations and the way forward?
- SIHFW - What is the scope of work of the State Institute of Health and Family Welfare? Is it relevant to NHM? What are the actual inputs provided, limitations and the way forward?
- Technical Support Unit - Please throw light on the technical Support Units set up with support from international agencies to facilitate activities of NHM in different State (BMGF, UN agencies, USAIDS and others).
- What other formal mechanisms exist to provide guidance and institutional support to NHM (like Mission Steering Groups, Empowered Committees, Advisory Committees (?)) and what has been their significant contribution to improve the design and contents of interventions under NHM.
- To what extent local self-government (specially PRIs) have been involved in developing health plans for local areas and monitoring its implementation by NHM? This is essential to address local health needs, and this has been one of the important objectives of NRHM but somehow progress in this area is not up to the mark in most states. What are your views on this and what is the way forward for active engagement of LSGs in health planning and monitoring of services of NHM in local areas?
- There are technical experts engaged by NHM for work at centre and state level and also the technical experts working in Directorate of Health Services in different states. How has NHM

Chapter 3: Discussion Guides for KIIs and Questionnaires for HH Surveys

assured that there is synergy of inputs and not duplications or ambiguity in decisions related to programme interventions or follow up. What is the mechanism available under NHM (or mechanisms you propose) for better governance and synergy of technical expertise available in the directorate of Health Services?

- What in your opinion have been the implications of merging NRHM and NUHM into NHM (structurally and financially)?
- What are the special measures / mechanism to strengthen NUHM in terms of human resource for health, fund utilizations, referral compliance, collaboration with different stakeholders, streamlining the urban health programs, UPHC.
- What are the strategies to address the vulnerable population in urban areas?
- What is the role of Medical Colleges in strengthening NUHM?
- Please explain whether NUHM has been able to address special and varied needs of migrant population and mobile population in bigger cities? (industrial slum dwellers or migrants from disturbed areas to cities)
- Budget allocations and utilisation of funds have been low under NUHM; please dwell on the possible reasons and ways to improve.
- Is there any separate/specific system to identify service coverage by health units located in marginalised (difficult/far to reach areas) areas? If yes, describe."
- Should budget allocation or PIP approvals be done for 3 years rather than 1 year, giving flexibility to the state to plan at micro-level?
- Do you think routing through the treasury has been able to plug leakages or increase accountability?
- What is the freedom and support given to RKS to expand its scope of work to support quality of care and services of a health facility? Are RKS members part of Quality Management Team in a health facility?
- What is its involvement of RKS in quality improvement, patient centric care and How can RKS be leveraged for better community involvement and feedback on the services and grievance redressal?
- What is the progress of setting up of RKS under NUHM in urban PHCs and CHCs? (is RKS meeting its intended objectives)?
- What is the kind of reporting relationship (co-ordination) exists between State Mission Director and Director of Health Services (in a state)?
- Is performance/result based funding for states the best mechanism to increase performance output? What alternate options would you like to have to encourage poor performing service units in a state (is there a better formula/mechanism for incentivisation)?
- What is the median time gap between receipt of fund by State Government treasury and release of fund to State Health Society?
- How do you make fund flow timelier and more efficient?
- What is the basis of construction of new facilities at different levels under NHM?
- Is there a need to revise the norms for new construction? If yes, please explain
- Are there any studies done before planning/establishing need for new public health facilities and between construction of new facility and creating accessibility to existing facility, how is the choice made?
- Do the health facilities face an issue of shortage of equipment, medicines and supplies? How are such issues handled? If yes, is it not more appropriate to replenish and equip the existing facilities rather than creating new ones? Infrastructure (HR)

Chapter 3: Discussion Guides for KIIs and Questionnaires for HH Surveys

- What could be the enabling policy interventions for motivating doctors/nurses/paramedics to serve in rural areas? What are the constraints in adopting a transparent posting, transfer, promotion and recruitment HRH policy at centre and states
- Vacancies of HRH at different levels have gone up despite investments by NHM since 2005. What can be done about it and what may be the possible reasons
- The service conditions of contractual staff and regular staff under NHM are very different and unfavourable to contractual category of staff. How to correct this situation?
- Are there any plans to fill up large number of Male Health workers posts lying vacant at Subcentres and PHCs? These are specially required to meet the urban health needs under NUHM?
- What are the problems faced in the contractual staff recruitment?
- What is the career progression plan for contractual and regular workers? What are the incentives given to increase the qualifications and for working in remote areas?
- Is there a system to measure the output post training session?
- What are motivational issues/barriers to ASHA?
- How has the dynamics between ASHA and other health workers (including ANM) changed over years?
- We understand that Free drugs and diagnostic initiative is key to reducing OOPS under NHM. What are the major challenges in implementing this scheme (from demand as well as from supply sides)?
- What are the procurement mechanisms and challenges under NHM?
- Do you think that the current inventory management practices are adequate?
- Do you think quality assurance mechanisms for drugs and vaccines are adequate? If not, please explain what could be done for improvement.
- Any suggestions on medical equipment maintenance system under NHM and ways to further improve the same
- What are the best practices from States for free drugs and diagnostics services?
- Any further reduction in IMR is dependent on decline in neonatal mortality and NHM has taken initiatives to improve new-born care facilities What are the main challenges and how to further strengthen new-born care units specially SNCUs under NHM?
- Do you think quality assurance mechanisms for drugs and vaccines are adequate? If not, please explain what could be done for improvement.
- What are the issues/gaps being faced in newborn care facilities? What measures have been taken to address them?
- How can IEC and outreach activities be modified to increase awareness across gender, region, marginalized, vulnerable, disadvantaged sections of society?
- How has technology (Telemedicine, mHealth, HMIS etc.) been used to increase efficiency under various CSS?
- How has technology penetration helped reach across gender, region, marginalized, vulnerable, disadvantaged sections of society?
- Use and impact of technology on Community awareness and empowering the Service Providers?
- How is technology being used to provide the healthcare services in unserved/under served areas?
- How is technology being used for on-ground data collection?
- What are the existing mechanisms in place to ensure data quality in various systems like HMIS, RCH platform, MIS, DVDMS, etc.? What are some of the best practices you would like to highlight?

Chapter 3: Discussion Guides for KIIs and Questionnaires for HH Surveys

- Can you suggest strategies to strengthen primary healthcare system and robust referral system to overcome shortfall?
- What role HWCs play to compliment objectives of Ayushman Bharat? How can HWCs become more effective to operationalise comprehensive primary care? Is it possible to introduce a gate keeping mechanism at HWCs to decongest secondary hospitals and reduce cost of care?
- Ayushman is duplicating / overlapping with NHM services of free drugs and diagnostics. What is been done to manage the overlap?
- Under NHM, we have a set of assured services provided free of cost in Public hospitals whereas many of these are chargeable by the empanelled private hospitals and reimbursable under Ayushman Bharat. How do we account for this?
- Under the Ayushman Bharat scheme, are all the Sub Centres and Primary Healthcare Centres expected to transform/upgrade into HWCs in the long term? What will be the strategy to develop HRH for the same and cost implication?
- Under NHM, district hospitals are to be developed into Medical Colleges. How do we address the shortage of teaching staff that is an issue even in already existing medical colleges?
- What are the major challenges faced by you to ensure quality of assets and services (the respondent) in tasks/programmes assigned to you? How do you deal with it?
- Do you think there is a lack of integration between NHM, Medical colleges and services and tertiary schemes? If yes, what might be the plausible reasons and ways to address them? Can you provide any examples?
- How do we set up viable referral systems linking medical colleges with District Hospitals?
- What is follow up on the Patient Satisfaction surveys being conducted in outdoors and indoors of public hospitals under NHM?
- Has anything being done systematically under NHM to create awareness amongst patients about their entitlements and thus reduce cost.?
- What has been the impact of Prescription Audit under Quality Assurance Programme under NHM to change drug prescribing practices of doctors in public hospitals in terms of generic drugs promotion to reduce OOPE?
- Do you think geriatric care facilities are urban centric? If yes, what are your suggestions to intensify?

3. Executive director, NHSRC

National Health Mission

- NHSRC is expected to improve design and functioning of NHM. How this function is performed and what are the broad areas of work of NHSRC?
- How the inputs/ support provided by the NHSRC to improve National Health Mission are different in nature and scope when compared to technical or programme divisions of Directorate of Health Services or that of NHM Secretariat.?
- Has there been a shift in focus of work that NHSRC carries out during the years that followed its establishment soon after NRHM came into being? If yes, what is the nature of shift in focus of work in NHSRC?
- Over the years, NHSRC has successfully tackled many bottlenecks that NHM faced while implementing various initiatives to reduce maternal and child mortality. Please provide a few examples of NHSRC support in this regard (try to get details in terms of system approach adopted) keeping in view different divisions of NHSRC

Chapter 3: Discussion Guides for KIIs and Questionnaires for HH Surveys

- How much flexibility NHSRC enjoys in its work keeping in view its reporting relationship with MoHFW. What can be done to have more autonomy to work as a technical support unit for NHM
- What support NHSRC provides to the state government and its units located in states (SHSRC- State Health System Resource Centre) What precise role is expected of SHSRCs in state and what has been their actual contributions to support NHM in states?

Ayushman Bharat

Access/Coverage

- In view of organisational set up and resource allocation under Ayushman Bharat, don't you think that secondary care hospitals get more support compared to Health and Wellness Centres (HWCs)?
- How do you propose to maximise visibility and scope of work of HWCs to promote primary care approach for Universal Health Coverage. What are the major challenges that NHSRC faces in this context?
- What is the roadmap to transform 150000 Sub centres and existing PHCs into HWCs? What is the plan for setting up of HWCs in urban areas? What technical support NHSRC provides in this context
- Ayushman is duplicating / overlapping with NHM services of free drugs and diagnostics. What is been done to manage the overlap?
- How do you account for the assured services provided under NHM, in Ayushman?
- As an expanded range of services, are the OPD, medicines and diagnostics services proposed in HWCs available?
- As mentioned earlier, under the Ayushman Bharat scheme, all the Sub Centres and Primary Healthcare Centres expected to transform/upgrade into HWCs in the long term?
- What will be the strategy to develop skilled HRH to run HWCs and expected role of NHSRC to facilitate operationalisation of HWCs. What will be the cost implication for the same?
- What are the steps taken/planned by the state government to upgrade the existing PHCs and SCs to HWCs?

Human Resources in Health and Medical Education

- Describe contributions of NHSRC to promote adoption of a transparent HRH policy by the MoHFW. What has been the progress and how the same can be accelerated
- NHSRC's views on ways to streamline Ayush services in NHM and support that NHSRC provided or loike to provide to the Ministry
- Any concrete steps that NHSRC may have taken or propose to initiate to ensure active engagement of medical colleges in supporting NHM and
- promote adoption of Public Health Cadre by the MoHFW and State Health Departments
- Any concrete steps that NHSRC has taken or proposes to take up to further improve Quality Assurance Programme under NHM

Governance / Institutional Mechanisms

- For providing inputs to NHM in specialised areas of expertise (like clinical super specialities, information technology, financing etc), what support mechanism NHSRC has identified for itself
- What is the budget allocation for NHSRC. Is this adequate or you would like it to increase and for what areas of work?

Chapter 3: Discussion Guides for KIIs and Questionnaires for HH Surveys

- Please narrate your views on conducting Common Review Missions. What has been the trends in its findings over the years on major areas of NHM work. Has there been any follow up on CRM recommendations?
- What changes or modifications you propose for better design and conduct of CRM in future?
- Is there any regulatory body governing the standards and norms for para-medical sciences? If yes, please share the roles and responsibilities of concerned body. If no, please share your views on addressing the gaps for the same.
- What options can be considered for increasing the pool of specialists (in service programs & pre-service programs)?
- Are General Duty Medical Officers (GDMO) recognised by MCI?

Finances (Budget and utilisation) for upgrading district hospitals to medical colleges

- Is the fund allocated for the development/ redevelopment of medical college or transforming the District Hospital into medical college adequate? If not, how is it impacting the functioning?
- How frequently the ceiling is revised?
- Whether there is a case for additional allocation of funds over and above the ceiling amount?
- Is the upgradation process of existing district hospitals into medical colleges cost effective?
- Are the services impacted during the process? If yes, what are the remedial measures taken considering the teaching load?
- While infrastructure is being created, what are the steps to ensure adequate human resources (teaching and non-teaching staff)?
- What additional support is given to DH for upgradation to medical college?
- Are field practice centres of community medicine set-up in rural and urban settings?
- Is there any time lag in approval and receipt of the funds for Human Resources for Health schemes?

4. DIRECTOR, Directorate of Medical Education

Human Resources in Health and Medical Education

Governance / Institutional Mechanisms

- Are NMC (erstwhile MCI) regulations (student to faculty ratio, minimum no. of beds in the hospital etc.) very stringent as compared to international norms and do they need to be revised for UG and PG teaching programs?
- What options can be considered for increasing the pool of specialists (in service programs & pre-service programs)?
- Are General Duty Medical Officers (GDMO) in hospitals and PHCS with post graduate qualifications recognised by MCI as teaching faculty?
- How can collaboration between DIRECTORATE OF HEALTH SERVICES and DIRECTORATE OF MEDICAL EDUCATION be improved?

Quality

- Is there any support provided by the DMET for implementation of National Quality Assurance Standards, and Kayakalp?
- *The SOPs and Standard treatment protocols developed under Quality Assurance (NHM) may also be included in medical college teaching programme. The same holds true for standard treatment for TB/Malaria/Leprosy recommended under National Programme What can be done to ensure this?

Chapter 3: Discussion Guides for KIIs and Questionnaires for HH Surveys

Finances (Budget and utilisation)

- Is the fund allocated for the development/ redevelopment of medical college adequate? If not, how is it impacting the functioning?
- How frequently the ceiling is revised?
- Whether there is a case for additional allocation of funds over and above the ceiling amount?
- Is there any time lag in approval and receipt of the funds for Human Resources for Health schemes? (or, National Health Programmes to be implemented by Medical Colleges)

Infrastructure (physical)

- Is the pace of bridging the gaps between private and government medical seats optimal/good enough?
- What are your views on quality of government v/s private teaching/training medical colleges? How can this be further improved?
- What are the steps taken to increase the number and strength of teaching faculties of medical colleges specially those newly created?
- How should private medical colleges be supported to participate in national health programs?

Infrastructure (HR)

- What are the initiatives taken to retain the faculty in medical colleges?
- What initiatives to be taken to motivate clinicians to join teaching institutions as faculty?
- How do you motivate clinicians in non-teaching private hospitals to join or support government teaching institutions?

Access/Coverage

- What policy initiatives are required to incentivise and retain teaching faculty in medical colleges in rural and remote areas? (as done in Odisha ??)

Quality of assets/services

- Are there any policy guidelines to set up apex referral institutes and tertiary care institutes to address equity concerns in terms of population and areas served?
- Is there any regulatory body governing the standards and norms for para-medical sciences? If yes, please share the roles and responsibilities of concerned body. If no, please share your views on addressing the gaps for the same.
- Best practices in the state
- Recommendations on rationalization
- Are the Medical Colleges taking lead in guiding technical protocols under NHM?
- Are the various units in the same department practising standard protocols or it varies from one unit to another?
- How can medical colleges have better collaboration with NHM?

5. Joint Secretary (NCD, Tobacco Control Program)

Tertiary Care

Governance / Institutional Mechanisms

- What are the reasons for delayed fund release to medical colleges/institutes under National Mental Health Programme?
- Have any steps been taken to fast-track the release of funds?
- Do you think that there is a mismatch between incidences and targets under the NPCB?

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- What are the reasons for not revising scheme targets for last 4 years under NPCB?
- What is the back log at the state and national level for cataract surgeries?
- How do you intend to involve the private sector in clearing this back log?
- Is there any strategy to link underutilised govt. operation theatres for use by voluntary surgical cares?
- What are the areas of improvement to meet the need of the performing surgeries?
- What measures are being taken or planned to achieve the need of performing surgeries?
- Do you think there is a lack of integration between NHM, Medical colleges services and tertiary schemes? If yes, what might be the plausible reasons and ways to address them? Can you provide any examples?
- How do we set up viable referral systems linking medical colleges with District Hospitals?
- Finances (budget and utilization)
- What have been the possible reasons for decrease in budget allocations to programs on mental health, elderly care, blindness, trauma over time?
- Infrastructure (HR)
- What are reasons for scarcity in human resources for tertiary care schemes? Could you please suggest measures to plug this gap?
- What role can strategic purchasing play to improve tertiary care services? Please comment on perceived problems in strategic purchasing.
- Do you think there is a need for specialized training in areas such as geriatric care and tobacco control, de-addiction care, terminal care?
- What support is or can be given by tertiary care hospitals to strengthen primary healthcare?
- Is there an effective referral system in place at primary healthcare services to reduce the burden at tertiary care hospitals?

Supply Chain

- Do you think there is an adequate provision of drugs to the patients under tertiary care?
- How well does Drugs and Vaccine Distribution Management System (DVDMS) function under tertiary care? How often does requisition get created on it? Also how often does drugs stock out happen?
- Why are prescription or generic drugs not getting momentum in tertiary care hospitals?
- What steps have been taken or planned to improve the progression of setting up of Jan Aushadhi units?
- Do you see any gaps in the existing drugs procurement/supply chain mechanism under tertiary care? If yes, what are your suggestions on improvements.

Patient satisfaction/OOPE/equity

- What is follow up on the Patient Satisfaction surveys being conducted in outdoors and indoors of public hospitals under NHM ?
- Has anything being done systematically under NHM to create awareness amongst patients about their entitlements and thus reduce cost?
- What has been the impact of Prescription Audit under Quality Assurance Programme under NHM to change drug prescribing practices of doctors in public hospitals in terms of generic drugs promotion to reduce OOPE
- Do you think geriatric care facilities are urban centric? If yes, what are your suggestions to intensify them in rural areas?

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- What is the biggest challenge faced by you (the respondent) and how do you deal with it?

6. CEO, NHA/ CEO PMJAY

Ayushman Bharat

Governance / Institutional Mechanisms

- Are the roles, responsibilities, and accountability clear for NHA/SHA and DoH for the implementation of PMJAY?
- Do you think SHA has the capacity to monitor PMJAY?
- What are the mechanisms under PMJAY to synergise with various state health insurance schemes?
- What are the mechanisms for checking fraud and abuse under PMJAY at Central and State level?
- How effective have these mechanisms been in your experience?

Finances (Budget and utilisation)

- Do you think budgetary allocations to PMJAY are adequate? If not, please explain why.

Access/Coverage

- What are the reasons for low empanelment of private hospitals under PMJAY?
- Do you see a need to revise the package rate under PMJAY? If yes, please explain.
- What steps have been taken by the government to increase the private hospital empanelment?

Miscellaneous (use of technology/IEC/outreach activities/community-based interventions etc.)

- What are the grievance redressal mechanisms for PMJAY beneficiaries, and how effective are they?
- Can the scope of 'Mera Aspatal software' be increased to provide better services under PMJAY?
- What are the major challenges faced by you (the respondent) in tasks/ programmes assigned to you?
- How do you deal with it?
- Any leading practices that you would like to refer?

7. AYUSH Secretary/Additional Secretary/ Joint Secretary

Governance / Institutional Mechanisms

- How is the synergy between different departments such as Medicinal Plants Board, State AYUSH Drug Licensing Authority, Directorate of Health Services?
- Please describe the interplay and role of each agency?
- Does the state have a State AYUSH mission society?
- Do you have enough capacity to implement the scheme successfully?
- Please explain the challenges in the process of fund disbursement from MoA to states and suggest improvements for the same.
- Why is the flow of fund slow?
- Are any measures being undertaken for timely disbursement of funds?
- What are the institutional mechanisms (Ministry of AYUSH) for synergising with other ministries/ departments of agriculture/ horticulture/ health?
- What are the mechanisms for integrating AYUSH services with other national health programs as a system of medicine?

Infrastructure (Physical)

- What are the measures being taken to utilize funds allocated to the medicinal component of AYUSH?
- What are State Medicinal Plants Officials doing to motivate farmers to cultivate Medicinal Plants?
- What are Medicinal Plant Officials doing to increase the area under cultivation of medicinal plants?
- What is being done to improve the post harvest infrastructure for medicinal plants in the state?
- What is being done to reduce the cost of cultivation of medicinal plants?

Infrastructure (HR)

- What efforts have been made to enhance the quality of training at AYUSH colleges and universities?
- Are you satisfied with the current level of training provided to AYUSH staff?

Quality of assets/services

- Is there a monitoring committee at the state level for AYUSH treatments and procedures? How often does the committee submit the reports (they are supposed to submit twice)? Are there adequate number of drug inspectors, if no then why?
- How is the supply chain for AYUSH drugs managed?
- Has the quality of AYUSH drugs supplies been impacted by the setting up of the pharmacies? What is the functional status of the pharmacies? How are they monitored?

Access/Coverage

- What are the reasons for disparate (very high to very low) AYUSH funds utilisation in states?
- Please explain the bottlenecks in the fund flow and highlight good practices.
- Are there any efforts for leveraging NHM for increasing demand or access to AYUSH services? If yes, please provide details

Patient satisfaction/OOPE/equity

- Has there been any effort towards standardisation and quality control of AYUSH treatments and procedures? If yes, please provide details.
- Are specific research/studies being done to create evidence for integration of traditional (AYUSH) and modern systems of medicine?
- Any policy directions towards convergence and synergy?
- What is the future strategy for mainstreaming of AYUSH services?

Miscellaneous (use of technology/IEC/outreach activities/community-based interventions etc.)

- What are the major challenges faced by you (the respondent) in tasks/ programmes assigned to you? How do you deal with it?
- What are the best practices in your area?

8. DIRECTORS (DIFFERENT PROGRAMS)

National Health Mission (NHM)

Governance/ Institutional Mechanisms

- Has NHM shifted the focus of its activities during the years that followed its launch as NRHM in 2005. If yes, what was the need to change the focus and how was it realized on the ground?

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- What is the Institutional support available to NHM to manage or guide the change in focus of activities or objectives of NHM?
- To what extent the following agencies been effective to provide guidance and institutional support to NHM
- State Health Societies—Areas of support— (please tell actual inputs provided in planning, designing, reviewing progress of services/intervention, financial management or resource mobilization or suggesting mid-course corrections). Please also enlighten us on strengths and limitations of SHS
- Please enlighten us on the scope, actual support provided and limitations of NHSRC.
- What is the scope of work of the State Institute of Health and Family Welfare? Is it relevant to NHM? What are the actual inputs provided, limitations and the way forward?
- Please throw light on the technical Support Units set up with support from international agencies to facilitate activities of NHM in different States (BMGF, UN agencies, USAIDS and others)
- What other formal mechanisms exist to provide guidance and institutional support to NHM (like Mission Steering Groups, Empowered Committees, Advisory Committees (?) and what has been their significant contribution to improve the design and contents of interventions under NHM
- To what extent local self-government (specially PRIs) have been involved in developing health plans for local areas and monitoring its implementation by NHM.? This is essential to address local health needs, and this has been one of the important objectives of NRHM but somehow progress in this area is not up to the mark in most states. What are your views on this and what is the way forward for active engagement of LSGs in health planning and monitoring of services of NHM in local areas?
- We have technical experts engaged by NHM for work at centre and state level and at the same time we have technical and programme professionals working in the DGHS office in Delhi and at the Directorate of Health Services in different states. How has NHM assured that there is synergy of inputs and not duplications or ambiguity in decisions related to programme interventions or follow up. What is the mechanism available under NHM (or mechanisms you propose) for better governance and synergy of technical expertise available in the directorate of Health Services and Directorate of Medical Education (for tapping expertise available in Medical Colleges)?
- Activities under National Disease control programme largely managed by DHS need to be better integrated and streamlined within the organizational set up of NHM at PHC or UPHC or District Hospitals in terms of information management, provision of care and follow up (different information system used by HMIS and TB or Leprosy for example) How this should be handled under NHM?
- Is it an envisaged role of NHM to identify and nurture leaders and champions for promoting the health equity and credibility of Public health services in community? What has been done so far in this context and what are suggestions for future?
- In what areas have specialized institutions like NHSRC/SHSRCs/TSUs have provided inputs to resolve state specific problems?
- Was any innovative health project designed to solve state specific health problems? If yes, whether such innovative projects have been uploaded on National HealthCare Innovation Portal?"
- "Is there a system of surveillance to predict possible health disasters in place? If yes, which department is responsible to control this system, describe?"

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- What in your opinion have been the implications of merging NRHM and NUHM into NHM (structurally and financially)?
- NUHM faces special challenges of coordinating its services with different urban health agencies under control of LSGs, Railways, Labour Ministry, Defense and CGHS. What is your opinion on progress of work under NUHM in this regard and what special initiatives NUHM need to take up?
- What are the special measures / mechanism to strengthen NUHM in terms of human resource for health, fund utilizations, referral compliance, collaboration with different stakeholders, streamlining the urban health programs, UPHC.
- What are the strategies to address the vulnerable population in urban areas?
- What is the role of Medical Colleges in strengthening NUHM? What are the linkages of Medical Colleges and UPHCs?
- Please explain whether NUHM has been able to address special and varied needs of migrant population and mobile population in bigger cities? (industrial slum dwellers or migrants from disturbed areas to cities)
- Budget allocations and utilization of funds have been low under NUHM; please dwell on the possible reasons and ways to improve
- Is there any separate/specific system to identify service coverage by health units located in marginalized (difficult/far to reach areas) areas? If yes, describe.
- Should budget allocation or PIP approvals be done for 3 years rather than 1 year, giving flexibility to the state to plan at micro-level?
- Do you think routing through the treasury has been able to plug leakages or increase accountability?
- What is the freedom and support given to RKS to expand its scope of work to support quality of care and services of a health facility? Are RKS members part of Quality management team in a health facility)
- How can RKS be strengthened/leveraged for better community involvement and feedback on services?
- What is the progress of setting up of RKS under NUHM in urban PHCs and CHCs? (is RKS meeting its intended objectives)?
- What is the kind of reporting relationship (co-ordination) exists between State Mission Director and Director of Health Services (in a state)?
- Is capacity need assessment done for RKS?
- Is performance/result based funding for states the best mechanism to increase performance output? What alternate options would you like to have to encourage poor performing service units in a state (is there a better formula/mechanism for incentivization)?
- What is the median time gap between receipt of fund by State Government treasury and release of fund to State Health Society?
- How do you make fund flow timelier and more efficient?

Infrastructure (Physical)

- What is the basis of construction of new facilities at different levels under NHM?
- Is there a need to revise the norms for new construction? If yes, please explain
- Are there any studies done before planning/establishing need for new public health facilities? What are the criteria defined for planning new health facilities?
- Whether the new construction of PHC/CHC followed the recommended construction norms?

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- Between construction of new facility and creating accessibility to existing facility, how is the choice made?
- Do the health facilities face an issue of shortage of equipment, medicines and supplies? How are such issues handled? If yes, is it not more appropriate to replenish and equip the existing facilities rather than creating new ones?

Infrastructure (HR)

- What could be the enabling policy interventions for motivating doctors/nurses/paramedics to serve in rural areas? What are the constraints in adopting a transparent posting, transfer, promotion and recruitment HRH policy at center and states
- Vacancies of HRH at different levels have gone up despite investments by NHM since 2005. What can be done about it and what may be the possible reasons
- The service conditions of contractual staff and regular staff under NHM are very different and unfavourable to contractual category of staff. How to correct this situation?
- What are the best practices collected from states/UT on retaining healthcare workforce (doctors, nurses, paramedics)?
- What are the root causes of doctors and nurses not willing to serve in remote and rural areas?
- Are there any plans to fill up large number of Male Health workers posts lying vacant at Sub-centers and PHCs. These are specially required to meet the urban health needs under NUHM?
- Any suggestions on better utilization and motivation of peripheral health workers. What are your observations on type of supportive supervision offered to them under NHM?
- Does the state have recruitment, transfer and posting policies? If no, does the state intend to create one?
- Is real time monitoring of staff done to monitor absenteeism?
- What is the process to fill up the regular post at different public health facilities?
- What are the problems faced in the contractual staff recruitment?
- What is the career progression plan for contractual and regular workers? What are the incentives given to increase the qualifications and for working in remote areas?
- What are the reasons for disparity /discrepancy in the pay scale of health workers in contractual and regular workers?
- Is there a system to measure the output post training session?
- What are motivational issues/barriers to ASHA?
- How has the dynamics between ASHA and other health workers (including ANM) changed over years?
- We understand that Free drugs and diagnostic initiative is key to reducing OOPe under NHM. What are the major challenges in implementing this scheme (from demand as well as from supply sides)?
- What are the procurement mechanisms and challenges under NHM?
- Do you think that the current inventory management practices are adequate?
- Do you think quality assurance mechanisms for drugs and vaccines are adequate? If not, please explain what could be done for improvement.
- Any suggestions on medical equipment maintenance system under NHM and ways to further improve the same
- What are the best practices from States for free drugs and diagnostics services?
- Any further reduction in IMR is dependent on decline in neonatal mortality and NHM has taken initiatives to improve newborn care facilities What are the main challenges and how to further

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strengthen newborn care units specially SNCUs under NHM? Why newborn care facilities are not up to the mark? What are the root causes and how to address them?

- What is the impact of ASHAs functioning on ANM's performance?

Supply Chain

- What are the procurement/supply chain mechanisms and challenges under NHM?
- Do you think that the current inventory management practices are adequate?
- Do you think quality assurance mechanisms for drugs and vaccines are adequate? If not, please explain what could be done for improvement.
- How many facilities in your state have health equipment maintenance system? How is it functioning, comment?
- What is the frequency of upgradation of state list of essential medicines (SLEM)? When was it last updated?"
- What are the best practices from States for free drugs and diagnostics services?
- What is the extent to which replication of best practices is done by other states? If not replicated, why?

Access/ Coverage

- Whether all DH have SNCUs or not?
- What has been the CFR of in-born and out-born referred to SNCUs? What are the actions taken to reduce these CFR?
- Is there any mechanism to follow up on discharged new born from the SNCUs?
- What are the issues/gaps being faced in newborn care facilities? What measures have been taken to address them?

Patient satisfaction/OOPE/equity

- What are the programs that have been implemented in the state and their coverage?
- Which programs have not been implemented and why?
- Has there been a cost-effective analysis of referral support services provided by MMUs, NAS?
- What is the model for ensuring high end diagnostic services?

Miscellaneous (use of technology/IEC/outreach activities/community-based interventions etc.)

- How can IEC and outreach activities be modified to increase awareness across gender, region, marginalized, vulnerable, disadvantaged sections of society?
- Does the state have integrated IEC plans for different districts? Are specific IEC plans for districts developed keeping seasonal needs in mind?
- Does the RKS have any role to support or give input in IEC planning in facilities as well on the field?
- How has technology (Telemedicine, mHealth, HMIS etc.) been used to increase efficiency under various CSS?
- Are there different platforms for disease control, HMIS and there inter-connection e.g. Nikshay, Nikunj, HMIS?
- How has technology penetration helped reach across gender, region, marginalized, vulnerable, disadvantaged sections of society?
- Use and impact of technology on Community awareness and empowering the Service Providers?

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- How is technology being used to provide the healthcare services in unserved/underserved areas?
- How is technology being used for on-ground data collection?
- What are the existing mechanisms in place to ensure data quality in various systems like HMIS, RCH platform, MIS, DVDMS, etc.? What are some of the best practices you would like to highlight?
- What are your views on the regulations in health sector in last 5 years?
- Do you see a need to further revise some of the regulations?
- If so, which regulations and what changes?
- Can you suggest strategies to strengthen primary healthcare system and robust referral system to overcome shortfall?
- What are the major challenges faced by you (the respondent) in tasks/programmes assigned to you? How do you deal with it?

Ayushman Bharat - HWC

Access/Coverage

- What role HWCs play to compliment objectives of Ayushman Bharat? How can HWCs become more effective to operationalize comprehensive primary care? Is it possible to introduce a gate keeping mechanism at HWCs to decongest secondary hospitals and reduce cost of care? Do you think the screening services provided at HWCs have an overlap in services under NPCDCS? How have the two been segregated?
- Ayushman is duplicating / overlapping with NHM services of free drugs and diagnostics. What is been done to manage the overlap?
- How do you account for the assured services provided under nhm, in Ayushman?
- As an expanded range of services, are the OPD, medicines and diagnostics services proposed in HWCs available?
- Under NHM, we have a set of assured services provided free of cost in Public hospitals whereas many of these are chargeable by the empaneled private hospitals and reimbursable under Ayushman Bharat. How do we account for this?
- Under the Ayushman Bharat scheme, are all the Sub Centres and Primary Healthcare Centres expected to transform/upgrade into HWCs in the long term?
- What will be the strategy to develop HRH for the same and cost implication? What are the steps taken/planned by the state government to upgrade the existing PHCs and SCs to HWCs?

Human Resources in Health and Medical Education

Finances (budget and utilization)

- Is there any time lag in approval and receipt of the funds for Human Resources for Health schemes?

9. DG, DIRECTORATE OF HEALTH SERVICES

National Health Mission (NHM)

Governance/Institutional mechanisms

- Should budget allocation or PIP approvals be done for 3 years rather than 1 year, giving flexibility to the state to plan at micro-level?
- Do you think routing through the treasury has been able to plug leakages or increase accountability?

Infrastructure (Physical)

- Do the health facilities face an issue of shortage of equipment, medicines and supplies?
- How are such issues handled? Do you have any role in this?

Infrastructure (HR)

- What is the process to fill up the regular post at different public health facilities?
- What are the problems faced in the contractual staff recruitment?
- What is the career progression plan for contractual and regular workers? What are the incentives given to increase the qualifications and for working in remote areas?
- What are the reasons for disparity /discrepancy in the pay scale of health workers in contractual and regular workers?
- Is there a system to measure the output post training session?

Human Resources in Health and Medical Education

Governance / Institutional Mechanisms

- Are NMC (erstwhile MCI) regulations (student to faculty ratio, minimum no. of beds in the hospital etc.) very stringent as compared to international norms and do they need to be revised for UG and PG teaching programs?
- What options can be considered for increasing the pool of specialists (in service programs & pre-service programs)?
- Are General Duty Medical Officers (GDMO) recognized by MCI?

Finances (Budget and utilizations)

- Is the upgradation process of existing district hospitals into medical colleges cost effective?
- Are the services impacted during the process? If yes, what are the remedial measures taken considering the teaching load?
- While infrastructure is being created, what are the steps to ensure adequate human resources (teaching and non-teaching staff)?
- What additional support is given to DH for upgradation to medical college? Are field practice centres of community medicine set-up in rural and urban settings?
- Is there any time lag in approval and receipt of the funds to hire HR to upgrade a health facility to medical facility?

Infrastructure (physical)

- Is the pace of bridging the gaps between private and government medical seats optimal/good enough?
- What are your views on quality of government v/s private teaching/training medical colleges?
- How should private medical colleges be supported to participate in national health programs?

Access/Coverage

- What is the regional and rural/urban distribution of institutions set up under various human resources and medical education schemes?
- What is government's policy on increasing medical education in rural areas?
- What policy initiatives are required to develop medical colleges in rural areas?

Quality of assets/services

- What is the biggest challenge faced by you (the respondent) and how do you deal with it?

National AYUSH Mission

Governance/ Institutional Mechanisms

- How is the synergy between different departments such as Medicinal Plants Board, State AYUSH Drug Licensing Authority, Directorate of Health Services?
- Please describe the interplay and role of each agency?
- Does the state have a State AYUSH mission society?
- Do you have enough capacity to implement the scheme successfully?
- What are the institutional mechanisms (Ministry of AYUSH) for synergizing with other ministries/ departments of agriculture/ horticulture/ health?

Infrastructure (physical)

- What are the measures being taken to utilize funds allocated to the medicinal component of AYUSH?
- What are State Medicinal Plants Officials doing to motivate farmers to cultivate Medicinal Plants?
- What are Medicinal Plant Officials doing to increase the area under cultivation of medicinal plants?
- What is being done to improve the post-harvest infrastructure for medicinal plants in the state?
- What is being done to reduce the cost of cultivation of medicinal plants?

Infrastructure (HR)

- What efforts have been made to enhance the quality of training at AYUSH colleges and universities?
- Are you satisfied with the current level of training provided to AYUSH staff?

Supply Chain

- What is the overall availability of drugs at AYUSH centres or pharmacies?

Quality of assets/services

- Is there a monitoring committee at the state level for AYUSH treatments and procedures? How often does the committee submit the reports (they are supposed to submit twice)? Are there adequate number of drug inspectors, if no then why?
- How is the supply chain for AYUSH drugs managed?
- Has the quality of AYUSH drugs supplies been impacted by the setting up of the pharmacies? What is the functional status of the pharmacies? How are they monitored?

Access/Coverage

- What are the reasons for disparate (very high to very low) AYUSH funds utilizations in states?
- Please explain the bottlenecks in the fund flow and highlight good practices.
- Are there any efforts for leveraging NHM for increasing demand or access to AYUSH services? If yes, please provide details.

Patient satisfaction/OOPE/equity

- Has there been any effort towards standardization and quality control of AYUSH treatments and procedures? If yes, please provide details.
- What are the major challenges faced by you (the respondent) in tasks/ programmes assigned to you? How do you deal with it? What are the best practices in your area?

10. COMMISSIONER AYUSH

National AYUSH Mission

Governance / Institutional Mechanisms

- How is the synergy between different departments such as Medicinal Plants Board, State AYUSH Drug Licensing Authority, Directorate of Health Services?
- Please describe the interplay and role of each agency?
- Does the state have a State AYUSH mission society?
- Do you have enough capacity to implement the scheme successfully?
- Please explain the challenges in the process of fund disbursement from MoA to states and suggest improvements for the same. Why is the flow of fund slow?
- Are any measures being undertaken for timely disbursement of funds?
- What are the institutional mechanisms (Ministry of AYUSH) for synergizing with other ministries/ departments of agriculture/ horticulture/ health?
- What are the mechanisms for integrating AYUSH services with other national health programs as a system of medicine?

Infrastructure (physical)

- What are the measures being taken to utilize funds allocated to the medicinal component of AYUSH?
- What are State Medicinal Plants Officials doing to motivate farmers to cultivate Medicinal Plants?
- What is being done to improve the post-harvest infrastructure for medicinal plants in the state?
- What is being done to reduce the cost of cultivation of medicinal plants?

Infrastructure (HR)

- What efforts have been made to enhance the quality of training at AYUSH colleges and universities?
- Are you satisfied with the current level of training provided to AYUSH staff?

Quality of assets/services

- Is there a monitoring committee at the state level for AYUSH treatments and procedures? How often does the committee submit the reports (they are supposed to submit twice)? Are there adequate number of drugs inspectors, if no then why?
- How is the supply chain for AYUSH drugs managed?
- Has the quality of AYUSH drugs supplies been impacted by the setting up of the pharmacies? What is the functional status of the pharmacies? How are they monitored?

Access/Coverage

- What are the reasons for disparate (very high to very low) AYUSH funds utilizations in states?
- Please explain the bottlenecks in the fund flow and highlight good practices.
- Are there any efforts for leveraging NHM for increasing demand or access to AYUSH services? If yes, please provide details.

Patient satisfaction/OOPE/equity

- Has there been any effort towards standardization and quality control of AYUSH treatments and procedures? If yes, please provide details.
- Are specific research/studies being done to create evidence for integration/otherwise of traditional (AYUSH) and modern systems of medicine?

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- Any policy directions towards convergence and synergy?
- What is the future strategy for mainstreaming of AYUSH services?

Miscellaneous (use of technology/IEC/outreach activities/community-based interventions etc.)

- What are the major challenges faced by you (the respondent) in tasks/programmes assigned to you? How do you deal with it?
- What are the best practices that you can share?

11. CEO, STATE AGENCIES

Ayushman Bharat

Governance / Institutional Mechanisms

- Are the roles, responsibilities, and accountability clear for NHA/SHA and DoH for the implementation of PMJAY?
- Do you think SHA has the capacity to monitor PMJAY?
- What are the mechanisms under PMJAY to synergize with various state health insurance schemes?
- What are the mechanisms for checking fraud and abuse under PMJAY at Central and State level?
- How effective have these mechanisms been in your experience?

Finances (Budget and utilizations)

- Do you think budgetary allocations to PMJAY are adequate? If not, please explain why.

Access/Coverage

- What are the reasons for low empanelment of private hospitals under PMJAY?
- Do you see a need to revise the package rate under PMJAY? If yes, please explain.
- What steps have been taken by the government to increase the private hospital empanelment?

Miscellaneous (use of technology/IEC/outreach activities/community-based interventions etc.)

- What are the grievance redressal mechanisms for PMJAY beneficiaries, and how effective are they?
- Can the scope of 'Mera Aspatal software' be increased to provide better services under PMJAY?
- What are the major challenges faced by you (the respondent) in tasks/ programmes assigned to you? How do you deal with it?
- Any leading practices that you would like to refer?

12. STATE AYUSH DRUG LICENSING AUTHORITY

National AYUSH Mission

Governance / Institutional Mechanisms

- How is the synergy between different departments such as Medicinal Plants Board, State AYUSH Drug Licensing Authority, Directorate of Health Services?
- Please describe the interplay and role of each agency?
- Does the state have a State AYUSH mission society?
- Do you have enough capacity to implement the scheme successfully?
- What are the institutional mechanisms (Ministry of AYUSH) for synergizing with other ministries/ departments of agriculture/ horticulture/ health?

Infrastructure (Physical)

- What are the measures being taken to utilize funds allocated to the medicinal component of AYUSH?
- What are State Medicinal Plants Officials doing to motivate farmers to cultivate Medicinal Plants?
- What are Medicinal Plant Officials doing to increase the area under cultivation of medicinal plants?
- What is being done to improve the post-harvest infrastructure for medicinal plants in the state?
- What is being done to reduce the cost of cultivation of medicinal plants?

Infrastructure (HR)

- What efforts have been made to enhance the quality of training at AYUSH colleges and universities?
- Are you satisfied with the current level of training provided to AYUSH staff?

Supply Chain

- What is the overall availability of drugs at AYUSH centres or pharmacies?

Quality of assets/services

- Is there a monitoring committee at the state level for AYUSH treatments and procedures? How often does the committee submit the reports (they are supposed to submit twice)? Are there adequate number of drugs inspectors, if no then why?
- How is the supply chain for AYUSH drugs managed?
- Has the quality of AYUSH drugs supplies been impacted by the setting up of the pharmacies? What is the functional status of the pharmacies? How are they monitored?

Access/Coverage

- What are the reasons for disparate (very high to very low) AYUSH funds utilizations in states?
- Please explain the bottlenecks in the fund flow and highlight good practices.
- Are there any efforts for leveraging NHM for increasing demand or access to AYUSH services? If yes, please provide details.

Patient satisfaction/OOPE/equity

- Has there been any effort towards standardization and quality control of AYUSH treatments and procedures? If yes, please provide details.

Miscellaneous (use of technology/IEC/outreach activities/community-based interventions etc.)

- What are the major challenges faced by you (the respondent) in tasks/programmes assigned to you? How do you deal with it?
- What are the best practices in your area that you could share?

13. NODAL OFFICER, STATE MEDICINAL PLANTS BOARD

National AYUSH Mission

Governance / Institutional Mechanisms

- How is the synergy between different departments such as Medicinal Plants Board, State AYUSH Drug Licensing Authority, Directorate of Health Services?
- Please describe the interplay and role of each agency?
- Does the state have a State AYUSH mission society?

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- Do you have enough capacity to implement the scheme successfully?
- What are the institutional mechanisms (Ministry of AYUSH) for synergising with other ministries/ departments of agriculture/ horticulture/ health?

Infrastructure (Physical)

- What are the measures being taken to utilize funds allocated to the medicinal component of AYUSH?
- What are State Medicinal Plants Officials doing to motivate farmers to cultivate Medicinal Plants?
- What are Medicinal Plant Officials doing to increase the area under cultivation of medicinal plants?
- What is being done to improve the post-harvest infrastructure for medicinal plants in the state?
- What is being done to reduce the cost of cultivation of medicinal plants?

Infrastructure (HR)

- What efforts have been made to enhance the quality of training at AYUSH colleges and universities?
- Are you satisfied with the current level of training provided to AYUSH staff?

Quality of assets/services

- Is there a monitoring committee at the state level for AYUSH treatments and procedures? How often does the committee submit the reports (they are supposed to submit twice)? Are there adequate number of drugs inspectors, if no then why?
- How is the supply chain for AYUSH drugs managed?
- Has the quality of AYUSH drugs supplies been impacted by the setting up of the pharmacies? What is the functional status of the pharmacies? How are they monitored?

Access/Coverage

- What are the reasons for disparate (very high to very low) AYUSH funds utilisation in states?
- Please explain the bottlenecks in the fund flow and highlight good practices.
- Are there any efforts for leveraging NHM for increasing demand or access to AYUSH services? If yes, please provide details.

Patient satisfaction/OOPE/equity

- Has there been any effort towards standardization and quality control of AYUSH treatments and procedures? If yes, please provide details.

Miscellaneous (use of technology/IEC/outreach activities/community-based interventions etc.)

- What are the major challenges faced by you (the respondent) in tasks/programmes assigned to you? How do you deal with it?
- What are the best practices that you could share?

14. DOCTORS

National Health Mission (NHM)

- Please comment on the OPD / IPD utilization in your facility.
- How far is your facility from the village? Is there a good connectivity?

Infrastructure (HR)

- Are training sessions conducted for you? If yes, what is the frequency of such trainings?

Chapter 3: Discussion Guides for KIIs and Questionnaires for HH Surveys

- Do you think that your training was adequate for executing your work?
- Whether you have benefitted from such training? If yes, please explain. How do we improve training system? How do we move from training to performance improvement?
- Are there any follow up plans, on-the-job support, refresher training provision, handholding activities done for healthcare workers?

Supply Chain

- Do you have enough stock of drugs, vaccines, lab reagents and consumables most of the time? If not, what are the average stock-out rates (for each item)?
- How much time does it take to procure medicine and distribution to facilities?
- Do we maintain adequate stock of medicine and consumables?

Access/ Coverage (ONLY FOR DH)

- Whether all DH have SNCUs or not?
- What has been the CFR of in-born and out-born referred to SNCUs? What are the actions taken to reduce these CFR?
- Is there any mechanism to follow up on discharged new borns from the SNCUs?
- What are the issues/gaps being faced in newborn care facilities? What measures have been taken to address them?

Tertiary Care

Supply Chain

- Do you think there is an adequate provision of drugs to the patients under tertiary care?
- How well does Drugs and Vaccine Distribution Management System (DVDMS) function under tertiary care? How often does requisition get created on it? Also how often does drugs stock out happen?
- Why are prescription or generic drugs not getting momentum in tertiary care hospitals?
- What steps have been taken or planned to improve the progression of setting up of Jan Aushadhi units?

Patient satisfaction/OOPE/equity

- What is the biggest challenge faced by you (the respondent) and how do you deal with it?

Annexure Questions

- What motivates you to serve in rural areas (to be asked only at rural facilities)?
- Do you think that training at your institution was adequate for executing your work here? If not, please explain.
- Are in-service training sessions conducted for you? If yes, what is the periodicity of these trainings? What do you think about quality of these trainings?
- Is there an AYUSH facility co-located in your health facility? If yes, which all staff are posted there? Are AYUSH equipment and drugs available? If not, please explain why.
- Do you deal with AYUSH patients? If yes, have you been trained for the same? If yes, how was the quality of training?
- What do you think about the availability and quality of services under different schemes/programs? Do you think that there is a scope for improvement? If yes, please explain scheme/program-wise.
- Do you have enough stock of drugs, vaccines, lab reagents and consumables most of the time? If not, what are the average stock-out rates (for each item)?

Chapter 3: Discussion Guides for KIIs and Questionnaires for HH Surveys

- Do you follow any Sops for your daily work? If yes, please provide details. If not, do you feel any need for Sops? If yes, please explain.
- How many patients on an average do you deal with every day? Do you think you are over-burdened or under-utilized? If yes, please explain.
- Do you put your attendance every day? If yes, where do you put your attendance (registers/biometric)?
- Do you get your salary every month on time? If not, how much is the delay? What are the reasons for the delay?
- Have tertiary schemes been integrated with other services of the tertiary hospitals/institutes? If yes, how? If not, why?
- What is the periodicity of peer reviews for the tertiary scheme through external peer-level institutions?

15. CMO/CMS/SURGEON

National Health Mission (NHM)

- Please comment on the OPD / IPD utilization in your facility.
- How far is your facility from the village? Is there a good connectivity?

Governance / Institutional Mechanisms

- What is the freedom given to RKS to spend on infrastructure or appointment of personnel (is RKS meeting its intended objectives)?
- What is the involvement of RKS in quality improvement, patient centric care and grievance redressal?
- What is the frequency of governing board meeting?
- How can RKS be strengthened/leveraged for better community involvement and feedback on services?
- Is capacity need assessment done for RKS?
- What is the time gap between receipt of fund by State Government and release of fund to State Health Society?
- How do you make fund flow efficient and smart?

Finances (Budget and Utilization)

- Has the flow of funds to NHM been consistent and timely? If not, please explain.
- What are the advantages/disadvantages of flexibility?
- What is the fund flow mechanism for State Contribution? Is there any irregularity or delay in fund disbursement of state's contribution to health expenditure observed?

Infrastructure (HR)

- What is the status of availability of doctors / specialists and other Health workers in your facility? If short, what could be the reasons?
- Do you monitor/oversee the work of health workers like ASHAs/ANMs etc.? If yes, please explain how.
- Any suggestions on better utilization of their services?
- Is there any collaboration/interplay in Aanganwadi, health sanitation workers and ASHAs?
- What are motivational issues/barriers to ASHA?
- How has the dynamics between ASHA and other health workers (including ANM) changed over years?

Chapter 3: Discussion Guides for KIIs and Questionnaires for HH Surveys

- What is the impact of ASHAs functioning on ANM's performance?

Access/Coverage (ONLY FOR DH)

- Whether all DH have SNCUs or not?
- What has been the CFR of in-born and out-born referred to SNCUs? What are the actions taken to reduce these CFR?
- Is there any mechanism to follow up on discharged new borns from the SNCUs?
- What are the issues/gaps being faced in newborn care facilities? What measures have been taken to address them?

Patient satisfaction/OOPE/equity

- What are the programs that have been implemented in the state and their coverage?
- Which programs have not been implemented and why?
- Has there been a cost-effective analysis of referral support services provided by MMUs, NAS?
- What is the model for ensuring high end diagnostic services?

Ayushman Bharat

Governance / Institutional Mechanisms

- How are you involved in implementation of Pradhan Mantri Jan Arogya Yojana? Explain.
- In your views, are the roles, responsibilities, and accountability clear for NHA/SHA and DoH for the implementation of PMJAY?
- Do you think SHA has the capacity to monitor PMJAY?
- What are the mechanisms under PMJAY to synergies with various state health insurance schemes?
- What are the mechanisms for checking fraud and abuse under PMJAY at Central and State level?
- How effective have these mechanisms been in your experience?

Access/Coverage

- What are the reasons for low empanelment of private hospitals under PMJAY?
- Do you see a need to revise the package rate under PMJAY? If yes, please explain.
- What steps have been taken by the government to increase the private hospital empanelment?
- Do you think the screening services provided at HWCs have an overlap in services under NPCDCS? How have the two been segregated?
- Ayushman is duplicating / overlapping with NHM services of free drugs and diagnostics. What is been done to manage the overlap?
- How do you account for the assured services provided under NHM, in Ayushman?
- As an expanded range of services, are the OPD, medicines and diagnostics services proposed in HWCs available?
- Under the Ayushman Bharat scheme, are all the Sub Centres and Primary Healthcare Centres expected to transform/upgrade into HWCs in the long term?
- What will be the strategy for the urban areas and what will be the time frame for the same?
- What are the steps taken/planned by the state government to upgrade the existing PHCs and SCs to HWCs?

Miscellaneous (use of technology/IEC/outreach activities/community-based interventions etc.)

Chapter 3: Discussion Guides for KIIs and Questionnaires for HH Surveys

- What are the grievance redressal mechanisms for PMJAY beneficiaries, and how effective are they?
- Can the scope of 'MeraAspatal software' be increased to provide better services under PMJAY?
- What are the major challenges faced by you (the respondent) in tasks/ programmes assigned to you?
- How do you deal with it?
- Any leading practices that you would like to refer?

16. BLOCK MEDICAL OFFICER IN-CHARGE/FIRST MEDICAL OFFICER

National Health Mission (NHM)

Finances (Budget and Utilization)

- Has the flow of funds to NHM been consistent and timely? If not, please explain.
- What are the advantages/disadvantages of flexibility?
- What is the fund flow mechanism for State Contribution? Is there any irregularity or delay in fund disbursement of state's contribution to health expenditure observed?

Infrastructure (Physical)

- Do the health facilities face an issue of shortage of equipment, medicines and supplies? How are such issues handled? Do you have any role in this?

Infrastructure (HR)

- What is the process to fill up the regular post at different public health facilities?
- What are the problems faced in the contractual staff recruitment?
- What is the career progression plan for contractual and regular workers? What are the incentives given to increase the qualifications and for working in remote areas?
- What are the reasons for disparity /discrepancy in the pay scale of health workers in contractual and regular workers?
- Is there a system to measure the output post training session?
- Do you monitor/oversee the work of health workers like ASHAs/ANMs etc.? If yes, please explain how.
- Any suggestions on better utilization of their services?
- Is there any collaboration/interplay in Aanganwadi, health sanitation workers and ASHAs?
- What are motivational issues/barriers to ASHA?
- How has the dynamics between ASHA and other health workers (including ANM) changed over years?
- What is the impact of ASHAs functioning on ANM's performance?

Supply Chain

- What are the procurement/supply chain mechanisms and challenges under NHM?
- Do you think that the current inventory management practices are adequate?
- Do you think quality assurance mechanisms for drugs and vaccines are adequate? If not, please explain what could be done for improvement.
- How many facilities in your state have health equipment maintenance system? How is it functioning, comment?
- What is the frequency of upgradation of state list of essential medicines (SLEM)? When was it last updated?

Access/ Coverage

- Whether all DH have SNCUs or not?
- What has been the CFR of in-born and out-born referred to SNCUs? What are the actions taken to reduce these CFR?
- Is there any mechanism to follow up on discharged new borns from the SNCUs?
- What are the issues/gaps being faced in newborn care facilities? What measures have been taken to address them?

Miscellaneous (use of technology/IEC/outreach activities/community-based interventions etc.)

- How can IEC and outreach activities be modified to increase awareness across gender, region, marginalized, vulnerable, disadvantaged sections of society?
- Does the state have integrated IEC plans for different districts? Are specific IEC plans for districts developed keeping seasonal needs in mind?
- Does the RKS have any role to support or give input in IEC planning in facilities as well on the field?
- How has technology penetration helped reach across gender, region, marginalized, vulnerable, disadvantaged sections of society?
- Use and impact of technology on Community awareness and empowering the Service Providers?
- How is technology being used to provide the healthcare services in unserved/ under-served areas?
- What are the major challenges faced by you (the respondent) in tasks/programmes assigned to you? How do you deal with it?

Human Resources in Health and Medical Education

Quality of assets/ services

- What are the major challenges faced by you (the respondent) in tasks/programmes assigned to you? How do you deal with it?

National AYUSH Mission

Effectiveness

- What is the overall availability of drugs at AYUSH centres or pharmacies?

Miscellaneous (use of technology/IEC/outreach activities/community-based interventions etc.)

- What are the major challenges faced by you (the respondent) in tasks/programmes assigned to you? How do you deal with it?
- What are the best practices in your region?

Tertiary Care

Infrastructure (HR)

- What are reasons for scarcity in human resources for tertiary care schemes? Could you please suggest measures to plug this gap?
- What role can strategic purchasing play to improve tertiary care services?
- Please comment on perceived problems in strategic purchasing.

Supply Chain

- Do you think there is an adequate provision of drugs to the patients under tertiary care?

Chapter 3: Discussion Guides for KIIs and Questionnaires for HH Surveys

- How well does Drugs and Vaccine Distribution Management System (DVDMS) function under tertiary care? How often does requisition get created on it? Also, how often does drugs stock out happen?
- Why are prescription or generic drugs not getting momentum in tertiary care hospitals?
- What steps have been taken or planned to improve the progression of setting up of Jan Aushadhi units?
- Do you see any gaps in the existing drugs procurement/supply chain mechanism under tertiary care? If yes, what are your suggestions on improvements.

Patient satisfaction/OOPE/equity

- What is the biggest challenge faced by you (the respondent) and how do you deal with it?

17. OFFICIALS AT BLOCK

Cross Sectional Themes

Accountability & Transparency

- What data records are available for the scheme in public domain?
- What level of data is available in public domain - National/State/District- level/ Beneficiary level;
- Is beneficiary-level data available? At what level?
- Does a robust monitoring mechanism exist and at what level?

Direct/Indirect Employment Generation

- What is the level of employment generation through schemes in the sector and overall sectoral contribution in National employment generation?

Gender mainstreaming

- Is there any specific training offered for women to enhance job roles or assist career progression?
- Are there sufficient awareness-raising communications or courses regarding women-friendly provisions/safeguards, sexual harassment policies, grievance redressal mechanisms etc.?
- Are there sessions/plans for sensitization of the work force on gender equality?

Role of Tribal Sub-Plan (TSP) and Scheduled Caste Sub-Plan component of the scheme in mainstreaming of Tribal and Scheduled Caste population

- Are there any vulnerable groups not covered?

Stakeholder and Beneficiary behavioural change

- What are the existing mechanisms at State/District/Block level to promote beneficiary awareness and sensitization?
- What activities are undertaken at District/Block level to promote adoption of good practices?
- What are the major challenges? Are there any areas which needs more attention in terms of bringing behaviour change?
- What could be the possible measures/actions could be taken against challenges faced?

Unlocking Synergies with other Government Programs

- What activities are undertaken to ensure convergence at community level?
- Are there any Action Plans prepared at State/District/Block level to ensure the same?

18. AUXILIARY NURSE MIDWIFE (ANM)

National Health Mission (NHM)

Infrastructure (HR)

- Are training sessions conducted for you? If yes, what is the frequency of such trainings?
- Do you think that your training was adequate for executing your work? Have you benefitted from such training? If yes, please explain.
- How do we improve training system? How do we move from training to performance improvement?
- Are there any follow up plans, on-the- job support, refresher training provision, handholding activities done for healthcare workers?
- What are motivational issues/barriers to ASHA?
- How has the dynamics between ASHA and other health workers (including ANM) changed over years?
- What is the impact of ASHAs functioning on ANM's performance?

Supply Chain

- Do you have enough stock of drugs, vaccines, lab reagents and consumables most of the time? If not, what are the average stock-out rates (for each item)?
- How much time does it take to procure medicine and distribution to facilities?
- Do we maintain adequate stock of medicine and consumables?

Miscellaneous (use of technology/IEC/outreach activities/community-based interventions etc.)

- Have you been provided with smart phones/laptops/other technology and its usage?

Annexure Questions

- What motivates you to serve in rural areas (to be asked only at rural facilities)?
- Do you think that training at your institution was adequate for executing your work here? If not, please explain.
- Are in-service training sessions conducted for you? If yes, what is the periodicity of these trainings? What do you think about quality of these trainings?
- Is there an AYUSH facility co-located in your health facility? If yes, which all staff are posted there? Are AYUSH equipment and drugs available? If not, please explain why.
- Do you deal with AYUSH patients? If yes, have you been trained for the same? If yes, how was the quality of training?
- What do you think about the availability and quality of services under different schemes/programs? Do you think that there is a scope for improvement? If yes, please explain scheme/program-wise.
- Do you have enough stock of drugs, vaccines, lab reagents and consumables most of the time? If not, what are the average stock-out rates (for each item)?
- Do you follow any SoPs for your daily work? If yes, please provide details. If not, do you feel any need for SoPs? If yes, please explain.
- How many patients on an average do you deal with every day? Do you think you are over-burdened or under-utilized? If yes, please explain.
- Do you put your attendance every day? If yes, where do you put your attendance (registers/biometric)?

19. PANCHAYAT MEMBERS

National Health Mission (NHM)

Governance / Institutional Mechanisms

- What is the freedom given to RKS to spend on infrastructure or appointment of personnel (is RKS meeting its intended objectives)?
- What is the involvement of RKS in quality improvement, patient centric care and grievance redressal?
- What is the frequency of governing board meeting?
- "How can RKS be strengthened/leveraged for better community involvement and feedback on services?"
- Is capacity need assessment done for RKS?

Infrastructure (HR)

- Do you monitor/oversee the work of health workers like ASHAs/ANMs etc.? If yes, please explain how.
- Any suggestions on better utilization of their services?
- Is there any collaboration/interplay in Aanganwadi, health sanitation workers and ASHAs?
- What are motivational issues/barriers to ASHA?
- How has the dynamics between ASHA and other health workers (including ANM) changed over years?
- What is the impact of ASHAs functioning on ANM's performance?

Miscellaneous (use of technology/IEC/outreach activities/community-based interventions etc.)

- How can IEC and outreach activities be modified to increase awareness across gender, region, marginalized, vulnerable, disadvantaged sections of society?
- Does the state have integrated IEC plans for different districts? Are specific IEC plans for districts developed keeping seasonal needs in mind?
- Does the RKS have any role to support or give input in IEC planning in facilities as well on the field?
- What is the major challenge(s) faced by you (the respondent) in tasks/programmes assigned to you? How do you deal with it?

Tertiary Care

Patient satisfaction/OOPE/equity

- Do you think geriatric facilities are urban centric? If yes, what are your suggestions to intensify them in rural areas?

20. ANGANWADI WORKERS (AWW)

National Health Mission (NHM)

Miscellaneous (use of technology/IEC/outreach activities/community-based interventions etc.)

- Whether you have been provided with smart phones/laptops/other technology and its usage?
- What is the major challenge faced by you (the respondent) in tasks/programmes assigned to you? How do you deal with it?

3.2 Guide for Household Surveys

Namaste! I am _____ (MENTION YOUR NAME). We are experienced in conducting research on various products and services. At present we are carrying out a research study on healthcare related issues in your area for which I would like to request you to spare a few minutes with me to answer some questions. Thank you.

Before starting this interview, I wish to confirm that this interview complies with the Market Research Society of India (MRSI) and International code of ethics for market research. Please be assured that all information given by you will be kept strictly confidential and not revealed to our client with your name/contact details without your prior permission. The response collected will be added together with the responses of others before presenting the findings. Under no circumstance will this information be used for sales or any commercial purpose.

Namaste! I am _____ (MENTION YOUR NAME) from _____ (Name of Organization). We are experienced in conducting research on various products and services. At present we are carrying out a research study on healthcare related issues in your area for which I would like to request you to spare a few minutes with me to answer some questions. Thankyou.

Before starting this interview, I wish to confirm that this interview complies with the Market Research Society of India (MRSI) and International code of ethics for market research. Please be assured that all information given by you will be kept strictly confidential and not revealed to our client with your name/contact details without your prior permission. The response collected will be added together with the responses of others before presenting the findings. Under no circumstance will this information be used for sales or any commercial purpose.

A. Identification of the Household

Respondent's name:		Surname:	
Name of the Head of Household:			
House No.:		Hamlet/Colony	
Village / Ward/Area		Tehsil/Town	
District:		State:	
PIN CODE		Telephone no.	
Identity Proof - Type and number (Optional question)	1 Aadhar Card 2. Voter Id 3. Ration Card 4. PAN card 5. Others, Pls specify	Identity Proof Number (Optional question)	
Type of Area	Urban/Rural/Slum		
Name of supervisor:		Code:	
Interviewer's Name:		Code:	
Date of interview:			

Questionnaire – Household Survey (Health)

Part one – Household Roster

B. Household Characteristics

1.	Household Size (No. of members)
2.	Household Ownership - A. Owns the dwelling, B. Rents the dwelling C. Uses without paying rent, D. No dwelling
3.	Social Group - A. Scheduled Tribes, B. Scheduled Castes, C. Other Backward Classes, D. Others
4.	Type of Latrine - A. Service, B. Pit C. Septic tank/ flush system, D. Others E. No Latrine(open)
5.	Type of Drainage - A. Open kutchra, B. Open Pucca, C. Covered Pucca D. Underground E. No drainage
6.	Major Source of Drinking Water (bottled water – 1, tap – 2, tube-well/hand pump-3, tankers - 4, pucca well -5, tank/pond reserved for drinking – 6, river/canal - 7, others – 8):
7.	Primary source of energy for cooking during the last 30 days (Firewood – 1, Cowdung cake/Crop Residue – 2, Coal/Lignite/Charcoal – 3, Kerosene – 4, LPG/PNG – 5, Electricity – 6, Bio-gas – 7, Solar – 8, Any other – 9, No Cooking – 0):
8.	How many number of hours do you usually go without electricity? (on an average during the last 3 months) (No cuts- 1, Less than one hour – 2, 1-4 hours – 3, 4-8 hours
9.	4, 8-12 hours – 5, More than 12 hours – 6, No access – 7):
10.	How many person-hours are spent daily in collecting water?
11.	Does your household have access to the internet? (Yes, by telephone or mobile device
12.	1, Yes, broadband/WiFi at home – 2, Yes, at a location just outside my home – 3, Yes, other connection at home – 4, No access to the internet – 5): Multiple options can be selected
13.	Type of financial services being availed by the household? (Bank Account – 1, Loans from Bank/FI – 2, Savings/Deposit – 3, Digital payments (Instructions to include Debit Card, Credit, UPI, Netbanking) – 4, Health Insurance – 5, Life Insurance – 6, Agricultural Insurance – 7, Others - 8) Multiple options can be selected
14.	What is your approximate total annual household income (in INR)?
15.	What was the approximate out-of-pocket expenditure on health services in last one year (in INR)?
16.	What was the approximate expenditure on other components like education, food, etc. (in INR)?
17.	Do you have a bank account? (1-Yes, 2 – No)
18.	What is your preferred system of treatment (Allopathy -1, AYUSH -2, Others -3, Pls specify) Multiple options can be selected

C. Individual Information (for each member of the household)

Name, sex and age, relationship to head of household, education, occupation, and marital status of each of the household members who live in identified household. Assuring that information provided will be kept confidential.

1.	Name (start with the head of the household)
2.	Relationship to the head of the household (write the relationship in full)
3.	Birthdate - dd/mm/yyyy, Don't Know
4.	Auto calculate age (on last birthday in completed years)
5.	Gender (Male-1, Female-2, Transgender – 3)
6.	Current Marital Status (Currently Married – 1, Married but gauna not performed – 2, Divorced – 3, Widowed/Widower – 4, Separated/Deserted – 5, Never Married - 6)
7.	Educational Level attained (Primary – 1, Metric – 2, Intermediate – 3, Graduation – 4, Post Graduation – 5, Professional – 6, Not educated – 7, Drop-out - 8)
8.	If code '7' or '8' in Q6, mention the reason?

Chapter 3: Discussion Guides for KIIs and Questionnaires for HH Surveys

9.	Is the person mentally/physically disabled? (Yes- 1, No-2) If Code 1, give description - whether shown to clinician and under treatment.
10.	Worked anytime during the last year ('1' part time help, '2' unpaid work on farm, '3' full time, '4' family enterprise or, '5' any other economic activity)
11.	If code '1', '2', '3' or '4' in Q10 mention: a. Nature of economic activity b. Sector of economic activity c. Occupation (describe the actual work)
12.	Place of last residence (1- Migrated within India, 2 - Migrated from outside India, 3 - Not migrated)
13.	If code 1 or 2 in Q12, what is the reason for migration. If Code 1, write the name of the village/town, district and state. If Code 2, write the name of the country
14.	Duration of stay in this village/town since migration (in completed years and write '00' if less than a year)
D. Part two – Roster for illness and health services	
1.	How often do you or members of your family get sick? a) Once every week b) Once every month c) Once every 3 months d) Any other (one per year or never)
2.	When was the last time you / any member of your family fell sick?
3.	If yes, please state the illness
4.	For how long that episode lasted?
5.	When was the last time you / any member of your family fell sick?
6.	What are your sources of health information? 1. TV/Radio/Newspaper 2. ASHA/ANM/AWW 3. Any other (please specify)
7.	6. In case of illness, who did you / family member consult? Multiple option selection 1. Government Doctor 2. Private Doctor 3. ASHA/health worker 4. Traditional healers 5. Any other (specify)
8.	Have you heard of ASHA workers? (1=yes, 2=no)
9.	If code 1 in Q6, please mention through whom?
10.	If code 1 in Q6, how do you perceive the functions of ASHA. Please specify
11.	If you / family member didn't visit the government doctor, what were the reasons for not visiting: Multiple option selection a) Don't trust government doctors b) Health facility is too far c) Waiting time is too long d) Any other reason (Quality of services and infrastructure)
12.	At which facility did you / family member visit the Government doctor? a) SC/SC-HWC b) PHC/PHC-HWC c) CHC d) SDH e) DH f) Medical college g) Ayush facility

Chapter 3: Discussion Guides for KIIs and Questionnaires for HH Surveys

13.	How much time did it take to reach the government health facility?																				
14.	What was the approximate distance to the government health facility?																				
15.	Were you aware of timings for the health facilities?																				
16.	Was there any waiting at the health facility (OPD)? (1-Yes, 2-No)																				
17.	How much was the waiting time?																				
18.	Were you aware of grievance mechanism available in government facilities?																				
19.	Was there availability of doctors/nurses/ANMs at the facility?																				
	<table border="1"> <thead> <tr> <th></th> <th>Yes -1</th> <th>No-2</th> <th>If code 1, mention Number</th> </tr> </thead> <tbody> <tr> <td>Doctors (Please mention specialists available)</td> <td></td> <td></td> <td>Type of Specialists – No.</td> </tr> <tr> <td>Nurses</td> <td></td> <td></td> <td></td> </tr> <tr> <td>ANMs</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Other Staff</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>		Yes -1	No-2	If code 1, mention Number	Doctors (Please mention specialists available)			Type of Specialists – No.	Nurses				ANMs				Other Staff			
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ANMs																					
Other Staff																					
20.	If code 2 in Q16, was any administrative body contacted? If yes, what were the reasons given for non-availability of staff? Was any action taken? If yes, please provide the details.																				
21.	Who examined you/your family member at the government health facility: a) Doctor b) Nurse c) Anyone else, please specify																				
22.	How was the behavior of the person(s) who examined you (Doctor/Nurse/Other Staff)? d) Very Good e) Good f) Fair g) Bad h) Very Bad																				
23.	What is your current Out-of-pocket expenditure (OOPE) on healthcare in last one year?																				
24.	Has your OOPE in healthcare changed in the last 5 years? A. Increased B. Decreased C. Remained the same If(0), then by what percentage?																				
25.	Has your OOPE changed in the last 5 years for Maternal Care? Yes/No/ Not Applicable																				
26.	Has your OOPE changed in the last 5 years for Child Care? Yes/No/ Not Applicable																				
27.	Were you prescribed any tests during the visit? (1- Yes, all tests were available free of cost at the health facility, 2- No, got the tests done outside, 3 – Yes all tests were available at health facility but paid some amount for tests, 4 - No)																				
28.	If code 2, which tests were done outside (please show the prescription, if available) and how much did you spend on these tests? Name of test Amount paid in INR																				
29.	Were you prescribed any medicines? Yes/No																				
30.	Were you properly informed about the medicines you were being prescribed? Yes/No If yes, were all medicines available at the health facility?																				
31.	Were you properly informed about the medicines you were being prescribed? Yes/No If yes, were all medicines available at the health facility?																				
32.	If not, did you get any medicines from outside?																				
33.	If yes, which medicines/how many medicines were bought from outside.																				
34.	How much did you spend on these medicines?																				

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35.	Were you properly informed about the medicines you were being prescribed? Yes/No If yes, were all medicines available at the health facility?
36.	If not, did you get any medicines from outside?
37.	If yes, which medicines/how many medicines were bought from outside.
38.	How much did you spend on these medicines?
39.	Did you spend any money for services/tests/medicines at the health facility? Yes/ No
40.	If, yes, what did you spend the money on? And How much? Who did you pay?
41.	Did the money spend on health services borrowed or own? Borrowed /Own
42.	Was the equipment used at the health facility functional? a) Functional b) Non-Functional c) Some Equipment are functional d) Functional but technician not available
43.	Were you admitted at the health centre/hospital? Yes/No If yes, what was the condition of the beds? a) Very Good b) Good c) Fair d) Bad e) Very Bad
44.	Upon discharge, were you provided with adequate information about medication, precautions and follow-up treatment?
45.	Did you receive the services you visited for? Yes/No If yes, how would you rate quality of the services? a) Good b) Average c) Bad d) Don't know
46.	If not, what were the reasons for not getting the services?
47.	Did they feel discriminated or treated differently at any point? Yes/No
48.	Was there lack of privacy, confidentiality or dignity at public facilities? Yes/ No
49.	Were you satisfied with the services provided at the health facilities? Yes/ No If not, what were the reasons? a) Doctor/Specialists were not present b) Doctor/Specialists were not attentive c) Doctor/Specialists displayed rude behaviour d) Nurses/Staff were not attentive e) Equipment not available f) Equipment not functioning g) Technicians not available h) Long waiting period . i) Beds not available j) Lack of cleanliness/hygiene k) Others
50.	How satisfied were you with the cleanliness level at the facility? a. Very satisfied c. Average b. Satisfied d. Dissatisfied e. Very dissatisfied If dissatisfied, what were the reasons?
51.	Did you use the toilet at the health facility? Yes/ No

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52.	If yes, was it clean?
53.	Did the health facility have drinking water facility? Yes/No
54.	If yes, which facility were you referred to? a. PHC b. CHC c. SDH d. DH e. Private Facility
55.	What were the reasons for the referral?
56.	Did you go to the referred facility? Yes/No
57.	If Yes, how much time did it take you to reach the other facility?
58.	Did you spend any money at the health facility?
59.	What did you spend money on? a. Transport b. Treatment at referral centre c. Drugs d. Diagnostics e. Stay f. Food g. Others
60.	How much money did you spend?
61.	If no, did you receive the services you visited for? Yes/No
62.	If yes, how would you rate quality of the services? a. Very Good b. Good c. Fair d. Bad e. Very Bad If not, what were the reasons for not getting the services?
63.	Were you satisfied with the services provided at the health facility? Yes / No
64.	If not, what were the reasons?
65.	Are there sessions on preventive therapies such as yoga, meditation, exercise, sports, arts and music etc.? Yes / No
E. Home visits	
1.	Does anyone visit at your home for providing health services? Yes/ No
2.	If yes, who visits?
3.	What services does she/he provide to you?
4.	When was the last visit? ----- days ago
5.	What all services and information were provided during the last visit? -----
6.	Were you satisfied with the services provided? a) Yes b) No If not, why?
7.	Did you make any payment? c) Yes d) No If yes, how much? INR
8.	How did you come to know about home visit facility? a) ASHA/any other health worker b) Doctor c) Family/friends d) Any other
9.	Did someone arrange the home visit for you? a) Yes b) No
10.	If yes, who did?

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	<ul style="list-style-type: none"> a) ASHA/any other health worker b) Doctor c) Family/friends d) Any others
Communicable Diseases (including sanitation)	
1.	<p>Is there adequate level of sanitation and cleanliness in your household & neighborhood?</p> <ul style="list-style-type: none"> a) Always b) Almost Always c) Usually d) Sometimes e) Never
2.	Do you use a toilet? Yes / No
3.	<p>If yes, which toilet do you use?</p> <ul style="list-style-type: none"> a) Personal toilet at home b) Community toilet c) Any other
4.	Is the toilet clean? Yes / No
5.	<p>Do you think there are mosquitoes in your neighbourhood or village?</p> <ul style="list-style-type: none"> a) Too many b) Few c) Very Few d) No Mosquitoes
6.	Do you and your family members use mosquito nets or any other mosquito repellents? Yes / No
7.	Have you heard of Swachcha Bharat Abhiyan? Yes / No
8.	If Yes, has your village implemented it? Yes/ No
9.	Has anyone in your family suffered from diarrhoea in the last 1 month? Yes /No
10.	<p>If yes, what form of medication did you use?</p> <ul style="list-style-type: none"> a) ORS/ Home Medication b) Allopathy c) Homeopathy d) Ayurveda
11.	Does anyone in your family have/ had TB? Yes/No
12.	If yes, has the person taken full treatment? Yes / No
13.	<p>Have you taken treatment at?</p> <ul style="list-style-type: none"> a) Govt. facility b) Private facility
14.	Has any child below 6 yrs taken preventive treatment? Yes/No
15.	Did you/family member on TB treatment receive any aid? Yes/No
16.	If yes, what was the purpose of the aid? How much did you receive?
17.	Who made the payment? 1. Direct Benefit Transfer. 2. ASHA. 3. AWW. 4. ANM. Others
18.	<p>Have you heard about sexually transmitted diseases such as HIV/AIDS? Yes / No</p> <p>If yes, what is the source of information?</p>
19.	Has any of your family member been diagnosed with a mental ailment? Yes/ No
20.	If yes, how long ago was that?
21.	Did you consult a doctor/nurse/health worker? Yes / No
22.	Was any treatment provided? Yes / No.
23.	If yes, for how long?
24.	Is the treatment still being given?
25.	Has the treatment improved your/family member's symptoms/condition? Yes /No

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26.	Does any family member have any chronic disease (such as Cancer, Diabetes, Hypertension, Heart Diseases, Respiratory diseases)? Which one a. Cancer b. Diabetes c. Hypertension d. Heart Diseases e. Respiratory diseases f. Others
27.	Do other family members get screening done for these disease? If yes, where? a. VHSND b. SC c. PHC d. CHC e. DH f. Private Hospital
28.	Is anyone in your family terminally ill? Yes/ No
29.	Has any family member received orientation to take care of terminally ill family members? Yes/No
30.	How long ago was that (in months)
31.	Did you consult a doctor/nurse/health worker? Yes / No
32.	Was any treatment provided? Yes / No
33.	If yes, for how long (days)?
34.	Is the treatment still being given? Yes/ No
35.	Has the treatment improved your/family member's symptoms/condition? Yes / No
36.	Do you/your family member go for regular follow-ups? Yes/ No
37.	If yes, how often do you go for follow ups?
38.	Are any members in your family addicted to drugs, tobacco or alcohol? Yes/ No
39.	If yes, have any of them faced health issues pertaining to these addictions? Yes/ No
40.	Have you visited any cessation clinic? (Private/Public) Yes/ No
H. RMNCH+A	
1.	For all eligible women in the family please specify: a) No. of children surviving at present (also include daughters and sons presently not staying) b) No. of children ever born (include both living and dead sons and daughters) c) No. of children born alive during last one year
2.	Where did you deliver your child? a) At Home b) Government Hospital c) Private Hospital d) Others Specify
3.	What kind of delivery did you have? a) Normal Delivery b) Caesarean Delivery c) Other (forceps delivery)
4.	What was the length of stay in healthcare facility after birth? d) 0-2 days e) 3-7 days f) 8-10 days g) More than 10 days (Specify reasons)

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5.	<p>Who assisted you in delivering baby?</p> <p>h) Government doctor</p> <p>i) Private Doctor</p> <p>j) Obstetrician-gynaecologist</p> <p>k) Skilled Nurse</p> <p>l) ANM</p> <p>m) Trained Dai</p> <p>n) Others- Specify</p>
6.	<p>Are you aware of any of the following schemes?</p> <p>a) Janani Suraksha Yojana – Yes / No</p> <p>b) Janani Shishu Suraksha Karyakram – Yes / No</p> <p>c) Any state specific scheme relating to institutional deliveries - No / Yes, Please Specify</p> <p>d) OT. Please specify the details of known scheme that can also include the schemes which are not listed in previous question</p>
7.	<p>What was the distance from your home to health institution (in Km) from the place of your delivery?</p> <p>a) 8. How did you reach the health institution?</p> <p>b) Own vehicle</p> <p>c) 102/108 Ambulance</p> <p>d) Private Vehicle</p> <p>e) Any other, pls specify</p>
8.	What was the transportation cost (2 way) in INR?
9.	How much time did it take to reach hospital? ---- minutes/hrs
10.	<p>How was the infrastructure facility at the health institution where you delivered?</p> <p>a) Good</p> <p>b) Very good</p> <p>c) Neither good nor bad</p> <p>d) Bad</p> <p>e) Very bad</p>
11.	<p>Did you get benefit from JSY? (1-yes, 2-no)</p> <p>If code 1, Please specify how much? (In INR)</p>
12.	<p>Were you required to pay extra money for any services provided? (1- No, 2-Yes,</p> <p>Please specify how much (in INR)</p>
13.	<p>When did you receive the cash assistance?</p> <p>a) After delivery within a day</p> <p>b) Discharge Time</p> <p>c) Within one week</p> <p>d) Within One Month</p> <p>e) After 6 months</p> <p>f) Any other</p>
14.	<p>Where was the cash assistance received?</p> <p>a. Health Facility</p> <p>b. Place of Delivery</p> <p>c. Bank of Account</p> <p>d. Others</p>
15.	Did you receive any benefit under Pradhan Mantri Surakshit Matritva Abhiyan?
16.	<p>Who helped you in getting benefit of JSY?</p> <p>a. Asha</p> <p>b. AWW</p> <p>c. ANM</p>

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	d. Others Specify
17.	<p>what is the reason for not getting benefit of JSY? Multiple option selection</p> <p>a. Did not know about it</p> <p>b. Did not have BPL card</p> <p>c. Did not know about the process/ Lengthy Process</p> <p>d. More than 2 Children</p> <p>e. Not eligible</p>
18.	<p>Did you receive any antenatal checkups? If yes, how many?</p> <p>a. One</p> <p>b. Two</p> <p>c. Three</p> <p>d. Four</p>
19.	<p>Did you receive IFA tablets? Yes/ No</p> <p>If yes, how many tablets did you receive on fortnightly basis?</p>
20.	<p>Were you vaccinated with T.T injection?</p> <p>a. Yes</p> <p>b. No</p> <p>If yes, how many times were you vaccinated?</p>
21.	<p>Did you get any advice during pregnancy and after delivery from health worker?</p> <p>c. Yes</p> <p>d. No</p> <p>If yes, what type of advice was given to you?</p>
22.	Has your child been registered at the Anganwadi Centre? Yes/ No
23.	Did you get Nutrition supplements from Anganwadi Worker? Yes/ No
24.	<p>Who has given the cash assistance?</p> <p>a. ASHA</p> <p>b. Doctor</p> <p>c. ANM</p> <p>d. Others</p>
25.	<p>2When did you start breast feeding your child?</p> <p>a. Within 1 hour</p> <p>b. Within 4 hours</p> <p>c. Within 4 to 24 hours</p> <p>d. Second day</p> <p>e. Third day</p> <p>f. After one week</p> <p>g. Any other</p>
26.	<p>Breast feeding was continued till what age?</p> <p>a. Less than 6 months</p> <p>b. 6-12 months</p> <p>c. 12-24 months</p> <p>d. More than 24 months</p>
27.	<p>Did your baby receive immunization by the health worker? Yes / No</p> <p>If yes, please provide details of which all vaccines have been given to the child. (immunization schedule to be added).</p>
28.	<p>What was the weight of baby at the time of delivery?</p> <p>a) Below 2 Kg</p> <p>b) 2.1-2.4 Kg</p> <p>c) Above 2.5 Kg</p>
29.	Was your child ever admitted to an NBCC, NBSU or SNCU? Yes/No

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30.	Have any of the women in your family, died of undernutrition due to maternal causes/ delivery related causes before or during childbirth?
31.	Has anyone from your family gone through MTP? If yes, what was the reason? a. Miscarriage b. Congenital defects with foetus c. Sex determination based female foeticide d. Others Please specify)
32.	Are you aware about various contraception methods? Yes/No
33.	Have you used/do you use any contraception method? Yes/No
34.	Which contraception method (s) do/have you used? a. Oral Contraceptive Pills (OCPs) b. Condoms c. Intra-Uterine Contraceptive Devices (IUCDs) d. Male Sterilization e. Female Sterilization f. Others
35.	Did you receive any incentives for adopting family planning methods? Yes/No
36.	How much did you receive amount in INR?
37.	Through which method? (a-Direct benefit transfer, b-Cash, c-Cheque, d-Others, Is specify)
38.	who gave you the incentive payment?
39.	Did you receive any incentives for adopting family planning methods? Yes/No
40.	How much did you receive amount in INR?
41.	Through which method? (a-Direct benefit transfer, b-Cash, c-Cheque, d-Others, Is specify)
42.	who gave you the incentive payment?
I. Adolescent Health	
1.	Have you ever received guidance on managing menstrual health? 1-Yes, 2-No
2.	Are the members of your family aware about menstruation and do they provide you with necessities such as sanitary pads? 1-Yes, 2-No, 3- Others, pls specify
3.	Have you ever received free sanitary pads? 1-Yes, 2-No
4.	Have you/any adolescent in your house ever received IFA tablets? 1-Yes, 2-No
J. AYUSH Services	
1.	Are you aware about AYUSH services being provided at government health centres?Yes/ No
2.	How did you come to know about these services? Multiple option selection a. Posters/banners/TV/Radio b. ASHA/other health worker c. Family/friends d. Any other
3.	When was the last time you visited a AYUSH facility (AYUSH Hospital/AYUSH Dispensaries?
4.	Which type of AYUSH facility did you visit? (1- Co-located with CHCs/PHCs/DHs, 2- Standalone)
5.	How much is distance from your home (KM)?
6.	What was the time taken to reach the facility?
7.	What was the reason (s) for visiting the facility during your last visit?
8.	When was the last time you visited a AYUSH facility (AYUSH Hospital/AYUSH Dispensaries?
9.	Which type of AYUSH facility did you visit? (1- Co-located with CHCs/PHCs/DHs, 2- Standalone)
10.	Were you satisfied with the quality of services provided? Yes/ No If not, why? a. Doctors not present b. Staff not present c. Medicines not available

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	<p>d. Doctors were not attentive</p> <p>e. Doctors displayed rude behaviour</p> <p>f. Staff were not attentive</p> <p>g. Staff displayed rude behaviour</p> <p>h. Long waiting period</p> <p>i. Lack of cleanliness/hygiene</p> <p>j. Others</p>
11.	Were you referred to any other health facility? Yes / No
12.	Which facility were you referred to?
K. Health Insurance	
1.	<p>Are you or your family members covered under health insurance? 1-Yes, 2-No If code 1 in Q1, who all in the household are covered by health insurance?</p> <p>a) Husband</p> <p>b) Wife</p> <p>c) Children (number)</p> <p>d) Mother</p> <p>e) Father</p> <p>f) Mother-in-law</p> <p>g) Father-in-law</p> <p>h) Any other</p>
2.	<p>What kind of health insurance do you have?</p> <p>a) Government</p> <p>b) Privat</p>
3.	<p>If government, then which scheme?</p> <p>4. Do you pay any premium?</p> <p>a) Yes</p> <p>b) No</p> <p>If yes, how much is the annual premium amount? INR</p>
L. Ayushman Bharat	
1.	<p>Are you aware about Ayushman Bharat- 'Pradhan Mantri Jan Arogya Yojana'?</p> <p>a) Yes</p> <p>b) No</p> <p>If Code 1, how did you come to know about this scheme?</p>
2.	<p>Have you enrolled yourself for the scheme? Yes/ No</p> <p>If No, please specify reasons for not enrolling</p> <p>If Yes, were you satisfied with the enrolment process?</p> <p>a) Satisfied</p> <p>b) Dissatisfied</p> <p>If dissatisfied, Please explain why</p>
3.	<p>Who helped you in the enrolment process? Multiple selection option</p> <p>a) ASHA/other health worker</p> <p>b) Arogyamitra</p> <p>c) Local agent</p> <p>d) Any other</p>
4.	<p>Did you pay any money during the enrolment process?</p> <p>a) Yes</p> <p>b) No</p> <p>If yes, how much and to whom? INR</p>
5.	<p>Did you ever use benefits under the insurance scheme in last one year?</p> <p>a) Yes</p>

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	b) No If code 1, what were the benefits used?
6.	Were you asked for any money at the time of admission or discharged? Yes/ No How much? INR
7.	Did you undergo any procedure (surgery)? Yes / No Which procedure?
8.	Did you receive all the services you needed including diagnostic tests and medicines? Yes/ No
9.	What do you think about the quality of the services? a) Very Good b) Good c) Fair d) Bad e) Very Bad
10.	Did you face any discrimination on account of availing services under government insurance? Yes/ No
11.	Did you pay for any other service at the hospital? a) Yes b) No If code 1, in Q12 a) How much did you pay? b) To whom did you pay? c) For which service (s) did you pay?
12.	Were you satisfied with the services provided at the hospital? a) Yes b) No If not, why?
13.	Are you aware about health and wellness centres? a) Yes b) No
14.	If yes, how did you come to know about these centres? Multiple options selection a) Posters/banners/TV/Radio b) ASHA/other health worker c) Family/friends d) Any Others

4. Details of Key Informant Interviews (KIIs), Household (HH) Surveys, Focus Group Discussions (FGDs), Facility Surveys and Villages

This section enlists the details of key informant interviews, household surveys and focussed group discussions conducted, facilities selected for primary survey and details of villages selected for household survey.

4.1 Details of Key Informant Interviews (KIIs)

National Level

SNo.	Concerned Umbrella CSS	Scheme	Date of Interaction	Name	Designation of the key informant interviewed
KIIs At National Level					
1.	National Health Mission	National Leprosy Eradication Programme (NLEP) and Institutes, National Vector Borne Disease Control Programme (NVBDCP)	26 th November 2019	Rekha Shukla	Joint Secretary
2.	National Health Mission	Finance	27 th November 2019	Ms. Kavita Singh	Director, Finance
3.	National Health Mission	All schemes	28 th November 2019	Vandana Gurnani	Mission Director, National Health Mission
4.	National Health Mission	All schemes	28 th November 2019	Dr. Rajani Ved	Executive Director, NHSRC
5.	AYUSH	NAM	28 th November 2019	Mr. Roshan Jaggi	Joint Secretary
6.	AYUSH	NAM	28 th November 2019	Dr. A. Raghu	Joint Advisor
7.	AYUSH	NAM	28 th November 2019	Dr. Suresh Kumar	Deputy Advisor
8.	AYUSH	National Medicinal Plants Board	28 th November 2019	Dr. Kavita Tyagi	Senior Consultant
9.	National Health Mission	NHM Policy	3 rd December 2019	Vikas Sheel	Joint Secretary (Policy)
		V. Hepatitis			
		GFATM Matters			
		Revised National TB Control Programme (RNTCP) and Institutes			
10.	National Health Mission	NHM All schemes	3 rd December 2019	Dr. Sandhya Bhullar	Director NHM (Policy)

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

SNo.	Concerned Umbrella CSS	Scheme	Date of Interaction	Name	Designation of the key informant interviewed
KIIs At National Level					
11.	National Health Mission	NHM All schemes	3 rd December 2019	Dr. Himanshu Bhushan	Advisor, NHSRC
12.	WHO	Health System Development	4 th December 2019	Manoj Jhalani	Director, Health System Development (SEARO) and Ex-AS&MD, NHM
13.	Human Resource for Health & Medical education	NHM - HR	4 th December 2019	Mona Gupta	Advisor, NHSRC
14.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	6 th December 2019	Malti Jaswal	Advisor, National Health Authority
15.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	6 th December 2019	Rohit Dev Jha	Deputy Director, National Health Authority
16.	Human Resource for Health & Medical education	Strengthening and upgradation of State Government Medical Colleges through increasing PG Seats	7 th December 2019	Dr. Ved Prakash Mishra	Ex. Chairman, Medical Council for India
		Strengthening and upgradation of State Government Medical Colleges through			
		increasing UG Seats and Central Government Health Institution			
		Establishing New Medical Colleges (upgrading District Hospitals)			
17.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	12 th December 2019	Praveen Gadam	Dy CEO NHA
18.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	12 th December 2019	Indu Bhushan	CEO, Ayushman Bharat
19.	Tertiary Care Programme		18 th December 2019	Tanu Jain	Assistant Director General (DGHS)
20.	Human Resource for Health & Medical education	Strengthening and upgradation of State Government Medical Colleges through increasing PG Seats	18 th December 2019	Devesh Deval	Director of Medical Education

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

SNo.	Concerned Umbrella CSS	Scheme	Date of Interaction	Name	Designation of the key informant interviewed
KIIs At National Level					
		Strengthening and upgradation of State Government Medical Colleges through increasing UG Seats and Central Government Health Institution			
		Establishing New Medical Colleges (upgrading District Hospitals)			
21.	Human Resource for Health & Medical education	Nursing Section	18 th December 2019	Chandan Kumar	Nursing Section, Ministry of Health & Family Welfare
22.	Human Resource for Health & Medical education	Para-medical Scheme	18 th December 2019	Sunil Kumar Gupta	Para-medical Scheme related division
23.	Tertiary Care Program	NPCDCS	24 th December 2019	Nilambuj Sharan	Economic Advisor
		National Mental Health Programme (NMHP)			
		National Programme for Control of Blindness (NPCB)			
		National Programme for Health Care of Elderly (NPHCE)			
24.	Tertiary Care Program	National Programme for Health Care of Elderly (NPHCE)	24 th December 2019	Dr Gowri. N. Sengupta	Assistant Director General (NPHCE)
25.	Tertiary Care Program	National Programme for Control of Blindness (NPCB)	24 th December 2019	Dr Indu Grewal	Blindness & NMHP
26.	Tertiary Care Program	NPCDCS, NCD	24 th December 2019	Dr Pradeep Khasnobis	CMO (NFSG) (IH)
27.	Tertiary Care Program	Trauma and Burns	24 th December 2019	Ms Pallavi	Consultant, Trauma and Burns
28.	National Health Mission	NHM All schemes	9 th October 2019	Dr Suresh Mohammad	Sr Health Specialists, World Bank
29.	National Health Mission	NHM All schemes	15 th October 2019	Prof Mita Chaudhary	Associate, NIPFP
30.	National Health Mission	NHM All schemes	1 st November 2019	Prof Dileep Mavalankar	Director, Indian Institute of Public Health, Gandhi Nagar
31.	National Health Mission	NHM All schemes	15 th October 2019	Dr. Sonu Goel	Additional professor (Dept. of community medicine) PGIMER

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

SNo.	Concerned Umbrella CSS	Scheme	Date of Interaction	Name	Designation of the key informant interviewed
KIIs At National Level					
32.	National Health Mission	NHM All schemes	15 th October 2019	Dr Madhu Gupta	Professor PGIMER
33.	National Health Mission	NHM All schemes	17 th October 2019	Dr Rajesh Kumar	PGIMER, Professor & Head of the Dept. (Community Medicine & School of public health)
34.	National Health Mission	National Programme for Prevention and Control of Fluorosis (NPPCF)	14 th September 2020	Dr.P.Saxena	Additional DDG, Nutrition & IDD Cell
35.	National Health Mission	National Programme for Prevention and Control of Deafness (NPPCD)	14 th September 2020	Dr. Manas Pratim Roy	DADG (NCD)
36.	National Health Mission	National Oral Health Program (NOHP)	14 th September 2020	Dr. Ankita Piplani	Consultant, NOHP

KIIs State Level and below

	CSS	Programs	Date of Interaction	Name	Designation
KIIs at State Level – Himachal Pradesh					
1.	National Health Mission	All programs under NHM	03 rd December 2019	Ak Gupta	Director Health Services
2.	National Health Mission	All programs under NHM	03 rd December 2019	RD Dhiman	PS Health
3.	National Health Mission	All programs under NHM	10 th December 2019	Karamjit Kumar Sharma	SMBO
4.	National Health Mission	All programs under NHM	11 th December 2019	Rakhi Singh	Joint Director
5.	National Health Mission	All programs under NHM	07 th January 2020	Muni Chauhan	Regional Manager
KIIs at District Level – Himachal Pradesh					
6.	National Health Mission	All programs under NHM	11 th December 2019	Prakash Daroj	CMO
7.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	12 th December 2019	Jaypal Malik	PMJAY
8.	National Health Mission	All programs under NHM	12 th December 2019	Rajesh Kumar Ahluwalia	Nodal Officer
9.	National Health Mission	All programs under NHM	12 th December 2019	Raj Kumar Sharma	DPM

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

	CSS	Programs	Date of Interaction	Name	Designation
10.	AYUSH	NAM	12 th December 2019	Parveen Sharma	Ayush Medical Officer
11.	National Health Mission	All programs under NHM	27 th December 2019	Rajeshwar Goel	DC
KIIs at Block & Village Level – Himachal Pradesh					
12.	National Health Mission	All programs under NHM	10 th December 2019	HR Kalia	BMO
13.	National Health Mission	All programs under NHM	11 th December 2019	Parveen Kumar	BMO
14.	National Health Mission	All programs under NHM	13 th December 2019	Anmol	BDO
15.	National Health Mission	All programs under NHM	11 th December 2019	AK Sharma	Superintendent
16.	National Health Mission	All programs under NHM	09 th December 2019	Dropti	ASHA
17.	National Health Mission	All programs under NHM	10 th December 2019	Anshu Devi	ASHA
18.	National Health Mission	All programs under NHM	09 th December 2019	Anita Kumari	ANM
KIIs at Facility Level – Himachal Pradesh					
19.	National Health Mission	All programs under NHM	11 th December 2019	Rakesh Kumar	PHC HW
20.	National Health Mission	All programs under NHM	11 th December 2019	Reeta Devi	PHC
21.	National Health Mission	All programs under NHM	11 th December 2019	Neelam Sharma	PHC HW
22.	National Health Mission	All programs under NHM	11 th December 2019	Nitesh	PHC
23.	National Health Mission	All programs under NHM	11 th December 2019	Shakuntla Devi	PHC HW
24.	National Health Mission	All programs under NHM	11 th December 2019	Ratna Devi	PHC ANM
25.	National Health Mission	All programs under NHM	12 th December 2019	Dev Sharma	CHC SMO
26.	National Health Mission	All programs under NHM	12 th December 2019	Sarika	CHC

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

	CSS	Programs	Date of Interaction	Name	Designation
27.	National Health Mission	All programs under NHM	12 th December 2019	Vijay Kumar	CHC HW
28.	National Health Mission	All programs under NHM	14 th December 2019	Soma Devi	SC HW
29.	National Health Mission	All programs under NHM	14 th December 2019	Baneeta Kumari	SC HW
30.	National Health Mission	All programs under NHM	14 th December 2019	Vinod Kumar	SC Paramedical
31.	National Health Mission	All programs under NHM	14 th December 2019	Sheela	SC HW ANM
32.	National Health Mission	All programs under NHM	14 th December 2019	Narender Kumar	SC HW
33.	National Health Mission	All programs under NHM	11 th December 2019	Ajivan Kapoor	DH HW
34.	National Health Mission	All programs under NHM	12 th December 2019	Anupama	DH Nurse
35.	National Health Mission	All programs under NHM	13 th December 2019	Anant Ram Chauhan	DH Doctor
KIIs at Medical College- Himachal Pradesh					
36.	Human Resource for Health & Medical education	All programs under HRH	24 th December 2019	Raj Kumar	Health Educator
KIIs at Patients Exit Level- Himachal Pradesh					
37.	National Health Mission	All programs under NHM	04 th January 2020	Kamla Devi	DH IPD
38.	National Health Mission	All programs under NHM	04 th January 2020	Arnav	DH IPD
39.	National Health Mission	All programs under NHM	04 th January 2020	Rajani	DH IPD
40.	National Health Mission	All programs under NHM	04 th January 2020	Sweta Gyani	DH IPD
41.	National Health Mission	All programs under NHM	04 th January 2020	Yogendra	DH IPD
KIIs at State Level - Uttar Pradesh					
42.	National Health Mission	All programs under NHM		Pankaj Kumar	MD, NHM
43.	AYUSH	AYUSH	05 th December 2019	Dr. Meenakshi	Advisor,NAM

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	CSS	Programs	Date of Interaction	Name	Designation
44.	AYUSH	NAM	04 th December 2019	Dr. Rajesh Patel	Advisory - State AYUSH Society, UP
KIIs at District Level – Uttar Pradesh					
45.	National Health Mission	All programs under NHM	13 th December 2019	Hari Prasad	DPM
46.	National Health Mission	All programs under NHM	15 th December 2019	Ravinder Kumar	DM
47.	National Health Mission	All programs under NHM	14 th December 2019	Rohtash Yadav	Nodal Officer
48.	National Health Mission	All programs under NHM	17 th December 2019	Geeta Sharma	Medical Officer DHS
49.	National Health Mission	All programs under NHM	06 th January 2020	Dalip Kumar	Nodal Officer
50.	National Health Mission	All programs under NHM	06 th January 2020	Parul Sharma	DCPM
51.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	07 th January 2020	Ashish Jain	PMJAY CMO
52.	National Health Mission	All programs under NHM	16 th December 2019	Hargovind Singh	CMO
53.	AYUSH	NAM	14 th December 2019	AK Sinha	Ayush Officer
54.	National Health Mission	All programs under NHM	21 st December 2019	Sarju Khan	DPM
55.	National Health Mission	All programs under NHM	24 th December 2019	Ravinder Kumar Tyagi	DNO
56.	National Health Mission	All programs under NHM	24 th December 2019	Rashid Khan	Nodal Officer
57.	National Health Mission	All programs under NHM	23 rd December 2019	Suresh Singh	CMO
58.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	14 th January 2020	Ravi Dewvedi	CMO PMJAY
59.	National Health Mission	All programs under NHM	09 th January 2020	Rajendra Prasad Jaiswal	CMS DPC
60.	National Health Mission	All programs under NHM	30 th December 2019	AK Gupta	CMS
61.	National Health Mission	All programs under NHM	09 th January 2020	RK Karwariya	DPM

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	CSS	Programs	Date of Interaction	Name	Designation
62.	National Health Mission	All programs under NHM	07 th January 2020	Brahamdev Ram Tiwari	DM
63.	National Health Mission	All programs under NHM	16 th December 2020	Mohan Jha	DNO
64.	National Health Mission	All programs under NHM	30 th December 2019	Manoj Kumar Yadav	CMO
65.	National Health Mission	All programs under NHM	11 th January 2020	Dhru Kumar	Nodal Officer
66.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	14 th January 2020	Mohan Jha	ACMO PMJAY
67.	National Health Mission	All programs under NHM	13 th December 2019	Ravish Gupta	DM
68.	National Health Mission	All programs under NHM	17 th December 2019	Wasul Haq Siddhiki	DAO
69.	National Health Mission	All programs under NHM	06 th January 2020	Sudhaker Prasad Shukla	DNO
70.	National Health Mission	All programs under NHM	06 th January 2020	Rajesh Katiyar	ACMO
71.	National Health Mission	All programs under NHM	14 th December 2019	BD Bhaskar	CMO
72.	National Health Mission	All programs under NHM	18 th December 2019	JP Singh	DAO
73.	National Health Mission	All programs under NHM	11 th December 2019	Pushpendra Kumar	CMO DHs
74.	National Health Mission	All programs under NHM	04 th January 2020	Sambhu Kumar	DM
75.	National Health Mission	All programs under NHM	09 th January 2020	Roopnarayan	ADO
76.	National Health Mission	All programs under NHM	06 th January 2020	Ashwani_Gautam	DPM
77.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	23 rd December 2019	Jayant Kumar	PMJAY CMO
78.	National Health Mission	All programs under NHM	06 th January 2020	Yogendra Pal Singh	DNO
KIIs at Block & Village Level – Uttar Pradesh					

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	CSS	Programs	Date of Interaction	Name	Designation
79.	National Health Mission	All programs under NHM	23 rd December 2019	Rakesh Chandra Shukla	BDO
80.	National Health Mission	All programs under NHM	24 th December 2019	Narayan Singh	ADO
81.	National Health Mission	All programs under NHM	24 th December 2019	Pratap Singh	ADO
82.	National Health Mission	All programs under NHM	22 nd December 2019	Shekhar Vaishya	First Officer
83.	National Health Mission	All programs under NHM	23 rd December 2019	Shailendra Singh	BMO
84.	National Health Mission	All programs under NHM	12 th December 2019	Ashok Kr Yadav	ADO ISB
85.	National Health Mission	All programs under NHM	11 th December 2019	Jay Prakash	ADO ISB
86.	National Health Mission	All programs under NHM	12 th December 2019	Vimal Divedi	SBMO
87.	National Health Mission	All programs under NHM	11 th December 2019	Ramesh Chandra	BDO
88.	National Health Mission	All programs under NHM	24 th December 2019	Vinay Kumar	BPM
89.	National Health Mission	All programs under NHM	20 th December 2019	Deepesh	BPM
90.	National Health Mission	All programs under NHM	24 th December 2019	Pradeep Kumar Sisodia	BDO
91.	National Health Mission	All programs under NHM	20 th December 2019	Manish Kumar	BDO
92.	National Health Mission	All programs under NHM	21 st December 2019	Suresh	ADO
93.	National Health Mission	All programs under NHM	14 TH December 2019	Vinod Kumar	ADO
94.	National Health Mission	All programs under NHM	22 th December 2019	Shekhar	MOTC
95.	National Health Mission	All programs under NHM	22 th December 2019	Mandalal	ADO
96.	National Health Mission	All programs under NHM	28 th December 2019	S.L.Verma	ADO

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	CSS	Programs	Date of Interaction	Name	Designation
97.	National Health Mission	All programs under NHM	07 th December 2019	Rekha Chaudhary	AWW
98.	National Health Mission	All programs under NHM	07 th December 2019	Dheeraj	Pradhan
99.	National Health Mission	All programs under NHM	28 th December 2019	Shameem Begum	ASHA
100.	National Health Mission	All programs under NHM	21 st December 2019	Padma	ASHA
101.	National Health Mission	All programs under NHM	25 th December 2019	Deepika Srivastav	ASHA
102.	National Health Mission	All programs under NHM	21 st December 2019	Santosh Kumar	Pradhan
103.	National Health Mission	All programs under NHM	13 th December 2019	Rinku Devi	ASHA
104.	National Health Mission	All programs under NHM	13 th December 2019	Vindyawati	ANM
105.	National Health Mission	All programs under NHM	11 th December 2019	Sunita Gautam	ANM
106.	National Health Mission	All programs under NHM	11 th December 2019	Anita	ASHA
107.	National Health Mission	All programs under NHM	12 th December 2019	Maheshwari Devi	ASHA
108.	National Health Mission	All programs under NHM	13 th December 2019	Shakuntla Devi	AWW
109.	National Health Mission	All programs under NHM	20 th December 2019	Manoj Kumar	Panchayat Member
110.	National Health Mission	All programs under NHM	09 th December 2019	Shashi	ANM
111.	National Health Mission	All programs under NHM	22 th December 2019	Manjusha Dewedi	ASHA
112.	National Health Mission	All programs under NHM	13 th December 2019	Alok Kumar Yadav	Pradhan
113.	National Health Mission	All programs under NHM	14 th December 2019	Priyanka Bhatia	ENM
114.	National Health Mission	All programs under NHM	27 th December 2019	Ramesh Chand	Panch. Member

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	CSS	Programs	Date of Interaction	Name	Designation
115.	National Health Mission	All programs under NHM	27 th December 2019	Mamta	AWW
116.	National Health Mission	All programs under NHM	09 th December 2019	Naresh Kumar Sharma	Panchayat
117.	National Health Mission	All programs under NHM	26 th December 2019	Keshav	Pradhan
KIIs at Facility Level – Uttar Pradesh					
118.	National Health Mission	All programs under NHM	27 th December 2019	Sadhna Pandey	PHC
119.	National Health Mission	All programs under NHM	13 th December 2019	Siya Ram Yadav	PHC
120.	National Health Mission	All programs under NHM	17 th December 2019	Nurse Arti	PHC
121.	National Health Mission	All programs under NHM	15 th December 2019	Manish Kumar	PHC Ayush Doctor
122.	National Health Mission	All programs under NHM	18 th December 2019	Gaurav Saxena	PHC Doctor
123.	National Health Mission	All programs under NHM	17 th December 2019	Sunil Kumar	PHC Ayush Doctor
124.	National Health Mission	All programs under NHM	14 th December 2019	Pratibha Shukla	PHC Nurse
125.	National Health Mission	All programs under NHM	17 th December 2019	Rakesh Kumar	PHC Doctor
126.	National Health Mission	All programs under NHM	18 th December 2019	Premwati	PHC ANM
127.	National Health Mission	All programs under NHM	19 th December 2019	Rupwati	PHC HW
128.	National Health Mission	All programs under NHM	17 th December 2019	Sandhya Verma	PHC Nurse
129.	National Health Mission	All programs under NHM	17 th December 2019	Alka Bisnoi	PHC Nurse
130.	National Health Mission	All programs under NHM	17 th December 2019	Dharmendra	PHC Doctor
131.	National Health Mission	All programs under NHM	18 th December 2019	Rihan Astham	PHC Doctor

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	CSS	Programs	Date of Interaction	Name	Designation
132.	National Health Mission	All programs under NHM	23 rd December 2019	Priyanka	PHC HW
133.	National Health Mission	All programs under NHM	11 th December 2019	Hari Shankar Pathak	PHC Doctor
134.	National Health Mission	All programs under NHM	29 th December 2019	Kanchan Singh	PHC Nurse
135.	National Health Mission	All programs under NHM	27 th December 2019	Poonam Pandey	CHC HW
136.	National Health Mission	All programs under NHM	27 th December 2019	Savitri	CHC HW
137.	National Health Mission	All programs under NHM	27 th December 2019	Vimal Kumar	CHC Doctor
138.	National Health Mission	All programs under NHM	27 th December 2019	Gorakh Nath Yadav	CHC HW
139.	National Health Mission	All programs under NHM	27 th December 2019	Reena Ray	CHC
140.	National Health Mission	All programs under NHM	27 th December 2019	Manish Shukla	CHC
141.	AYUSH	NAM	27 th December 2019	Radhey Shyam	CHC Ayush Doctor
142.	National Health Mission	All programs under NHM	17 th December 2019	K Deo Rahul	CHC Doctor
143.	National Health Mission	All programs under NHM	12 th December 2019	Pankaj Kumar	CHC Pharmacist
144.	National Health Mission	All programs under NHM	17 th December 2019	Neeraj	CHC
145.	National Health Mission	All programs under NHM	17 th December 2019	Anju Jaiswal	CHC Nurse
146.	National Health Mission	All programs under NHM	13 th December 2019	Anurag Gupta	CHC
147.	National Health Mission	All programs under NHM	13 th December 2019	Madhu Rani	CHC ANM
148.	AYUSH	NAM	10 th December 2019	Pankaj Kumar	CHC Ayush
149.	National Health Mission	All programs under NHM	11 th December 2019	Mamta	CHC Nurse
150.	National Health Mission	All programs under NHM	13 th December 2019	Pushpamani	CHC ANM

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	CSS	Programs	Date of Interaction	Name	Designation
151. 1	National Health Mission	All programs under NHM	11 th December 2019	Akash Sharma	CHC HW
152.	National Health Mission	All programs under NHM	13 th December 2019	N B Jaiswal	CHC Doctor
153.	National Health Mission	All programs under NHM	16 th December 2019	Lalchand	SC HW
154.	National Health Mission	All programs under NHM	18 th December 2019	Divya Singh	SC Nurse
155.	National Health Mission	All programs under NHM	20 th December 2019	Aman Kumar	DH Doctor
156.	National Health Mission	All programs under NHM	20 th December 2019	Kalpana Malik	DH Nurse
157.	AYUSH	NAM	27 th December 2019	Ravi Dwivedi	DH Ayush Doctor
158.	National Health Mission	All programs under NHM	27 th December 2019	Namrata Katiyar	DH Nurse
159.	AYUSH	NAM	11 th December 2019	Girish Chandra Panday	DH Ayush Doctor
160.	National Health Mission	All programs under NHM	20 th December 2019	Radha Rani	DH NHV
161.	National Health Mission	All programs under NHM	27 th December 2019	Ramratan	DH Doctor
162.	National Health Mission	All programs under NHM	11 th December 2019	Rajnath Dubey	DH Doctor
163.	National Health Mission	All programs under NHM	19 th December 2019	Sanju Chaurasiya	DH Nurse
164.	National Health Mission	All programs under NHM	20 th December 2019	Krishna Sharma	DH Doctor
165.	National Health Mission	All programs under NHM	19 th December 2019	Umesh Chandra Prajapati	DH Doctor
166.	AYUSH	NAM	19 th December 2019	Parmanand	DH Ayush Doctor
167.	National Health Mission	All programs under NHM	11 th December 2019	Laxami Singh	DH Nurse
168.	National Health Mission	All programs under NHM	11 th December 2019	Hira Lal	DH ST
169.	National Health Mission	All programs under NHM	20 th December 2019	Devendra Kumar Sharma	DH lab Technician

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	CSS	Programs	Date of Interaction	Name	Designation
170.	National Health Mission	All programs under NHM	19 th December 2019	Reena Kumari	DH Nurse
171.	National Health Mission	All programs under NHM	19 th December 2019	Devpal Singh	DH HW Lab Incharge
172.	National Health Mission	All programs under NHM	19 th December 2019	Chander Prakash	DH Pharmacist
173.	National Health Mission	All programs under NHM	19 th December 2019	Preeti Lata	DH ANM
174.	National Health Mission	All programs under NHM	19 th December 2019	Vidhyawati	DH IHV
175.	National Health Mission	All programs under NHM	10 th December 2019	M Bansal	DH Doctor
176.	AYUSH	NAM	10 th December 2019	Pankaj Kumar	CHC Ayush
177.	National Health Mission	All programs under NHM	11 th December 2019	Mamta	CHC Nurse
178.	National Health Mission	All programs under NHM	11 th December 2019	Akash Sharma	HW
179.	National Health Mission	All programs under NHM	13 th December 2019	Pushpamani	ANM CHC
KIIs at Medical College – Uttar Pradesh					
180.	Human Resource for Health & Medical education	All programs under HRH	06 th January2020	Vijay Kumar	DH Dean
181.	Human Resource for Health & Medical education	All programs under HRH	06 th January2020	Nujhat Husain	Dean Prof
KIIs at Nursing College – Uttar Pradesh					
182.	Human Resource for Health & Medical education	All programs under HRH	21 st January2020	Usha Rani	LHV Incharge
KIIs at Patients Level– Uttar Pradesh					
183.	National Health Mission	All programs under NHM	04 th January2020	Gaurav Singh	OPD
184.	National Health Mission	All programs under NHM	04 th January2020	Hanip Khan	OPD
185.	National Health Mission	All programs under NHM	04 th January2020	Vikash Chaudhary	OPD
186.	National Health Mission	All programs under NHM	24 th January2020	Jitendra Kumar	OPD

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	CSS	Programs	Date of Interaction	Name	Designation
187.	National Health Mission	All programs under NHM	24 th January2020	Kamalnarayan	OPD
188.	National Health Mission	All programs under NHM	24 th January2020	Sudhikant	OPD
189.	National Health Mission	All programs under NHM	24 th January2020	Anshita	OPD
190.	National Health Mission	All programs under NHM	24 th January2020	Sama Parvin	OPD
191.	National Health Mission	All programs under NHM	05 th January2020	Veena Gaur	IPD
192.	National Health Mission	All programs under NHM	05 th January2020	Lakshmi Devi	IPD
193.	National Health Mission	All programs under NHM	05 th January2020	Raj Kumar	IPD
194.	National Health Mission	All programs under NHM	14 th December 2019	Shalimnisha	IPD PHC
195.	National Health Mission	All programs under NHM	24 th January2020	Suman	IPD
196.	National Health Mission	All programs under NHM	30 th December 2019	Aarti	OPD
197.	National Health Mission	All programs under NHM	30 th December 2019	Asharani	OPD
KIIs at State Level – Delhi					
198.	National Health Mission	All programs under NHM	19 th December 2019	Nutan Mundeja	Director Family Welfare
199.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	30 th December 2019	Komal	State Account Manager
200.	AYUSH	NAM	22 nd January 2020	Rajkumar Manchanda	State Director of Ayush
KIIs at District Level – Delhi					
201.	AYUSH	NAM	28 th December 2019	Sudha Bala	DAO Ayush DHS
202.	National Health Mission	All programs under NHM	26 th December 2019	Ratna Yadav	DPM
203.	National Health Mission	All programs under NHM	26 th December 2019	Jyoti Prakash	Nodal Officer
204.	National Health Mission	All programs under NHM	07 th January 2020	Namrata Nayair	CDMO

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	CSS	Programs	Date of Interaction	Name	Designation
KIIs at Block & Village Level – Delhi					
205.	National Health Mission	All programs under NHM	02 nd January 2020	Dheeraj Kumari	ANM
206.	National Health Mission	All programs under NHM	31 st December 2019	Jagatpur Geeta	ASHA
207.	National Health Mission	All programs under NHM	31 st December 2019	Sunita	AWW
208.	National Health Mission	All programs under NHM	31 st December 2019	Vinod	Panch. Member
KIIs at Facility Level – Delhi					
209.	National Health Mission	All programs under NHM	02 nd January 2020	Mahesh Chaudhary	PHC Doctor
210.	National Health Mission	All programs under NHM	31 st December 2019	Kamla Devi	PHC HW
211.	National Health Mission	All programs under NHM	04 th January 2020	Santosh	PHC Doctor
212.	National Health Mission	All programs under NHM	02 nd January 2020	Surjit Khatri	PHC Pharmacist
213.	National Health Mission	All programs under NHM	04 th January 2020	Mukesh	PHC Nurse
214.	National Health Mission	All programs under NHM	03 rd January 2020	Amar Batra	PHC Pharmacist
215.	National Health Mission	All programs under NHM	17 th January 2020	Narela Anita	PHC ANM
216.	National Health Mission	All programs under NHM	31 st December 2019	Ritu	PHC Nurse
217.	National Health Mission	All programs under NHM	09 th January 2020	Sanjyoti Modi	PHC Doctor
218.	National Health Mission	All programs under NHM	28 th December 2019	Pradeep	CHC Doctor
219.	National Health Mission	All programs under NHM	28 th December 2019	Anita	CHC Nurse
220.	National Health Mission	All programs under NHM	28 th December 2019	Rajwanti	CHC ANM
221.	National Health Mission	All programs under NHM	06 th January 2020	Manish	SC HW

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	CSS	Programs	Date of Interaction	Name	Designation
222.	National Health Mission	All programs under NHM	06 th January 2020	Lalita	SC ANM
223.	National Health Mission	All programs under NHM	17 th January 2020	Rahila	SC MCA
224.	National Health Mission	All programs under NHM	16 th January 2020	Lucky Mourya	SC HW
225.	National Health Mission	All programs under NHM	31 st December 2019	Babita	SC ANM
226.	National Health Mission	All programs under NHM	06 th January 2020	Anil Choudhary	SC MTW
227.	National Health Mission	All programs under NHM	06 th January 2020	Manju	DH Nurse
228.	National Health Mission	All programs under NHM	06 th January 2020	Rajni Mittal	DH Doctor
229.	National Health Mission	All programs under NHM	06 th January 2020	Kalra Shai	DH Nurse
230.	National Health Mission	All programs under NHM	10 th January 2020	Renu Bhandari	HWC ANM
231.	National Health Mission	All programs under NHM	15 th January 2020	Sunil	HWC HW
232.	National Health Mission	All programs under NHM	10 th January 2020	Usha Malhotra	HWC Nurse
KIIs at Patient Level – Delhi					
233.	National Health Mission	All programs under NHM	05 th January 2020	Raj Kumari	IPD
234.	National Health Mission	All programs under NHM	04 th January 2020	Arun Kumar	IPD
235.	National Health Mission	All programs under NHM	05 th January 2020	Soni	IPD
236.	National Health Mission	All programs under NHM	05 th January 2020	Manish Kumar	OPD
237.	National Health Mission	All programs under NHM	05 th January 2020	Parmita	OPD
238.	National Health Mission	All programs under NHM	05 th January 2020	Renu	OPD
KIIs at State Level – Telangana					

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	CSS	Programs	Date of Interaction	Name	Designation
239.	2 Human Resource for Health & Medical education	All programs under HRH	30 th January 2020	Dr. Ramesh K Reddy	Director Medical Education
KIIs at District Level – Telangana					
240.	National Health Mission	All programs under NHM	31 st December 2019	Venkateshwarlu	Joint Collector
241.	National Health Mission	All programs under NHM	18 th December 2019	Bhaskar	DMHOL
242.	National Health Mission	All programs under NHM	17 th December 2019	Durga	DPO
243.	National Health Mission	All programs under NHM	19 th December 2019	Swarya Laxmi	DMHO
244.	National Health Mission	All programs under NHM	19 th December 2019	Ganesh Rao	DPO
KIIs at Block & Village Level – Telangana					
245.	National Health Mission	All programs under NHM	14 th December 2019	Manikanta Reddy	BMO
246.	National Health Mission	All programs under NHM	31 st December 2019	Anitha	BAMO
247.	National Health Mission	All programs under NHM	13 th December 2019	Nagamani	BMO
248.	National Health Mission	All programs under NHM	12 th December 2019	Sara Masroor	BMO
249.	National Health Mission	All programs under NHM	10 th December 2019	Vinodh Reddy	BMO
250.	National Health Mission	All programs under NHM	02 nd January 2020	Manjulawani	BAPMT
251.	National Health Mission	All programs under NHM	02 nd January 2020	M Laxmaiah	BAPM
252.	National Health Mission	All programs under NHM	06 th December 2019	P Venkamma	ANM
253.	National Health Mission	All programs under NHM	07 th December 2019	E Padma	AWW
254.	National Health Mission	All programs under NHM	07 th December 2019	Sujathanagar Madhavi	AWW
255.	National Health Mission	All programs under NHM	07 th December 2019	Lakshman Rao	Panch. Member

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	CSS	Programs	Date of Interaction	Name	Designation
256.	National Health Mission	All programs under NHM	12 th December 2019	Kavitha	Panch. Member
257.	National Health Mission	All programs under NHM	12 th December 2019	Vijaya Lakshmi	ANM
258.	National Health Mission	All programs under NHM	12 th December 2019	D Srilatha	ANM
259.	National Health Mission	All programs under NHM	10 th December 2019	Sunanda	AWW
260.	National Health Mission	All programs under NHM	13 th December 2019	Sajju Begam	ANM
KIIs at Facility Level – Telangana					
261.	National Health Mission	All programs under NHM	14 th December 2019	Lalitha Kumari	PHC
262.	National Health Mission	All programs under NHM	14 th December 2019	Sanjeev Raju	PHC
263.	National Health Mission	All programs under NHM	14 th December 2019	Nagmani	PHC
264.	National Health Mission	All programs under NHM	02 nd January 2020	S Gayatri	PHC
265.	National Health Mission	All programs under NHM	09 th December 2019	Muneer	PHC
266.	National Health Mission	All programs under NHM	09 th December 2019	Shobha	PHC
267.	National Health Mission	All programs under NHM	10 th December 2019	C Srinivas	CHC
268.	National Health Mission	All programs under NHM	14 th December 2019	M Lavanya	CHC
269.	National Health Mission	All programs under NHM	10 th December 2019	Marpally Ranamma	CHC
270.	National Health Mission	All programs under NHM	09 th January 2020	Munukuntala Bharathi	CHC Pharmacist
271.	National Health Mission	All programs under NHM	14 th December 2019	Mukuteswar Rao	CHC
272.	National Health Mission	All programs under NHM	14 th December 2019	B Sita	CHC

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	CSS	Programs	Date of Interaction	Name	Designation
273.	National Health Mission	All programs under NHM	12 th December 2019	Roja Ramani	SC HW
274.	National Health Mission	All programs under NHM	10 th December 2019	Shabana Khatim	SC ANM
275.	National Health Mission	All programs under NHM	07 th December 2019	K Padma	SC ANM
276.	National Health Mission	All programs under NHM	17 th December 2019	Harinder	DH Pharmacist
277.	National Health Mission	All programs under NHM	17 th December 2019	Bharati	DH Nurse
278.	National Health Mission	All programs under NHM	17 th December 2019	Ravi Babu	DH
KIIs at Medical College – Telangana					
279.	Human Resource for Health & Medical education	All programs under HRH	06 th January 2020	Sampath Kumar	ESIC Medical College Vice Principal
KIIs at Nursing College – Telangana					
280. 2	Human Resource for Health & Medical education	All programs under HRH	08 th January 2020	Sridevi	ANM Training College Principal
KIIs at Patient Level – Telangana					
281.	National Health Mission	All programs under NHM	08 th January 2020	Durgaiah	IPD
282.	National Health Mission	All programs under NHM	08 th January 2020	Saidulu	IPD
283.	National Health Mission	All programs under NHM	08 th January 2020	Satyavathi	IPD
284.	National Health Mission	All programs under NHM	09 th January 2020	Narasamma	IPD
285.	National Health Mission	All programs under NHM	09 th January 2020	Nagamani	IPD
286.	National Health Mission	All programs under NHM	09 th January 2020	Sandhya	IPD
287.	National Health Mission	All programs under NHM	09 th January 2020	Zamir	IPD
288.	National Health Mission	All programs under NHM	08 th January 2020	Nageshwar Rao	OPD

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	CSS	Programs	Date of Interaction	Name	Designation
289.	National Health Mission	All programs under NHM	08 th January 2020	Nageshwar	OPD
290.	National Health Mission	All programs under NHM	08 th January 2020	Kanakapuri Venkateswarlu	OPD
291.	National Health Mission	All programs under NHM	09 th January 2020	jagannadham	OPD
292.	National Health Mission	All programs under NHM	09 th January 2020	Venturi Narsimha	OPD
293.	National Health Mission	All programs under NHM	30 th December 2019	Ramya	IPD
294.	National Health Mission	All programs under NHM	30 th December 2019	Santoshi	IPD
295.	National Health Mission	All programs under NHM	30 th December 2019	Sujatha	OPD
KIIs at State Level – Rajasthan – Jaipur					
296.	National Health Mission	All programs under NHM	19 th December 2019	Shri Rohit Kumar Singh	Addl. Chief Secretary (Medical H&FW)
297.	National Health Mission	All programs under NHM	24 th December 2019	Dr. KK Sharma	Director (Public Health)
298.	National Health Mission	All programs under NHM	24 th December 2019	Jalaj	State program Manager, NHM
299.	National Health Mission	All programs under NHM	24 th December 2019	Naresh Thakral	MD, NHM
300.	AYUSH	NAM	30 th December 2019	Avdhes Kumar Bhat	Drugs License Authority (Professor)
301.	AYUSH	NAM	30 th December 2019	Ramesh Gupta	Project Director NHM Ayush
302.	National Health Mission	All programs under NHM	30 th December 2019	Vimal Kumar Gupta	Director of Finance
303.	AYUSH	NAM	30 th December 2019	Arun Joshi	Doctor Drug License Authority (AYURVEDA)
304.	National Health Mission	All programs under NHM	31 st December 2019	Tarun Chaudhary	State Project Director of Maternal
305.	National Health Mission	All programs under NHM	02 nd January 2020	Jalaz	State Program Manager NHM
306.	National Health Mission	All programs under NHM	02 nd January 2020	Babulal Bairwa	State Deputy Director of Finance
307.	AYUSH	NAM	02 nd January 2020	Manohar Pareek	State Medicine Board Officer OSD

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	CSS	Programs	Date of Interaction	Name	Designation
308.			03 rd January 2020	Ayushraj	Director FICCI
309.			03 rd January 2020	Sarvesh	Chief Consultant Radiologist FICCI
KIIs at District Level – Rajasthan – Jaipur					
310.	National Health Mission	All programs under NHM	13 th December 2019	P S Mishra	DAO
311.	National Health Mission	All programs under NHM	13 th December 2019	Narottan Sharma	CMHO
312.	National Health Mission	All programs under NHM	13 th December 2019	Ravi Kumar Jahangir	DNO
313.	National Health Mission	All programs under NHM	12 th December 2019	Akhilesh	DPM
314.	National Health Mission	All programs under NHM	06 th January 2020	Nandu Singh	DAO
315.	National Health Mission	All programs under NHM	27 th December 2019	Harphool Gintal	DPM
316.	National Health Mission	All programs under NHM	27 th December 2019	Bhanu Saxena	Nodal MNT
317.	National Health Mission	All programs under NHM	09 th December 2019	Satya Prakash	CMO
318.	National Health Mission	All programs under NHM	22 nd December 2019	S K Chauhan	PMJAY CMHO
319.	National Health Mission	All programs under NHM	13 th December 2019	Parveen	CMHO
320.	National Health Mission	All programs under NHM	10 th December 2019	Om Prakash Vyas	BMO Nodal Officer
321.	National Health Mission	All programs under NHM	10 th December 2019	Shailesh Sharma	DPM
322.	National Health Mission	All programs under NHM	26 th December 2019	Ashok Kumar	ADM
323.	National Health Mission	All programs under NHM	06 th December 2019	Sangeeta Sharma	DEIC Manager RBSK
324.	National Health Mission	All programs under NHM	06 th January 2020	Ram Vilas Meena	ADNO
325.	National Health Mission	All programs under NHM	06 th January 2020	Sajid Khan	CMHO
KIIs at Block & Village Level – Rajasthan – Jaipur					

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

	CSS	Programs	Date of Interaction	Name	Designation
326.	National Health Mission	All programs under NHM	07 th December 2019	Virandra Ramthani	BAMO
327.	National Health Mission	All programs under NHM	11 th December 2019	Neelam Choudhary	BAMO
328.	National Health Mission	All programs under NHM	11 th December 2019	Vijay	BCMO
329.	National Health Mission	All programs under NHM	07 th December 2019	Ram Vishnoi	BAMO
330.	National Health Mission	All programs under NHM	10 th December 2019	Mukesh Berwa	BCMO
331.	National Health Mission	All programs under NHM	11 th December 2019	Bahadurman	GNM
332.	National Health Mission	All programs under NHM	14 th December 2019	Santosh Verma	AWW
333.	National Health Mission	All programs under NHM	14 th December 2019	Himpal Gujar	Panch Member
334.	National Health Mission	All programs under NHM	14 th December 2019	Murad Ali	LDC Clerk
335.	National Health Mission	All programs under NHM	19 th December 2019	Hemlata Rathore	AWW
336.	National Health Mission	All programs under NHM	20 th December 2019	Seema Tiwari	AWW
337.	National Health Mission	All programs under NHM	14 th December 2019	Chanda Verma	AWW
338.	National Health Mission	All programs under NHM	17 th December 2019	Kamla	ANM
339.	National Health Mission	All programs under NHM	17 th December 2019	Babita	ASHA
340.	National Health Mission	All programs under NHM	17 th December 2019	Shobha Devi	AWW
341.	National Health Mission	All programs under NHM	16 th December 2019	Balkesh Choudhary	ANM
342.	National Health Mission	All programs under NHM	19 th December 2019	Rizwana	ANM
343.	National Health Mission	All programs under NHM	20 th December 2019	Sushila	ASHA

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	CSS	Programs	Date of Interaction	Name	Designation
344.	National Health Mission	All programs under NHM	20 th December 2019	Bharat Kumar	ANM
345.	National Health Mission	All programs under NHM	19 th December 2019	Simran Devi	ASHA
KIIs at Facility Level – Rajasthan – Jaipur					
346.	National Health Mission	All programs under NHM	14 th December 2019	Asheesh Sharma	PHC Doctor
347.	National Health Mission	All programs under NHM	14 th December 2019	Anisha Gosh	PHC Nurse
348.	National Health Mission	All programs under NHM	16 th December 2019	Suman	PHC ANM
349.	National Health Mission	All programs under NHM	06 th December 2019	D C Punshal	PHC Doctor
350.	National Health Mission	All programs under NHM	07 th December 2019	Kavitha	PHC ANM
351.	National Health Mission	All programs under NHM	09 th December 2019	Pramod	PHC Doctor
352.	National Health Mission	All programs under NHM	28 th December 2019	Gracy Mathew	PHC Nurse
353.	National Health Mission	All programs under NHM	28 th December 2019	Madan Mohan Patidar	PHC Nurse
354.	AYUSH	NAM	28 th December 2019	Jodhraj Dhakar	PHC Ayush Doctor
355.	National Health Mission	All programs under NHM	17 th December 2019	Ashok Verma	CHC Doctor
356.	National Health Mission	All programs under NHM	17 th December 2019	Jalaj Singh Yadav	CHC Male Nurse
357.	National Health Mission	All programs under NHM	12 th December 2019	Lokesh Kumar	CHC Male Nurse
358.	National Health Mission	All programs under NHM	12 th December 2019	Pushpa Choudhary	CHC Staff Nurse
359.	National Health Mission	All programs under NHM	17 th December 2019	Kripa Jain	CHC 2 nd Nurse
360.	National Health Mission	All programs under NHM	23 rd December 2019	Gayatri Devi	CHC ANM
361.	National Health Mission	All programs under NHM	10 th December 2019	Versha	CHC Nurse

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	CSS	Programs	Date of Interaction	Name	Designation
362.	National Health Mission	All programs under NHM	10 th December 2019	Babu Singh Chauhan	CHC Nurse
363.	National Health Mission	All programs under NHM	11 th December 2019	M M Jangir	CHC Doctor
364.	National Health Mission	All programs under NHM	14 th December 2019	Prem Yadav	SC ANM
365.	National Health Mission	All programs under NHM	13 th December 2019	Chhaya Sharma	SC Staff Nurse
366.	National Health Mission	All programs under NHM	21 st December 2019	Bhagwati Sharma	SC ANM
367.	National Health Mission	All programs under NHM	23 ^s December 2019	Rajendra Chipa	SC Male Nurse
368.	National Health Mission	All programs under NHM	07 th December 2019	Jhima	SC ANM
369.	National Health Mission	All programs under NHM	10 th December 2019	Ramdhan Tiwari	DH Nurse
370.	National Health Mission	All programs under NHM	12 th December 2019	Ved Kumar Sharma	DH HW
371.	National Health Mission	All programs under NHM	11 th December 2019	Pawan Sen	DH HW
372.	AYUSH	NAM	13 th December 2019	Niranjan Pareek	DH Ayush Doctor
373.	National Health Mission	All programs under NHM	23 rd December 2019	Dharam Raj	DH Nurse
374.	National Health Mission	All programs under NHM	23 rd December 2019	Anil Solanki	DH Doctor Assistant Professor SMS
375.	National Health Mission	All programs under NHM	17 th January 2020	Padma Sharma	HWC ANM HW
376.	National Health Mission	All programs under NHM	15 th January 2020	Manisha	HWC CGHS ANM
KIIs at Ayush Dispensary- Rajasthan					
377.	AYUSH	NAM	17 th January 2020	Lalluram Jat	Ayush Dispensary Doctor
KIIs at Medical College- Rajasthan					
378.	Human Resource for Health & Medical education	All programs under HRH	04 th January 2020	Rajendra Singh	DEAN
KIIs at Patient Level- Rajasthan - Jaipur					

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	CSS	Programs	Date of Interaction	Name	Designation
379.	National Health Mission	All programs under NHM	08 th January 2020	Kailash Kaur	CHC IPD
380.	National Health Mission	All programs under NHM	08 th January 2020	Meher Kaur	CHC IPD
381.	National Health Mission	All programs under NHM	06 th January 2020	Manohar	DH IPD
KIIs at State Level- Bihar					
382.	National Health Mission	All programs under NHM	29 th December 2019	Manoj Kumar	MD, NHM
383.	AYUSH	NAM	24 th January 2020	Naresh Kumar	Ayush Director
384.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	13 th December 2019	Amitabh Singh	Deputy, SHA
385.	National Health Mission	All programs under NHM	22 nd February 2020	Ravindra Yadav	Director
386.	National Health Mission	All programs under NHM	22 nd February 2020	Avinash Kumar	Director
387.	AYUSH	NAM	04 th January 2020	Ravindra Kumar Sinha	Drug Licensing Authority
388.	AYUSH	NAM	29 th December 2020	Sahjanand Prasad Singh	State Medicinal Board Officer
389.	AYUSH	NAM	05 th December 2019	Dr. Lahari	State Programme Officer
390.	AYUSH	NAM		Amrit Ranjan	Programme Manager, NAM
KIIs at District Level- Bihar					
391.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	13 th December 2019	Niranjan Kumar	CMO PMJAY
392.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	27 th December 2019	Amarjeet Kumar Sinha	CMO PMAJY
393.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	30 th December 2019	Saurabh Kumar	CMO PMAJY
394.	National Health Mission	All programs under NHM	26 th December 2019	Raj Kishor Chaudhary	CMO
395.	National Health Mission	All programs under NHM	31 st December 2019	Ikbal Mohammed	CMO
396.	National Health Mission	All programs under NHM	14 th December 2019	Chirag Narayan Sah	DNO
397.	National Health Mission	All programs under NHM	27 th December 2019	Abhishek Kumar	DNO

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	CSS	Programs	Date of Interaction	Name	Designation
398.	National Health Mission	All programs under NHM	26 th December 2019	Vivek Kumar Singh	DPM
399.	National Health Mission	All programs under NHM	27 th December 2019	Amit	DPM
400.	AYUSH	NAM	30 th December 2019	Manish Marwa	Ayush Officer
401.	National Health Mission	All programs under NHM	25 th January 2020	Rajesh Meena	DM
402.	National Health Mission	All programs under NHM	22 nd January2020	Ravi Kumar	DM
403.	National Health Mission	All programs under NHM	23 rd January 2020	Shriram Kumar	DM
404.	National Health Mission	All programs under NHM	18 th December 2019	Karolina Tirky	DM
405.	AYUSH	NAM	14 th December 2019	Vinod Kumar	Ayush Officer
406.	National Health Mission	All programs under NHM	18 th December 2019	Nashib Kumar	DPM
407.	National Health Mission	All programs under NHM	18 th December 2019	Sudhir Kumar	CMO
408.	National Health Mission	All programs under NHM	06 th December 2019	Nagmani Singh	DNO
KIIs at Block & Village Level– Bihar					
409.	National Health Mission	All programs under NHM	28 th December 2019	Ghanshyam Rai	BAMO
410.	National Health Mission	All programs under NHM	16 th December 2019	Ankesh Ranjan	BAMO
411.	National Health Mission	All programs under NHM	16 th December 2019	Bibha Mishra	BDO
412.	National Health Mission	All programs under NHM	18 th December 2019	Shipra Chouhan	BDO NHM
413.	National Health Mission	All programs under NHM	17 TH December 2019	Pali Kumar Kundan Lal	BDO
414.	National Health Mission	All programs under NHM	2 ND January 2020	Vinit Kumar	BDO
415.	National Health Mission	All programs under NHM	18 th December 2019	Anish Kumar	BAMO

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	CSS	Programs	Date of Interaction	Name	Designation
416.	National Health Mission	All programs under NHM	18 th December 2019	Raghubansh Kumar	BAMO
417.	National Health Mission	All programs under NHM	08 th January 2020	Jafrudin	BAMO
418.	National Health Mission	All programs under NHM	01 st January 2020	M T Hussain	BAMO
419.	National Health Mission	All programs under NHM	01 st January 2020	Ashish Kumar	BDO
420.	National Health Mission	All programs under NHM	13 th December 2019	Vinit Kumar	BAMO
421.	National Health Mission	All programs under NHM	12 th December 2019	Asha Devi	ASHA
422.	National Health Mission	All programs under NHM	12 th December 2019	Chandrarai Riyasha	ASHA
423.	National Health Mission	All programs under NHM	19 th December 2019	Sita Prakash	ASHA
424.	National Health Mission	All programs under NHM	27 th December 2019	Neeta Devi	ASHA
425.	National Health Mission	All programs under NHM	19 th December 2019	Raj Laxmi Kumari	AWW
426.	National Health Mission	All programs under NHM	28 th December 2019	Shyama Sinha	AWW
427.	National Health Mission	All programs under NHM	15 th December 2019	Madhu Devi	AWW
428.	National Health Mission	All programs under NHM	19 th December 2019	Ratna Devi	AWW
429.	National Health Mission	All programs under NHM	12 th December 2019	Sarita Devi	AWW
430.	National Health Mission	All programs under NHM	12 th December 2019	Vivha Kumari	ASHA
431.	National Health Mission	All programs under NHM	09 TH December 2019	Sony Devi	AWW
432.	National Health Mission	All programs under NHM	29 th December 2019	Sarita Kumari	AWW
KIIs at Facility Level- Bihar					
433.	AYUSH	NAM	07 th January 2020	Manish Kumar	PHC Ayush Doctor

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	CSS	Programs	Date of Interaction	Name	Designation
434.	National Health Mission	All programs under NHM	13 th December 2019	Sunita Kumari	PHC HW
435.	National Health Mission	All programs under NHM	27 th December 2019	Dangi Rajnigandha	PHC HW
436.	National Health Mission	All programs under NHM	15 th December 2019	Kumar Deorath	PHC Doctor
437.	National Health Mission	All programs under NHM	06 th January 2020	Nisha Shrivastava	PHC ASHA
438.	National Health Mission	All programs under NHM	26 th December 2019	Kumar	PHC Dental Surgeon
439.	National Health Mission	All programs under NHM	02 nd January 2020	Shweta Kumari	PHC
440.	National Health Mission	All programs under NHM	03 rd January 2020	Bibha Kumari	PHC Doctor
441.	National Health Mission	All programs under NHM	16 th December 2019	Vibha Kumari	PHC HW
442.	National Health Mission	All programs under NHM	16 th December 2019	Udhir Kumar	PHC DSS
443.	National Health Mission	All programs under NHM	16 th December 2019	Sunita Devi	PHC ANM
444.	National Health Mission	All programs under NHM	2 nd January 2020	Rajni Kumari Singh	PHC Nurse
445.	National Health Mission	All programs under NHM	22 nd December 2019	Prity Devi	PHC
446.	National Health Mission	All programs under NHM	6 th December 2019	Nandita Verma	PHC Doctor
447.	National Health Mission	All programs under NHM	14 th December 2019	Vimla Devi	PHC
448.	National Health Mission	All programs under NHM	19 th January 2020	Nisa Rani	CHC
449.	National Health Mission	All programs under NHM	03 rd January 2020	Nauri topo	CHC
450.	National Health Mission	All programs under NHM	06 th January 2020	Kamal	CHC
451.	National Health Mission	All programs under NHM	04 th January 2020	Anju Kumari	CHC Nurse

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	CSS	Programs	Date of Interaction	Name	Designation
452.	National Health Mission	All programs under NHM	04 th January 2020	Divya Kumari	CHC GNM
453.	National Health Mission	All programs under NHM	7 th January 2020	Santosh Kumar	CHC Doctor
454.	National Health Mission	All programs under NHM	22 nd December 2019	Nisha Rani	CHC Nurse
455.	National Health Mission	All programs under NHM	15 th December 2019	Lalita Kumari	CHC Staff Nurse
456.	National Health Mission	All programs under NHM	6 th December 2019	Abhay Kumar	CHC Doctor
457.	National Health Mission	All programs under NHM	3 rd January 2020	Ashok Kumar	CHC Doctor
458.	National Health Mission	All programs under NHM	13 th December 2019	Saila Kumari	CHC Staff Nurse
459.	National Health Mission	All programs under NHM	06 th January 2020	Vinita Kumari	SC Nurse
460.	National Health Mission	All programs under NHM	27 th December 2019	Anita Kumari	SC ANM
461.	National Health Mission	All programs under NHM	31 st January 2019	Malti Kumari	SC ANM
462.	National Health Mission	All programs under NHM	8 th January 2020	Mani Shankar Singh	DH Doctor
KIIs at Medical College– Bihar					
463.	Human Resource for Health & Medical education	All programs under HRH	08 th January 2020	Ahuja	IGMS
KIIs at Patient Level– Bihar					
464.	National Health Mission	All programs under NHM	25 th January 2020	Ramesh Yadav	IPD
465.	National Health Mission	All programs under NHM	25 th January 2020	Suraj Mandal	OPD
KIIs at State Level– Karnataka					
466.	AYUSH	AYUSH	07 th December	Anand Desai	Project Director, NAM
467.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	16 th December 2019	Dr. N T Abroo, IAS	CEO of SAST
468.	National Health Mission	All programs under NHM	16 th December 2019	Dr. Patil Om Prakash	Director (Health Services)

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	CSS	Programs	Date of Interaction	Name	Designation
469.	National Health Mission	All programs under NHM	16 th December 2019	Mr. Jawaid Akhtar	PS Health
470.	AYUSH	NAM	07 th December 2019	Anand Patel	Project Director- State AYUSH Society, Karnataka
KIIs at District Level- Karnataka					
471.	National Health Mission	All programs under NHM	17 th December 2019	Ratikant Swamy	CMO Surgeon
472.	National Health Mission	All programs under NHM	29 th December 2019	Kumar	CMO Doctor
473.	National Health Mission	All programs under NHM	29 th December 2019	Geetha	DAO
474.	National Health Mission	All programs under NHM	17 th December 2019	Shardha Ambrekar	DAO
475.	National Health Mission	All programs under NHM	23 rd December 2020	Lalitha Shetty	DAO
476.	National Health Mission	All programs under NHM	29 th December 2019	Bharath Kumar	DNO
477.	National Health Mission	All programs under NHM	17 th December 2019	Ravindra D Sirasigi	DNO
478.	National Health Mission	All programs under NHM	26 th December 2019	Youvaj Chowdar	DPM
479.	National Health Mission	All programs under NHM	16 th December 2019	Umesh Biradar	DPM
480.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	23 rd December 2019	V.G Reddy	DHO (PMJAY)
481.	National Health Mission	All programs under NHM	12 th December 2019	Prabhu	DHO
482.	National Health Mission	All programs under NHM	27 th December 2019	G N Ashok Kumar	DHO
483.	National Health Mission	All programs under NHM	24 th December 2019	Sharath Naik	DNO (RCH)
484.	National Health Mission	All programs under NHM	23 rd December 2019	Suryakanth	Depurative Secretary ZP
485.	National Health Mission	All programs under NHM	24 th December 2019	Mohammad Roshan	ZP CEO

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	CSS	Programs	Date of Interaction	Name	Designation
486.	National Health Mission	All programs under NHM	21 st December 2019	Bharath Kumar	DNO
487.	National Health Mission	All programs under NHM	14 th December 2019	Rajgopal	ZP CEO
KIIs at Block & Village Level- Karnataka					
488.	National Health Mission	All programs under NHM	10 th December 2019	Chandrashekhar	BDO DN
489.	National Health Mission	All programs under NHM	10 th December 2019	Harish	BDO
490.	National Health Mission	All programs under NHM	26 th December 2019	Narendra Pawar	BMO
491.	National Health Mission	All programs under NHM	26 th December 2019	Archana Naik	BMO
492.	National Health Mission	All programs under NHM	10 th December 2019	Syed Rubia	BAMS
493.	National Health Mission	All programs under NHM	10 th December 2019	Satish Kumar	BAMO
494.	National Health Mission	All programs under NHM	18 th December 2019	Shardha Kalmalkar	CDPEO
495.	National Health Mission	All programs under NHM	19 th December 2019	Nufail Ragi	BAMO
496.	National Health Mission	All programs under NHM	26 th December 2019	Arun Naik	CDPO
497.	National Health Mission	All programs under NHM	23 rd December 2019	Chaitram Chamkude	BMO
498.	National Health Mission	All programs under NHM	18 th December 2019	Praptap Biradar	BMO
499.	National Health Mission	All programs under NHM	11 th December 2019	Shakuntla	Panch. Member
500.	National Health Mission	All programs under NHM	19 th December 2019	Waman Kamble	HM
501.	National Health Mission	All programs under NHM	20 th December 2019	Somnath Sidramappa	Panch. Member
502.	National Health Mission	All programs under NHM	26 th December 2019	Renuka	ANM

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	CSS	Programs	Date of Interaction	Name	Designation
503.	National Health Mission	All programs under NHM	19 th December 2019	Nagraj Tukaram	Panch. Member
504.	National Health Mission	All programs under NHM	24 th December 2019	Deepika	ANM
505.	National Health Mission	All programs under NHM	25 th December 2019	Vijaya P Naik	ANM
506.	National Health Mission	All programs under NHM	25 th December 2019	Vishalakshmi Giridhar Naik	GP Member
KIIs at Facility Level- Karnataka					
507.	National Health Mission	All programs under NHM	20 th December 2019	Sunena	PHC Nurse ANM
508.	National Health Mission	All programs under NHM	13 th December 2019	Divya	PHC Doctor
509.	National Health Mission	All programs under NHM	17 th December 2019	Mamtha	PHC Staff Nurse
510.	National Health Mission	All programs under NHM	25 th December 2019	Yedoga	PHC Doctor
511.	National Health Mission	All programs under NHM	25 th December 2019	Vidhyahree	PHC ANM
512.	National Health Mission	All programs under NHM	25 th December 2019	Mahesh	PHC Paramedical Lab Assistant
513.	National Health Mission	All programs under NHM	17 th December 2019	Raichal	PHC ANM
514.	National Health Mission	All programs under NHM	25 th December 2019	Mahanthesh Patil	PHC Pharmacist
515.	National Health Mission	All programs under NHM	25 th December 2019	Shanthiga Mukri	UPHC ANM
516.	National Health Mission	All programs under NHM	26 th December 2019	Chandrashekar Naik	PHC Paramedical
517.	National Health Mission	All programs under NHM	28 th December 2019	Neelamani	PHC ANM
518.	National Health Mission	All programs under NHM	23 rd December 2019	Harshita	PHC Paramedical
519.	National Health Mission	All programs under NHM	04 th February 2020	Vidyasagar	PHC Doctor

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

	CSS	Programs	Date of Interaction	Name	Designation
520.	National Health Mission	All programs under NHM	17 th December 2019	Chandramasm	CHC ANM
521.	National Health Mission	All programs under NHM	17 th December 2019	Sujata	CHC Paramedical Nurse
522.	National Health Mission	All programs under NHM	17 th December 2019	Ravi Kumar	CHC Doctor
523.	National Health Mission	All programs under NHM	19 th December 2019	Sanjeev	CHC Lab Technician
524.	National Health Mission	All programs under NHM	24 th December 2019	Bala Chandra	CHC Gynaecologist
525.	National Health Mission	All programs under NHM	19 th December 2019	Nagganath	CHC Doctor
526.	National Health Mission	All programs under NHM	19 th December 2019	Priyanka	CHC ANM
527.	National Health Mission	All programs under NHM	19 th December 2019	Rajeshwar	CHC ANM
528.	National Health Mission	All programs under NHM	24 th December 2019	Balachandra	CHC Doctor
529.	National Health Mission	All programs under NHM	25 th December 2019	Sumithra	SC ANM
530.	National Health Mission	All programs under NHM	13 th December 2019	Sarojamanth	SC ANM
531.	National Health Mission	All programs under NHM	24 th December 2019	Deep Prakash Hegde	SC ANM
532.	National Health Mission	All programs under NHM	25 th December 2019	P Adya	SC AMN
533.	National Health Mission	All programs under NHM	10 th December 2019	Bhagya	DH Nurse ANHW
534.	National Health Mission	All programs under NHM	14 th December 2019	Srinivas	DH Pathology Doctor
535.	National Health Mission	All programs under NHM	14 th December 2019	Yamuna	DH Junior Lab Technician
KIIs at Medical College- Karnataka					
536.	Human Resource for Health & Medical education	All programs under HRH	19 th December 2019	Shiva Kumar	Dean
KIIs at State Level - Madhya Pradesh- Bhopal					

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

	CSS	Programs	Date of Interaction	Name	Designation
537.	National Health Mission	All programs under NHM	11 th December 2019	Dr. Pallavi Jain Govil	Principal Secretary (H&FW)
538.	National Health Mission	All programs under NHM	11 th December 2019	Chhavi Bhardwaj	MD NHM,
539.	Human Resource for Health & Medical education	All programs under HRH	16 th December 2019	Shri Nishant-Warwade	Commissioner - Medical Education
540.	National Health Mission	All programs under NHM	19 th December 2019	Prateek Hajela	Commissioner Health
541.	National Health Mission	All programs under NHM	16 th December 2019	Mr. Rakesh Munshi	Joint Director & Add. Project Director, MPSACS
542.	AYUSH	NAM	06 th December 2019	Dr. P.C. Sharma	Deputy Director- State AYUSH Society, Madhya Pradesh
543.	AYUSH	NAM	09 th January 2020	Vandana Borana	Commissioner Ayush Assistant Director
544.	National Health Mission	All programs under NHM	10 th January 2020	Tanvi Shrivatava (Yogendra Shrivastava)	Director
545.	AYUSH	NAM	20 th January 2020	PC Sharma	Drug License Authority
546.			27 th January 2020	Akhilesh Dubey	Malaria Programmer
547.	AYUSH	NAM	09 th January 2020	C P Sharma	Commissioner Ayush Joint Director
KIIs at District Level – Madhya Pradesh					
548.	National Health Mission	All programs under NHM	10 th December 2019	R K Dubey	DAO
549.	National Health Mission	All programs under NHM	03 rd December 2019	Hansa Wale	DAO
550.	AYUSH	NAM	20 th December 2019	Mohammad Karim Ansari	DAO AYUSH
551.	National Health Mission	All programs under NHM	16 th December 2019	Abhilasha Bargathi	DAO
552.	National Health Mission	All programs under NHM	23 rd December 2019	Antim Nal	DAO
553.	National Health Mission	All programs under NHM	09 th December 2019	Rajesh Sharma	DPM
554.	National Health Mission	All programs under NHM	03 rd December 2019	Mukesh Malviya	DPM
555.	National Health Mission	All programs under NHM	10 th December 2019	R K Shivram Singh Kushwaha	DNO

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	CSS	Programs	Date of Interaction	Name	Designation
556.	National Health Mission	All programs under NHM	09 th December 2019	JPS Kushwah	CMO
557.	National Health Mission	All programs under NHM	19 th December 2019	Vikram Singh Verma	CMO
558.	National Health Mission	All programs under NHM	19 th December 2019	S.K Saral	CMO
559.	National Health Mission	All programs under NHM	03 rd December 2019	Narendra Pavaiya	DNO
560.	National Health Mission	All programs under NHM	19 th December 2019	Rajesh Kaul	DM
561.	National Health Mission	All programs under NHM	20 th December 2019	Santosh Sharma	CEO
562.	National Health Mission	All programs under NHM	10 th December 2019	Chhote Singh	DM
563.	National Health Mission	All programs under NHM	24 th December 2020	Shelendra Patni	DNO
564.	National Health Mission	All programs under NHM	12 th December 2020	DR. NK Tiwari	CMO
565.	National Health Mission	All programs under NHM	16 th December 2020	Karmveer Sharma	DM
566.	National Health Mission	All programs under NHM	19 th December 2019	Sanju Garde	DNO
567.	National Health Mission	All programs under NHM	19 th December 2019	Pravin Bhargav	DPM
568.	National Health Mission	All programs under NHM	19 th December 2019	GP Arya	DNO
569.	National Health Mission	All programs under NHM	19 th December 2019	Jyoti Mandol	DPM
KIIs at Block & Village Level – Madhya Pradesh					
570.	National Health Mission	All programs under NHM	16 th December 2019	Vineet Tripathi	BDO
571.	National Health Mission	All programs under NHM	16 th December 2019	D K Sharma	BMO
572.	National Health Mission	All programs under NHM	16 th December 2019	J S Rajput	BMO

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	CSS	Programs	Date of Interaction	Name	Designation
573.	National Health Mission	All programs under NHM	08 th January 2020	Devesh Mishra	CEO
574.	National Health Mission	All programs under NHM	08 th January 2020	Lalitha Sapre	BAMO
575.	National Health Mission	All programs under NHM	28 th December 2019	Chetan	BAMO
576.	National Health Mission	All programs under NHM	21 st December 2019	Shabina Ansari	BAMO
577.	National Health Mission	All programs under NHM	21 st December 2019	Nishant Mishra	BMO
578.	National Health Mission	All programs under NHM	26 th December 2019	Radha	BDO
579.	National Health Mission	All programs under NHM	26 th December 2019	Ashok Kumar Patel	BMO
580.	National Health Mission	All programs under NHM	17 th December 2019	Tapasya Jain	CEO BDO
581.	National Health Mission	All programs under NHM	27 th December 2019	Dr Pradip Modiya	BMO
582.	National Health Mission	All programs under NHM	27 th December 2019	Yukthi Sharma	CEO (VDO)
583.	National Health Mission	All programs under NHM	17 th December 2019	Sweta Tripathy	BAMO
584.	National Health Mission	All programs under NHM	17 th December 2019	Rithesh Dubey	BH BMO
585.	National Health Mission	All programs under NHM	17 th December 2019	Shivnarayan Garg	BPO
586.	National Health Mission	All programs under NHM	26 TH December 2019	Sheela	BMO
587.	National Health Mission	All programs under NHM	09 th December 2019	Uma Sharma	ANM
588.	National Health Mission	All programs under NHM	09 th December 2019	Bharti Sakya	AWW
589.	National Health Mission	All programs under NHM	10 th December 2019	Poonam Jatav	AWW
590.	National Health Mission	All programs under NHM	10 th December 2019	Kamini Mourya	ANM

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

	CSS	Programs	Date of Interaction	Name	Designation
591.	National Health Mission	All programs under NHM	07 th December 2019	Jyoti Vishwakarma	AWW
592.	National Health Mission	All programs under NHM	07 th December 2019	Sangeeta Dwivedi	AWW
593.	National Health Mission	All programs under NHM	06 th December 2019	Rajini Bhargav	ASHA
594.	National Health Mission	All programs under NHM	04 th December 2019	Radhika Patidar	AWW
595.	National Health Mission	All programs under NHM	04 th December 2019	Tulsi Vairagi	ASHA
596.	National Health Mission	All programs under NHM	04 th December 2019	Meena Damecha	ASHA
597.	National Health Mission	All programs under NHM	04 th December 2019	Pooja Katara	ASHA
598.	National Health Mission	All programs under NHM	08 th January 2020	Kanchan Pawar	ANM
599.	National Health Mission	All programs under NHM	22 nd December 2019	Amaridhi Chauhan	ASHA
600.	National Health Mission	All programs under NHM	21 st December 2019	Bhagwant	Panch. Member
601.	National Health Mission	All programs under NHM	21 st December 2019	Yogesh Mahajan	Sachiv
602.	National Health Mission	All programs under NHM	15 th December 2019	Aarti Namdev	Anganwadi
603.	National Health Mission	All programs under NHM	15 th December 2019	Haseena Bano	ASHA
604.	National Health Mission	All programs under NHM	14 th December 2019	Jyoti	ASHA
605.	National Health Mission	All programs under NHM	14 th December 2019	Rani Mishra	ASHA
606.	National Health Mission	All programs under NHM	28 th January 2020	Prabha Namdev	MC AWW
607.	National Health Mission	All programs under NHM	28 th January 2020	Rita Patil	MC AWW
608.	National Health Mission	All programs under NHM	28 th January 2020	Oomen Patil	MC ANM

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	CSS	Programs	Date of Interaction	Name	Designation
609.	National Health Mission	All programs under NHM	28 th January 2020	Pushpa Sharma	MC ASHA
610.	National Health Mission	All programs under NHM	04 th February 2020	Mamta Srivastava	AMN
611.	National Health Mission	All programs under NHM	04 th February 2020	Manju Bhumarkar	ANM
612.	National Health Mission	All programs under NHM	04 th February 2020	Sunita Shukla	ANM
613.	National Health Mission	All programs under NHM	04 th February 2020	Afsana Khan	ASHA
614.	National Health Mission	All programs under NHM	04 th February 2020	Masarrat Khan	ASHA
615.	National Health Mission	All programs under NHM	04 th February 2020	Rekha Khawani	ASHA
616.	National Health Mission	All programs under NHM	04 th February 2020	Kashish Timani	ASHA
617.	National Health Mission	All programs under NHM	04 th February 2020	Annamma Xaviour	ANM
618.	National Health Mission	All programs under NHM	04 th February 2020	Nikhat Akhter	ASHA
619.	National Health Mission	All programs under NHM	22 nd December 2019	Mamta Chauhan	AWW
KIIs at Facility Level – Madhya Pradesh					
620.	National Health Mission	All programs under NHM	09 th December 2019	P S Jaatav	CHC HW
621.	National Health Mission	All programs under NHM	12 th December 2019	Pawan Jain	PHC Senior Surgeon
622.	National Health Mission	All programs under NHM	11 th December 2019	Nikhil Aggarwal	CHC Doctor
623.	National Health Mission	All programs under NHM	09 th December 2019	Sumit Srivastava	PHC HW Lab Technician
624.	National Health Mission	All programs under NHM	22 nd December 2019	Preethi Pavare	PHC HW
625.	National Health Mission	All programs under NHM	22 nd December 2019	Rina Sharma	PHC HW

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

	CSS	Programs	Date of Interaction	Name	Designation
626.	National Health Mission	All programs under NHM	16 th December 2019	Srivastava	PHC ANM
627.	National Health Mission	All programs under NHM	16 th December 2019	Mahendra Patihar	PHC Lab Technician
628.	National Health Mission	All programs under NHM	26 th December 2019	Rajesh Bhuria	PHC HW
629.	National Health Mission	All programs under NHM	26 th December 2019	Ayush Neetu	PHC
630.	National Health Mission	All programs under NHM	22 nd December 2019	Neetu Kashyap	PHC HW ANM
631.	AYUSH	NAM	22 nd December 2019	Bhuvnesh Sharma	PHC Pharmacist Ayush
632.	National Health Mission	All programs under NHM	16 th December 2019	Shweta	PHC Medical Officer in charge
633.	National Health Mission	All programs under NHM	15 th December 2019	Sunita Verma	PHC HW
634.	National Health Mission	All programs under NHM	19 th December 2019	Pradeep Mudiya	PHC Medical Specialist
635.	AYUSH	NAM	15 th December 2019	Om Parkash Singhraul	PHC Doctor Ayush
636.	AYUSH	NAM	12 th November 2019	Balveer Singh Jadaun	PHC Ayush Doctor
637.	National Health Mission	All programs under NHM	23 rd December 2019	Ramlaxmi Bharti	CHC HW
638.	National Health Mission	All programs under NHM	24 th December 2019	Vaibhav Singh	CHC HW
639.	National Health Mission	All programs under NHM	23 rd December 2019	Tiranjana Hariharan	CHC HW
640.	National Health Mission	All programs under NHM	21 st December 2019	Durgavati Pandey	CHC HW
641.	National Health Mission	All programs under NHM	24 th December 2019	NK Khande	CHC Doctor
642.	AYUSH	NAM	14 th December 2019	Mahendra Singh Gosh	CHC Ayush Doctor
643.	National Health Mission	All programs under NHM	14 th December 2019	Archana Singh	CHC HW
644.	AYUSH	NAM	14 th December 2019	Abhishek Jain	CHC Ayush Doctor
645.	National Health Mission	All programs under NHM	20 th December 2019	Lalita Parma	CHC Doctor

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	CSS	Programs	Date of Interaction	Name	Designation
646.	National Health Mission	All programs under NHM	16 th December 2019	Priti Ben	SC HW
647.	National Health Mission	All programs under NHM	09 th December 2019	Gyatri Sharma	SC ANM
648.	National Health Mission	All programs under NHM	17 th December 2019	Seema Singh	SC HW
649.	National Health Mission	All programs under NHM	26 th December 2019	Ahmad Singh Notiyal	SC HW
650.	AYUSH	NAM	12 th December 2019	Dr Sudhir Singh Chauhan	DH Ayush
651.	National Health Mission	All programs under NHM	21 st December 2019	Sushma Chaudhary	DH HW
652.	National Health Mission	All programs under NHM	12 th December 2019	Pratik Varma	DH HW
653.	AYUSH	NAM	20 th December 2019	Vijay Kumar Yadavkar	DH Ayush
654.	National Health Mission	All programs under NHM	21 st December 2019	Sakil Ahmed	DH Doctor
655.	National Health Mission	All programs under NHM	12 th December 2019	Ajit Mishra	DH Sr. Surgeon
656.	AYUSH	NAM	12 th December 2019	Sanjay Puri	DH Ayush
657.	National Health Mission	All programs under NHM	12 th December 2019	Ashok Mandloi	DH Area Medical Officer
KIIs at Medical College – Madhya Pradesh					
658.	Human Resource for Health & Medical education	All programs under HRH	13 th January 2020	DR. Shirpukar	Deputy Dean
KIIs at Patient Level – Madhya Pradesh					
659.	National Health Mission	All programs under NHM	11 th January 2020	Daneshi	IPD
660.	National Health Mission	All programs under NHM	11 th January 2020	Babloo Sharma	IPD
661.	National Health Mission	All programs under NHM	11 th January 2020	Hari Ram	IPD
662.	National Health Mission	All programs under NHM	11 th January 2020	Archana	IPD
663.	National Health Mission	All programs under NHM	20 th January 2020	Bala Bai	IPD

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	CSS	Programs	Date of Interaction	Name	Designation
664.	National Health Mission	All programs under NHM	20 th January 2020	Kunti Banjare	IPD
665.	National Health Mission	All programs under NHM	11 th January 2020	Sherabi	OPD
666.	National Health Mission	All programs under NHM	11 th January 2020	Mukesh	OPD
667.	National Health Mission	All programs under NHM	11 th January 2020	Phoolwati Yadav	OPD
668.	National Health Mission	All programs under NHM	11 th January 2020	Pinki Malviya	OPD
669.	National Health Mission	All programs under NHM	11 th January 2020	Rohit Sahu	OPD
670.	National Health Mission	All programs under NHM	20 th January 2020	Shilendra Tripathi	OPD
KIIs at State Level – Maharashtra – Mumbai					
671.	National Health Mission	All programs under NHM	11 th December 2019	Dr. Anup kumar Yadav	MD, NHM
672.	National Health Mission	All programs under NHM	11 th December 2019	Dr. Sadhana Tayade	Director Directorate of Health Services,
673.	AYUSH	NAM	18 th December 2019	Kuldeep Kohli	Director of Ayush
674.	AYUSH	NAM	26 th December 2019	Subhash Gholap	Assistant Director Ayush
675.			26 th December 2019	Ravindra Shelke	Director Finance
676.	AYUSH	NAM	26 th December 2019	Ambadekar	Medicinal Board Asst. Director
677.			20 th January 2020	Dipali Mahesh Takle	NGO Program Head
678.	AYUSH	NAM	20 th January 2020	Sangita Thakur	Deputy Director Drug Licensing Authority
679.	National Health Mission	All programs under NHM	20 th January 2020	Archana Patil	Director Family Welfare
680.	National Health Mission	All programs under NHM	22 nd January 2020	Sadhna Tayde	Program Director NHM
681.			01 st February 2020	Harini Shah	President of Giant Group
682.			01 st February 2020	Harish Shah	President Rotary International
KIIs at District Level – Maharashtra – Mumbai					
683.	National Health Mission	All programs under NHM	31 st December 2019	Nilkanth Bhauikar	CMS

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	CSS	Programs	Date of Interaction	Name	Designation
684.	National Health Mission	All programs under NHM	31 st December 2019	Zuned Salim	DPM
685.	National Health Mission	All programs under NHM	31 st December 2019	Santosh Suryavanshi	Medical officer
686.	National Health Mission	All programs under NHM	04 th January 2020	Siddhartha Ekanath Thorat	DCM Nodal Officer ASHA
687.	National Health Mission	All programs under NHM	03 rd January 2020	Mayuresh Saswade	ZP DPM
688.	AYUSH	NAM	30 th December 2019	Sandesh Jadhav	Ayush Officer Nanded
689.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	30 th December 2019	Dipesh Sharma	CMO PMJAY
690.	National Health Mission	All programs under NHM	25 th December 2019	Manohar Bhavne	DAO
691.	National Health Mission	All programs under NHM	26 th December 2019	Kishore Patil	DPM
692.	National Health Mission	All programs under NHM	26 th December 2019	Niladhar Salunkhedo	Nodal Officer
693.	National Health Mission	All programs under NHM	05 th January 2020	SU Deshpande	CMO
694.	National Health Mission	All programs under NHM	31 st December 2019	Kirti Tagad	DNO
695.	National Health Mission	All programs under NHM	04 th January 2020	Deshpande	CMO
696.	National Health Mission	All programs under NHM	24 th December 2019	Sumit Jain	CMO
697.	National Health Mission	All programs under NHM	26 th December 2019	Santosh Suryavanshi	DNO
698.	National Health Mission	All programs under NHM	07 th January 2020	Lakde	DAO
699.	National Health Mission	All programs under NHM	14 th January 2020	Kiran Indalkr	Collector (DPO)
KIIs at Block & Village Level – Maharashtra – Mumbai					
700.	National Health Mission	All programs under NHM	15 th December 2019	Ajay Kumar	BDO
701.	National Health Mission	All programs under NHM	04 th January 2020	V.G. Dhage	BAMO

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	CSS	Programs	Date of Interaction	Name	Designation
702.	National Health Mission	All programs under NHM	09 th January 2020	Subhash Danve	BDO
703.	National Health Mission	All programs under NHM	01 st January 2020	Uttam Dhamale	BMO
704.	National Health Mission	All programs under NHM	17 th December 2019	SP Vaydande	ABDO
705.	National Health Mission	All programs under NHM	17 th December 2019	Deepak Moracle	BAMO
706.	National Health Mission	All programs under NHM	17 th December 2019	Bhale Rao	BAMO
707.	National Health Mission	All programs under NHM	16 th December 2019	Kishore Satpal	BDO
708.	National Health Mission	All programs under NHM	07 th December 2019	Vilas Jagtap	Panch. Member
709.	National Health Mission	All programs under NHM	13 th December 2019	Lalita Dada Rao Lendhe	ANM
710.	National Health Mission	All programs under NHM	10 th December 2019	LataLengade	AWC
711.	National Health Mission	All programs under NHM	09 th December 2019	Sanju Patil	Panch. Member
712.	National Health Mission	All programs under NHM	09 th December 2019	Santosh Pentawar	Sarpanch
713.	National Health Mission	All programs under NHM	03 rd December 2019	Suryakant Jawalkar	ASHA Worker
714.	National Health Mission	All programs under NHM	13 th December 2019	Ashok Jawalkar	AWW
715.	National Health Mission	All programs under NHM	22 nd February 2020	Suresh Bhalerao	AWW
716.	National Health Mission	All programs under NHM	20 th December 2019	Asha Khandekar	AWW
717.	National Health Mission	All programs under NHM	20 th December 2019	Asha Kute	ASHA
718.	National Health Mission	All programs under NHM	10 th December 2019		Nurse
KIIs at Facility Level – Maharashtra – Mumbai					

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	CSS	Programs	Date of Interaction	Name	Designation
719.	National Health Mission	All programs under NHM	16 th December 2019	Pratibha Sayare	PHC HW
720.	National Health Mission	All programs under NHM	27 th December 2019	Madhura Barbhai	PHC HW
721.	AYUSH	NAM	27 th December 2019	Ashwini Ghuge	PHC Ayush Doctor
722.	National Health Mission	All programs under NHM	22 nd December 2019	AmolKhadke	PHC Doctor
723.	National Health Mission	All programs under NHM	22 nd December 2019	Saira Sheikh	PHC HW
724.	National Health Mission	All programs under NHM	04 th January 2020	Mahesh	PHC Doctor
725.	National Health Mission	All programs under NHM	01 st January 2020	Desmukh	PHC HW
726.	National Health Mission	All programs under NHM	07 th December 2019	Yogendra Pawar	PHC Doctor
727.	AYUSH	NAM	15 th December 2019	Naresh Barela	PHC Ayush Doctor
728.	National Health Mission	All programs under NHM	27 th December 2019	Anjali Chavan	PHC Doctor
729.	AYUSH	NAM	14 th December 2019	Devidas Nikam	CHC Ayush Doctor
730.	National Health Mission	All programs under NHM	06 th December 2019	Baliram Jadhav	CHC Doctor
731.	National Health Mission	All programs under NHM	15 th December 2019	Rekha Kumbhar	CHC HW
732.	AYUSH	NAM	31 st December 2019	Samrin	CHC Ayush Doctor
733.	National Health Mission	All programs under NHM	31 st December 2019	A K Pawar	CHC Doctor
734.	National Health Mission	All programs under NHM	31 st December 2019	Laxman Thakur	CHC Nurse
735.	National Health Mission	All programs under NHM	27 th December 2019	Raja Shri Kendre	CHC HW
736.	National Health Mission	All programs under NHM	04 th January 2020	Usha Dhadwad	CHC Doctor
737.	National Health Mission	All programs under NHM	27 th December 2019	Rajashree Kendre	CHC HW

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	CSS	Programs	Date of Interaction	Name	Designation
738.	National Health Mission	All programs under NHM	14 th December 2019	Ravi Patil	SC HW
739.	National Health Mission	All programs under NHM	14 th December 2019	LI Giri	SC HW Nurse
740.	National Health Mission	All programs under NHM	17 th December 2019	Sunita Chaudhary	SC HW
741.	National Health Mission	All programs under NHM	15 th December 2019	Vaibhav Narkhede	DH Doctor
742.	National Health Mission	All programs under NHM	14 th December 2019	Jaishree Wankhed	DH Nurse
743.	AYUSH	NAM	14 th December 2019	Santosh Bhalariao	DH Ayush
KIIs at Medical College – Maharashtra – Mumbai					
744.	Human Resource for Health & Medical education	All programs under HRH	07 th January 2020	Rajesh Karyakarte	Deputy Dean
KIIs at Patient Level – Maharashtra – Mumbai					
745.	National Health Mission	All programs under NHM	07 th January 2020	Kiran Duttao Kamble	DHSOPD
746.	National Health Mission	All programs under NHM	07 th December 2019	Vikas Kumar Chopade	DHSOPD
747.	National Health Mission	All programs under NHM	08 th January 2020	Manda Kale	OPD
748.	National Health Mission	All programs under NHM	08 th January 2020	Rajesh Kamalkar	OPD
749.	National Health Mission	All programs under NHM	08 th January 2020	Savita Gosavi	IPD
750.	National Health Mission	All programs under NHM	08 th January 2020	Arjun Mane	OPD
KII at State Level – Odisha					
751.	AYUSH	NAM	08 th February 2020	Mamina Pattnaik	Drug Licenseing Authority
752.	National Health Mission	All programs under NHM	11 th February 2020	Dinabandhu Sahoo	Programme Manag
753.	AYUSH	NAM	04 th February 2020	Gourav Giri	Drug Inspector Ayush
754.	National Health Mission	All programs under NHM	08 th February 2020	Dasmanta Murmu	Deputy Director
755.	National Health Mission	All programs under NHM	09 th February 2020	Haramohan Maharatha	Consultant SMPB

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	CSS	Programs	Date of Interaction	Name	Designation
756.	AYUSH	NAM	08 th February 2020	Asima Das	Medicinal Plant Board
757.	National Health Mission	All programs under NHM	19 th February 2020	Aditya Kumar Pradhan	Programme Manager NHM
758.	National Health Mission	All programs under NHM	07 th February 2020	Malay Kumar Panigrahi	Finance Manager NHM
KII at District Level - Odisha					
759.	National Health Mission	All programs under NHM	18 th January 2020	Vijay Panda	CDMO
760.	National Health Mission	All programs under NHM	21 st January 2020	Urmila Mishra	CDMO
761.	National Health Mission	All programs under NHM	21 st January 2020	Samarthi Verma	DC
762.	National Health Mission	All programs under NHM	20 th January 2020	Vichitra Kumar Das	DAO
763.	National Health Mission	All programs under NHM	21 st January 2020	Sachi Mishra	DNO
764.	National Health Mission	All programs under NHM	21 st January 2020	Prakash Chandra Banarjee	DPM
765.	National Health Mission	All programs under NHM	30 th January 2020	Pramod Kumar Samantray	DNO
766.	National Health Mission	All programs under NHM	30 th January 2020	Makarand Behura	CDMO
767.	National Health Mission	All programs under NHM	30 th January 2020	Dillip Kumar Biswal	ADMO
768.	National Health Mission	All programs under NHM	31 st January 2020	Krushna Prasad Biswal	DH
769.	National Health Mission	All programs under NHM	30 th January 2020	Pramod Samantray	ADMO
770.	National Health Mission	All programs under NHM	18 th January 2020	Chakradhara Jena	DPM
KII at Block & Village Level - Odisha					
771.	National Health Mission	All programs under NHM	17 th January 2020	Ajay Kumar Behra	ABDO
772.	National Health Mission	All programs under NHM	20 th January 2020	Rajkanika Samaranjan Mahanti	BDO

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

	CSS	Programs	Date of Interaction	Name	Designation
773.	National Health Mission	All programs under NHM	17 th January 2020	Pramod Kumar Biswal	BPM
774.	National Health Mission	All programs under NHM	22 nd January 2020	Sagar Biswal	BDO
775.	National Health Mission	All programs under NHM	17 th January 2020	Ranjan Kumar Panda	BDO
776.	National Health Mission	All programs under NHM	20 th January 2020	Biswa Ranjan Jena	BPM
777.	National Health Mission	All programs under NHM	17 th January 2020	Lipika Sarangi	BPM
778.	National Health Mission	All programs under NHM	22 nd January 2020	Durgesh Maharathi	CSE
779.	National Health Mission	All programs under NHM	28 th January 2020	Ambojini Barik	BPM
780.	National Health Mission	All programs under NHM	31 ST January 2020	Bansuri Acharya	BDO
781.	National Health Mission	All programs under NHM	29 th January 2020	Srikanta Kumar Das	BPM
782.	National Health Mission	All programs under NHM	12 th January 2020	Mamata Mallik	ASHA
783.	National Health Mission	All programs under NHM	12 th January 2020	Babita Nayak	ASHA
784.	National Health Mission	All programs under NHM	20 th January 2020	Kamla Malla	ANM
785.	National Health Mission	All programs under NHM	20 th January 2020	Shashi Rekha Das	AWW
786.	National Health Mission	All programs under NHM	22 nd January 2020	Prabhati Parida	ANM
787.	National Health Mission	All programs under NHM	22 nd January 2020	Savita Rout	ASHA
788.	National Health Mission	All programs under NHM	20 th January 2020	Mamta Nayak	ASHA
789.	National Health Mission	All programs under NHM	22 nd January 2020	Bhaktilata Pradhan	AWW
790.	National Health Mission	All programs under NHM	12 th January 2020	Sushma Swain	AWW

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

	CSS	Programs	Date of Interaction	Name	Designation
791.	National Health Mission	All programs under NHM	28 th January 2020	Navina Muduli	ASHA
792.	National Health Mission	All programs under NHM	29 th January 2020	Geetanjali Puhan	ASHA
793.	National Health Mission	All programs under NHM	13 th January 2020	Binapani Barik	ASHA
794.	National Health Mission	All programs under NHM	28 th January 2020	Ashana Navin Muduli	ASHA
795.	National Health Mission	All programs under NHM	13 th January 2020	Sobharani Sahoo	AWW
796.	National Health Mission	All programs under NHM	28 th January 2020	Minati Bahadur	ASHA
797.	National Health Mission	All programs under NHM	28 th January 2020	Narmada Majhi.	AWW
KII at Facility Level –Odisha					
798.	AYUSH	NAM	22 nd January 2020	Pramod Bihari Pati	PHC Ayush Doctor
799.	AYUSH	NAM	28 th January 2020	Nibedita Sundar Rai	PHC Ayush Doctor
800.	National Health Mission	All programs under NHM	28 th January 2020	Biswabhusan Tripathy	PHC Pharmacist
801.	National Health Mission	All programs under NHM	03 rd February 2020	Niharika jena	PHC HW
802.	AYUSH	NAM	03 rd February 2020	Reetendra Mohanty	PHC Ayush Doctor
803.	National Health Mission	All programs under NHM	27 th January 2020	Golapi Rasmita	CHC Staff Nurse
804.	National Health Mission	All programs under NHM	17 th January 2020	Kalpana Kar	CHC Staff Nurse
805.	AYUSH	NAM	28 th January 2020	Harish Chandra Pradhan	CHC Ayush Doctor
806.	National Health Mission	All programs under NHM	28 th January 2020	Sasmita Bindhani	CHC HW
807.	National Health Mission	All programs under NHM	22 nd January 2020	Gauri Shankar	CHC MO
808.	National Health Mission	All programs under NHM	22 nd January 2020	Bidyut Prava Parida	CHC Staff Nurse
809.	National Health Mission	All programs under NHM	20 th January 2020	Sadhna Mallik	CHC Staff Nurse

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

	CSS	Programs	Date of Interaction	Name	Designation
810.	National Health Mission	All programs under NHM	28 th January 2020	Snehalata Dash	CHC HW
811.	National Health Mission	All programs under NHM	20 th January 2020	Pramod Kumar Praharaj	CHC MO
812.	National Health Mission	All programs under NHM	28 th January 2020	Sanjukta Padhi	CHC ANM
813.	National Health Mission	All programs under NHM	03 rd February 2020	Devismita Khuntia	CHC Medical Officer
814.	National Health Mission	All programs under NHM	29 th January 2020	Surekha Khosla	CHC HW
815.	National Health Mission	All programs under NHM	17 th January 2020	Sasmita Bindhani	CHC HW
816.	National Health Mission	All programs under NHM	28 th January 2020	Swami	CHC Doctor
817.	National Health Mission	All programs under NHM	28 th January 2020	Snigdha Sahoo	CHC HW
818.	AYUSH	NAM	04 th February 2020	Nilima Rout Koraput	DH Ayush Doctor
819.	National Health Mission	All programs under NHM	04 th February 2020	Monali Samantray	DH Staff Nurse
820.	National Health Mission	All programs under NHM	30 th January 2020	Somya Ranjan Sahoo	DH Doctor
821.	National Health Mission	All programs under NHM	27 th January 2020	Kalpana Sasmal	SC
KII at State Level – Tamil Nadu					
822.	National Health Mission	All programs under NHM	17 th February 2020	Mr. Senthil Raj,	MD, NHM
823.	National Health Mission	All programs under NHM	17 th February 2020	Dr. Beela Rajesh,	Health Secretary
824.	Human Resource for Health & Medical education	All programs under HRH	17 th February 2020	Dr. Narayana Babu,	Director of Medical Education
825.	National Health Mission	All programs under NHM	14 th February 2020	Kumaresan	Director Program Finance
826.	National Health Mission	All programs under NHM	16 th February 2020	Thangam	Director Program Finance
827.	AYUSH	NAM	16 th February 2020	Sridhar	Drug Licensing
828.	AYUSH	NAM	21 st February 2020	Parthiban	Commissioner Ayush

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

	CSS	Programs	Date of Interaction	Name	Designation
829.	National Health Mission	All programs under NHM	19 th February 2020	Beulla	Medical officer
KII at District Level – Tamil Nadu					
830.	National Health Mission	All programs under NHM	07 TH February 2020	Gomathy	CMO
831.	National Health Mission	All programs under NHM	03 rd February 2020	Muthu Vel	DAO & CMO
832.	National Health Mission	All programs under NHM	03 rd February 2020	Kannan	DPM
833.	National Health Mission	All programs under NHM	07 TH February 2020	Soundiammal	Deputy Health Officer
834.	National Health Mission	All programs under NHM	07 TH February 2020	Krishna Veni	DPO
835.	National Health Mission	All programs under NHM	03 rd February 2020	Vijaya Geetha	RCH Officer
836.	National Health Mission	All programs under NHM	31 st January 2020	Arun Sundar	DNO
837.	National Health Mission	All programs under NHM	31 st January 2020	Dhana Sekaran	Team Medical Officer
838.	National Health Mission	All programs under NHM	31 st January 2020	Selvakamakshi	RCH
KII at Block & Village Level- Tamil Nadu					
839.	National Health Mission	All programs under NHM	29 th January 2020	Mohana Valli	BMO
840.	National Health Mission	All programs under NHM	30 th January 2020	Deiva Jothi	CDPO
841.	National Health Mission	All programs under NHM	30 th January 2020	Ellango	Panchayat President
842.	National Health Mission	All programs under NHM	03 rd February 2020	Chandran	Lab Technician
843.	National Health Mission	All programs under NHM	05 th February 2020	Thirunavukkarasu	Nurse
844.	National Health Mission	All programs under NHM	03 rd February 2020	Thenmozhi	Doctor
845.	National Health Mission	All programs under NHM	30 th January 2020	Palaniammal	AWW Teacher

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

	CSS	Programs	Date of Interaction	Name	Designation
846.	National Health Mission	All programs under NHM	30 th January 2020	Muthu Lakshmi	Medical Officer
847.	National Health Mission	All programs under NHM	03 rd February 2020	Veera Lakshmi	Nurse
848.	National Health Mission	All programs under NHM	20 th January 2020	R. Tharanya	ANM
849.	National Health Mission	All programs under NHM	31 st January 2020	Meenakshi	AWW
850.	National Health Mission	All programs under NHM	31 st January 2020	Sumathi	Panchayat President
851.	National Health Mission	All programs under NHM	30 th January 2020	Vijaya Lakshmi	AWW
852.	National Health Mission	All programs under NHM	30 th January 2020	Beer Mohammed	Panchayat President
853.	National Health Mission	All programs under NHM	27 th January 2020	Ponaladu	Panchayat President
854.	National Health Mission	All programs under NHM	05 th February 2020	Alagu Muthu	AWW
855.	National Health Mission	All programs under NHM	27 th January 2020	Sharmila Devi	AWW
KII at Facility Level – Tamil Nadu					
856.	National Health Mission	All programs under NHM	30 th January 2020	Muthu Lakshmi	PHC Doctor
857.	National Health Mission	All programs under NHM	29 th January 2020	Sakthi Krishnan	PHC Doctor
858.	National Health Mission	All programs under NHM	29 th January 2020	Mala Yemani	PHC Lab Tech
859.	National Health Mission	All programs under NHM	29 th January 2020	Jothi Mani	PHC HW
860.	National Health Mission	All programs under NHM	29 th January 2020	Muneswari	PHC Lab Technician
861.	National Health Mission	All programs under NHM	29 th January 2020	Chinthana Shankar	PHC Doctor
862.	National Health Mission	All programs under NHM	29 th January 2020	Shanthi	PHC Nurse

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

	CSS	Programs	Date of Interaction	Name	Designation
863.	National Health Mission	All programs under NHM	29 th January 2020	N Savithri	CHC Doctor
864.	National Health Mission	All programs under NHM	29 th January 2020	R Vasantha	CHC Lab Tech
865.	National Health Mission	All programs under NHM	28 th January 2020	Mohan Kumar	CHC Lab Tech
866.	National Health Mission	All programs under NHM	28 th January 2020	Seeni Pandi	CHC Nurse
867.	National Health Mission	All programs under NHM	28 th January 2020	Raj Shekhar	CHC Doctor
868.	National Health Mission	All programs under NHM	30 th January 2020	Uma	CHC VHN
869.	National Health Mission	All programs under NHM	31 st January 2020	Rajeshwari	SC VHN
870.	National Health Mission	All programs under NHM	28 th January 2020	Odaipatti Prabha	SC VHN
871.	National Health Mission	All programs under NHM	28 th January 2020	Devia Lakshmi	SC Nurse
872.	National Health Mission	All programs under NHM	30 th January 2020	Janaki	SC AWW
873.	National Health Mission	All programs under NHM	28 th January 2020	Prabha	SC VHN
874.	National Health Mission	All programs under NHM	28 th January 2020	R. Venkatesh	DH Doctor
875.	National Health Mission	All programs under NHM	28 th January 2020	Sakila	DH ANM
876.	National Health Mission	All programs under NHM	28 th January 2020	S Tharani Devi	DH Lab Technician
KII at Patient Level – Tamil Nadu					
877.	National Health Mission	All programs under NHM	29 th January 2020	Senbagam	Patient
KIIs at State Level – Assam					
878.	National Health Mission	All programs under NHM	24 th January 2020	Maushami Chaudhary	Director NHM
879.	AYUSH	NAM	29 th December 2019	JC Goswami	Medicinal Board officer
KIIs at District Level – Assam					

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

	CSS	Programs	Date of Interaction	Name	Designation
880.	National Health Mission	All programs under NHM	16 th January 2020	Susmita Barman	CMO
881.	National Health Mission	All programs under NHM	16 th January 2020	Chandan Brahma	DAO
882.	National Health Mission	All programs under NHM	16 th January 2020	Shanumunda	DNO
883.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	16 th January 2020	Manas Kakati	CMO PMJAY
884.	National Health Mission	All programs under NHM	13 th January 2020	Kolpana Das	DPM
885.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	20 th January 2020	Wajid Khan	CMO PMJAY
886.	National Health Mission	All programs under NHM	22 nd January 2020	Sadhu Burmu	CMO
887.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	22 nd January 2020	Wajid Khan	CMO PMAJY
888.	Ayushman Bharat Pradhan Mantri Jan Arogya Yojana	PMJAY	18 th January 2020	Bundu Karmali	CMO PMJAY
889.	National Health Mission	All programs under NHM	18 th January 2020	Sagar Kumar	CMO
890.	National Health Mission	All programs under NHM	12 th January 2020	Ijaul Khan	DPM
891.	National Health Mission	All programs under NHM	12 th January 2020	Bishu Das	DPM
892.	National Health Mission	All programs under NHM	24 th January 2020	Biswajit Pagu	DM
893.	AYUSH	NAM	24 th January 2020		Ayush Officer
894.	AYUSH	NAM	24 th January 2020	Manash Kakkati	Ayush Officer
895.	National Health Mission	All programs under NHM	22 nd January 2020	Rajesh Karnamali	DPM
896.	National Health Mission	All programs under NHM	22 nd January 2020	Harbansh Bora	DNO
897.	National Health Mission	All programs under NHM	18 th January 2020	Sajid Darbari	DNO
898.	National Health Mission	All programs under NHM	24 th January 2020	Kamdev Barma	DM

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

	CSS	Programs	Date of Interaction	Name	Designation
KIIs at Block & Village Level – Assam					
899.	National Health Mission	All programs under NHM	09 th January 2020	Palabi Bora	BAMO
900.	National Health Mission	All programs under NHM	09 th January 2020	Monika dekh	BDO
901.	National Health Mission	All programs under NHM	10 th January 2020	Bipul Borah	BDO
902.	National Health Mission	All programs under NHM	09 th January 2020	Dipali Das	BDO
903.	National Health Mission	All programs under NHM	12 th January 2020	Rina Brodolo	BMO
904.	National Health Mission	All programs under NHM	09 th January 2020	Monika Dekh	BMO
905.	National Health Mission	All programs under NHM	12 th January 2020	Gorima Hazorika	BAMO
906.	National Health Mission	All programs under NHM	09 th January 2020	Dipali Das	BDO
907.	National Health Mission	All programs under NHM	11 th January 2020	Rupali Das	BAMO
908.	National Health Mission	All programs under NHM	11 th January 2020	Krishna Bora	BDO
909.	National Health Mission	All programs under NHM	12 th January 2020	Susmita Gogoi	BAMO
910.	National Health Mission	All programs under NHM	09 th January 2020	Bipul Bora	BDO
911.	National Health Mission	All programs under NHM	10 th January 2020	Sangita Bora	BDO
912.	National Health Mission	All programs under NHM	11 th January 2020	Rina Borodolo	BAMO
913.	National Health Mission	All programs under NHM	12 th January 2020	Mina Das	BAMO
914.	National Health Mission	All programs under NHM	09 th January 2020	Keniskiy Basumutry	AWW
915.	National Health Mission	All programs under NHM	07 th January 2020	Janti Kaliati	ASHA

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

	CSS	Programs	Date of Interaction	Name	Designation
916.	National Health Mission	All programs under NHM	08 th January 2020	Lata Basumutry	AWW
917.	National Health Mission	All programs under NHM	14 th January 2020	Dipti Bora	ASHA
918.	National Health Mission	All programs under NHM	07 th January 2020	Jyomoti Dekh	ASHA
919.	National Health Mission	All programs under NHM	08 th January 2020	Gita Medhi	AWW
920.	National Health Mission	All programs under NHM	02 th January 2020	Porola Iswari	ASHA
921.	National Health Mission	All programs under NHM	12 th January 2020	Mirnil Begam	AWW
922.	National Health Mission	All programs under NHM	09 th January 2020	kabita Deka	AWW
923.	National Health Mission	All programs under NHM	10 th January 2020	Ritu Moni Brodoli	ASHA
924.	National Health Mission	All programs under NHM	07 th January 2020	Basantibusu Matri	ASHA
925.	National Health Mission	All programs under NHM	09 th January 2020	Podomunidekh	AWW
926.	National Health Mission	All programs under NHM	14 th January 2020	Tilotma roy	ASHA
927.	National Health Mission	All programs under NHM	08 th January 2020	Purola Iswari	ASHA
928.	National Health Mission	All programs under NHM	07 th January 2020	Rososakai	AWW
929.	National Health Mission	All programs under NHM	24 th January 2020	Janti kalita	ASHA
KIIs at Facility Level – Assam					
930.	National Health Mission	All programs under NHM	09 th January 2020	Sidli Nalpur	PHC Nurse BPSC
931.	National Health Mission	All programs under NHM	29 th December 2019	Saili Bora	CHC Nurse
932.	National Health Mission	All programs under NHM	09 th January 2020	Fuleswar	CHC HW

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

	CSS	Programs	Date of Interaction	Name	Designation
933.	National Health Mission	All programs under NHM	14 th January 2020	Jonali Nath	CHC Nurse
934.	National Health Mission	All programs under NHM	14 th January 2020	Kunjala Boguwari	CHC
935.	National Health Mission	All programs under NHM	09 th January 2020	Gauri Shankar	CHC Doctor
936.	National Health Mission	All programs under NHM	09 th January 2020	Fuleswar	CHC HW
937.	National Health Mission	All programs under NHM	14 th January 2020	Subhasish Sharma	CHC Doctor
938.	National Health Mission	All programs under NHM	12 th January 2020	Sakai	CHC Nurse
939.	National Health Mission	All programs under NHM	24 th January 2020	Danish Bora	CHC HW
940.	National Health Mission	All programs under NHM	10 th January 2020	Raj Kanika Sadhna Malik	DH Staff Nurse
941.	National Health Mission	All programs under NHM	06 th January 2020	Bina Bora	SC ANM
942.	National Health Mission	All programs under NHM	12 th January 2020	Anjali Bora	PHC Nurse
943.	National Health Mission	All programs under NHM	12 th January 2020	Meduinar Basmundari	PHC Nurse
944.	National Health Mission	All programs under NHM	17 th January 2020	Adom Ali	PHC Staff
945.	National Health Mission	All programs under NHM	14 th January 2020	Buland Gupta	CHC Doctor
946.	National Health Mission	All programs under NHM	24 th January 2020	Silpi Bora	SC Nurse
KIIs at Municipal Level – Assam					
947.	National Health Mission	All programs under NHM	09 th January 2020	Priyanka Bohra	ASHA

4.2 Details of Household Surveys

Sr. No.	State	District	Beneficiary Type	Number of samples covered
1	Madhya Pradesh	Dhar	RCH	2
2	Madhya Pradesh	Dhar	Others	14
3	Madhya Pradesh	Bhurhanpur	NPCDCS (NCD)	1
4	Madhya Pradesh	Bhurhanpur	RCH	4
5	Madhya Pradesh	Bhurhanpur	Others	17
6	Madhya Pradesh	Bhopal	RCH	2
7	Madhya Pradesh	Bhopal	IPD	1
8	Madhya Pradesh	Bhopal	Others	20
9	Delhi	North Delhi	RCH	2
10	Delhi	North Delhi	Others	19
11	Uttar Pradesh	Bahraich	NPCDCS (NCD)	6
12	Uttar Pradesh	Bahraich	PMJAY	2
13	Uttar Pradesh	Bahraich	HWC	2
14	Uttar Pradesh	Bahraich	AYUSH	2
15	Uttar Pradesh	Bahraich	RCH	21
16	Uttar Pradesh	Bahraich	Tertiary	5
17	Uttar Pradesh	Bahraich	Communicable	1
18	Uttar Pradesh	Bahraich	IPD	2
19	Uttar Pradesh	Bahraich	Others	158
20	Uttar Pradesh	Chitrakoot	NPCDCS (NCD)	1
21	Uttar Pradesh	Chitrakoot	PMJAY	1
22	Uttar Pradesh	Chitrakoot	HWC	1
23	Uttar Pradesh	Chitrakoot	Others	14
24	Uttar Pradesh	Bulandshahr	NPCDCS (NCD)	2
25	Uttar Pradesh	Bulandshahr	RCH	6
26	Uttar Pradesh	Bulandshahr	Communicable	1
27	Uttar Pradesh	Bulandshahr	Others	89
28	Uttar Pradesh	Kanpur Nagar	NPCDCS (NCD)	2
29	Uttar Pradesh	Kanpur Nagar	PMJAY	2
30	Uttar Pradesh	Kanpur Nagar	HWC	2
31	Uttar Pradesh	Kanpur Nagar	AYUSH	1
32	Uttar Pradesh	Kanpur Nagar	RCH	3
33	Uttar Pradesh	Kanpur Nagar	Tertiary	1
34	Uttar Pradesh	Kanpur Nagar	Others	35
35	Karnataka	Chikmagalur	PMJAY	2
36	Karnataka	Chikmagalur	HWC	2
37	Karnataka	Chikmagalur	AYUSH	3
38	Karnataka	Chikmagalur	RCH	25
39	Karnataka	Chikmagalur	Tertiary	4
40	Karnataka	Chikmagalur	IPD	1
41	Karnataka	Chikmagalur	Others	89
42	Karnataka	Uttar Kannada	NPCDCS (NCD)	1
43	Karnataka	Uttar Kannada	PMJAY	2
44	Karnataka	Uttar Kannada	HWC	3
45	Karnataka	Uttar Kannada	RCH	26
46	Karnataka	Uttar Kannada	Tertiary	4
47	Karnataka	Uttar Kannada	Others	84
48	Telangana	Bhadradi Kothagudem	NPCDCS (NCD)	4
49	Telangana	Bhadradi Kothagudem	HWC	5
50	Telangana	Bhadradi Kothagudem	RCH	11
51	Telangana	Bhadradi Kothagudem	Tertiary	2
52	Telangana	Bhadradi Kothagudem	IPD	7
53	Telangana	Bhadradi Kothagudem	Others	121
54	Telangana	Rangareddy	NPCDCS (NCD)	5

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Sr. No.	State	District	Beneficiary Type	Number of samples covered
55	Telangana	Rangareddy	HWC	3
56	Telangana	Rangareddy	AYUSH	3
57	Telangana	Rangareddy	RCH	22
58	Telangana	Rangareddy	Tertiary	3
59	Telangana	Rangareddy	IPD	6
60	Telangana	Rangareddy	Others	256
61	Bihar	Purba Champaran	NPCDCS (NCD)	2
62	Bihar	Purba Champaran	PMJAY	2
63	Bihar	Purba Champaran	HWC	4
64	Bihar	Purba Champaran	AYUSH	2
65	Bihar	Purba Champaran	RCH	21
66	Bihar	Purba Champaran	IPD	4
67	Bihar	Purba Champaran	Others	106
68	Bihar	Munger	NPCDCS (NCD)	1
69	Bihar	Munger	PMJAY	3
70	Bihar	Munger	HWC	4
71	Bihar	Munger	RCH	14
72	Bihar	Munger	IPD	1
73	Bihar	Munger	Others	97
74	Bihar	Patna	NPCDCS (NCD)	3
75	Bihar	Patna	PMJAY	3
76	Bihar	Patna	HWC	4
77	Bihar	Patna	AYUSH	1
78	Bihar	Patna	RCH	17
79	Bihar	Patna	Tertiary	1
80	Bihar	Patna	Communicable	1
81	Bihar	Patna	IPD	4
82	Bihar	Patna	Others	99
83	Rajasthan	Jalore	NPCDCS (NCD)	1
84	Rajasthan	Jalore	PMJAY	1
85	Rajasthan	Jalore	RCH	3
86	Rajasthan	Jalore	Others	18
87	Rajasthan	Jaipur	RCH	3
88	Rajasthan	Jaipur	Others	20
89	Assam	Nagaon	NPCDCS (NCD)	1
90	Assam	Nagaon	PMJAY	1
91	Assam	Nagaon	HWC	1
92	Assam	Nagaon	AYUSH	1
93	Assam	Nagaon	RCH	5
94	Assam	Nagaon	Tertiary	2
95	Assam	Nagaon	Communicable	1
96	Assam	Nagaon	IPD	1
97	Assam	Nagaon	Others	13
98	Assam	Sivasagar	NPCDCS (NCD)	1
99	Assam	Sivasagar	RCH	2
100	Assam	Sivasagar	Others	13
101	Odisha	Koraput	NPCDCS (NCD)	2
102	Odisha	Koraput	PMJAY	1
103	Odisha	Koraput	HWC	2
104	Odisha	Koraput	AYUSH	2
105	Odisha	Koraput	RCH	11
106	Odisha	Koraput	Tertiary	2
107	Odisha	Koraput	Communicable	2
108	Odisha	Koraput	IPD	2
109	Odisha	Koraput	Others	25
110	Himachal Pradesh	Bilaspur	NPCDCS (NCD)	1

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Sr. No.	State	District	Beneficiary Type	Number of samples covered
111	Himachal Pradesh	Bilaspur	PMJAY	3
112	Himachal Pradesh	Bilaspur	HWC	9
113	Himachal Pradesh	Bilaspur	AYUSH	6
114	Himachal Pradesh	Bilaspur	RCH	29
115	Himachal Pradesh	Bilaspur	Tertiary	7
116	Himachal Pradesh	Bilaspur	IPD	3
117	Himachal Pradesh	Bilaspur	Others	219
118	West Bengal	Jalpaiguri	NPCDCS (NCD)	2
119	West Bengal	Jalpaiguri	RCH	37
120	West Bengal	Jalpaiguri	Tertiary	5
121	West Bengal	Jalpaiguri	IPD	5
122	West Bengal	Jalpaiguri	Others	209
123	West Bengal	Hugli	NPCDCS (NCD)	3
124	West Bengal	Hugli	HWC	1
125	West Bengal	Hugli	RCH	48
126	West Bengal	Hugli	Tertiary	5
127	West Bengal	Hugli	Communicable	3
128	West Bengal	Hugli	IPD	10
129	West Bengal	Hugli	Others	359

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4.3 Details of Focus Group Discussions

	State	District	Level of FGD (Village, District, State, etc.)	Number of participants	Composition of FGD (like ASHA, teachers, private practising doctors, govt. officials, opinion leaders, etc.)
1.	Delhi	North Delhi	Village-Burari	10	Teachers, ASHA, private practicing doctor, retired professionals of govt. like Jal Board, local 'Panch' and Opinion Leaders
2.	Delhi	North Delhi	Village-Jagatpura	10	ASHA, AWW, Village Pradhan, Social Worker
3.	Delhi	Delhi	District Level - Bara Hindu Rao Doctor	5	Pharmacists, Doctors
4.	Delhi	North Delhi	Municipality Delhi Sanjay Camp	10	ASHA, AWW, Village Pradhan, Social Worker
5.	Delhi	Delhi	Delhi-DH Facility level -Hindu Bara Rao Staff	08	DH-Hindu Bara Rao Staff
6.	Madhya Pradesh	Dhar	Municipality - Dhar	08	ASHA, ANM, BHMD, Mahila Mandal, AWW Sahaika,
7.	Madhya Pradesh	Dhar	Village - Rajgarh	08	AWW, ASHA, ANM, Student, Teacher
8.	Madhya Pradesh	Bhopal	Municipality - Bhopal	10	ANM, ASHA, AWW, AWW Sahaika, Teacher, Panchayat Mitra
9.	Madhya Pradesh	Dhar	Village - Gyanpura	10	AWW, Teacher, Gram Panchayat Sachiv, Asha, Village Chaukidar, Student
10.	Madhya Pradesh	Bhopal	Village - Dilod	09	ASHA, AWW, AWW Sahaika, Teacher
11.	Madhya Pradesh	Bhind	Village - Umri	09	ASHA, AWW, ANM
12.	Madhya Pradesh	Burhanpur	Village - Emagird	08	AWW, ASHA, Local Villager, AWW, ANM
13.	Madhya Pradesh	Dhar	District - Dhar	06	DPM, DCM, Data Manager, Data analyses, Asha Worker,
14.	Madhya Pradesh	Bhind	Village - Siyawali	8	AWW, AWW, AWW Sahaika, AWW Sahaika, BHND, Mahila Mondal, Mahila Mondal, Gram Kotwal
15.	Madhya Pradesh	Bhind	Municipality - Bhind	9	AWW Sahaika, AWW, AWW, AWW Sahaika, AWW worker, AWW, AWW, AWW, AWW Sahaika
16.	Madhya Pradesh	Panna	Village - Bhandaura	8	AWW, AWW, AWW, NGO, NGO, Teacher, Society, BHND
17.	Madhya Pradesh	Panna	Village - Bhamori	9	AWW Sahaika, ASHA, ASHA, ASHA, NGO, Teacher, BHND, ASHA, Teacher
18.	Madhya Pradesh	Panna	Municipality - Panna	8	ASHA, ASHA, ASHA, ASHA, ASHA, ASHA, ASHA, ASHA
19.	Madhya Pradesh	Burhanpur	Municipality - Burhanpur	7	ASHA, ASHA, ASHA, ASHA, ASHA, ASHA, ASHA
20.	Madhya Pradesh	Burhanpur	Village - Harda	8	President, Past Sarpanch, Member, Member, AWW, AWW Sahaika, AWW, Panch
21.	Madhya Pradesh	Bhind	District - Bhind	5	DTO, DIO, DLO, DPO, RMO
22.	Madhya Pradesh	Panna	District - Panna	7	NHM, NGO, MD, Anaesthesia, Matron, Stewart, DHS
23.	Madhya Pradesh	Burhanpur	District - Burhanpur	6	DHO, DBO, EPD, Malaria In charge, DATA Manager, DHS
24.	Madhya Pradesh	Bhopal	District - Bhopal	13	DA, DHO, ASO, DPNHO, DPHNO Stap, DPM Blindness control, APM, DTO, RMO, NRCMO, MI, MI, DVSM

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25.	Madhya Pradesh	Dhar	Municipality – Dhar	7	ASHA, ANM, BHMD, Mahila Mandal, AWW Sahaika,
26.	Madhya Pradesh	Bhopal	Village – Bangrasia	8	Teacher, ASHA, Gram Kotwal, BHMD, AWW, AWW Sahaika,
27.	Madhya Pradesh	Bhopal	Municipality – Bhopal	8	ANM, ASHA, AWW, AWW Sahaika, Teacher, Panchayat Mitra
28.	Himachal Pradesh	Bilaspur	Municipality –Naina Devi	12	President Mahila Mandal, Health Worker, Doctor, Social Worker, ASHA, AWW, Teacher,
29.	Himachal Pradesh	Bilaspur	District – Bilaspur	7	Doctor, DPM, Dist ASHA Coordinator, Female Health Supervisor, Health Educator, Consultant - Kayakalp
30.	Himachal Pradesh	Bilaspur	Village – Namhol	14	President Mahila Mandal, Teacher, ASHA, AWW, ANM, Social Worker, Farmer
31.	Himachal Pradesh	Bilaspur	Village – Jhandutta	10	Block President, Social Worker, ASHA, Social Worker, NGO Chairman, Health Worker, Panchayat Pradhan, Health Worker Supervisor
32.	Himachal Pradesh	Shimla	Shimla	10	Pharmacist, lab Technician, Ward sister, Ward sister, Sister in charge, Staff nurse MGO, staff nurse, Staff Nurse, Staff Nurse, Radiography,
33.	Rajasthan	Jaipur	Village-Bagwara	9	AWW, ANM, Teacher, Social Worker, AWW Sahaika
34.	Rajasthan	Jaipur	Village-Begas	9	AWW, ASHA, Teacher, Farmer, Panchayat Member
35.	Rajasthan	Jaipur	Municipality-Jaipur	8	ANM, AWW, Mahila Mandal, NGO Teacher, Health Worker
36.	Rajasthan	Jalore	Municipality – Jalore	10	ASHA, ANM, ASHA, AWW, AWW Sahaika, Mahila Mandal
37.	Rajasthan	Jalore	Village-Bargaon	10	AWW, ANM, Teacher, Social Worker, AWW Sahaika
38.	Rajasthan	Jalore	Village-Arney	10	AWW, ANM, Teacher, Social Worker, AWW Sahaika
39.	Rajasthan	Jalore	District-Jalore	11	Doctor, DHO, Dist ASHA Coordinator, Female Health Supervisor,
40.	Rajasthan	Jhalawar	Village-Hemra	9	AWW, ANM, Teacher, Social Worker, AWW Sahaika, Farmer
41.	Rajasthan	Jhalawar	Village-Bhilwari	10	AWW, ANM, Teacher, Social Worker, AWW Sahaika
42.	Rajasthan	Jhalawar	Municipality-Jhalawar	9	ANM, ASHA, AWW, AWW Sahaika, Mahila Mandal
43.	Rajasthan	Jaipur	Jaipur-DH SMS Hospital Staff	8	DH SMS Hospital Staff
44.	Rajasthan	Jaipur	District-Jaipur	11	Doctor, DHO, Dist ASHA Coordinator, Female Health Supervisor,
45.	Uttar Pradesh	Buland Shahar	Village-Shahpur Kalan	10	ANM, ASHA, AWW, AWW Sahaika, Mahila Mandal
46.	Uttar Pradesh	Buland Shahar	Village-Ahamadgarh	9	ANM, ASHA,AWW,AWW Sahaika ,Mahila Mandal
47.	Uttar Pradesh	Buland Shahar	Municipality-Bulandshahr	10	ASHA, AWW, Village Pradhan, Social Worker
48.	Uttar Pradesh	Buland Shahar	District-Buland Shahar	10	Doctor, DHO, Dist ASHA Coordinator, Female Health Supervisor,
49.	Uttar Pradesh	Mathura	Village-Bhartya	8	ANM, ASHA, AWW, AWW Sahaika, Mahila Mandal
50.	Uttar Pradesh	Mathura	Village-Bhatain Kalan	9	ANM, ASHA, AWW, AWW Sahaika, Mahila Mandal
51.	Uttar Pradesh	Mathura	Municipality-Mathura	9	ASHA, AWW, Village Pradhan, Social Worker
52.	Uttar Pradesh	Mathura	District-Mathura	10	Doctor, DHO, Dist ASHA Coordinator, Female Health Supervisor,
53.	Uttar Pradesh	Chitrakoot	District - Chitrakoot	19	Chief Medical Officer, CMS, CMS, Senior Consultant, DTO, DTO, NYC, NYC, NYC, Herbal NYC, District Consultant, Program

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					Manager, CSC, CSC, CSC, Block Program Manager, CSC, BPM, BPMO, Health Commission,
54.	Uttar Pradesh	Behraich	District - Behraich	16	Nodal Officer, CMO, Specialist Pathology, District committee process manager, district program organizer, District Consultant, nodal officer, District Program Manager, Sub district Health Education Officer, EME, pathology department, ENT Surgeon, manager, EME, Deputy CMO, medical officer,
55.	Uttar Pradesh	Sant Kabir Nagar	District - Sant Kabir Nagar	9	Blood Bank Incharge, Asst. CMO, RCH, Asst. Medical Officer, RO Surgeon, DIO, CMO, SMO, District Information Asst Manager,
56.	Uttar Pradesh	Chitrakoot	Village – Bharkori	6	DFC, pharmacist, staff nurse, National health commission, medical officer, medical officer,
57.	Uttar Pradesh	Behraich	Village – Banjariya	6	agriculture work, agriculture work, teacher, village head, helper in Anganwadi, Anganwadi,
58.	Uttar Pradesh	Behraich	Village – Dhankutti	8	Teacher, incharge, Anganwadi worker, Anganwadi worker, Anganwadi worker, helper in Anganwadi, ANM, teacher,
59.	Uttar Pradesh	Behraich	Village – Badrauli	8	Anganwadi work, teacher, ASHA, Helper, Anganwadi, helper, teacher
60.	Uttar Pradesh	Sant Kabir Nagar	Village – Chhitai	14	AWW, ASHA, ASHA, ANM, BW, ASHA, ASHA, ASHA, ASHA, samajik karyakarta, ASHA, ASHA, AWW,
61.	Uttar Pradesh	Sant Kabir Nagar	Village - Bargadwa Kalan	11	ASHA, staff nurse, ASHA, ASHA, ASHA, ASHA, ASHA, CMC, CMC,
62.	Uttar Pradesh	Sant Kabir Nagar	Village - Bargdwan Kalan	10	ASHA, ASHA, ASHA, helper, Pradhan,
63.	Uttar Pradesh	Chitrakoot	Village - Mau Mustkil	5	Head, ASHA, ASHA, ASHA, ASHA,
64.	Uttar Pradesh	Chitrakoot	Village - Mau Mustkil	5	Head, ASHA, ASHA, ASHA, ASHA,
65.	Uttar Pradesh	Kanpur	Village – Miranpur	8	Assistant teacher, ASHA,
66.	Uttar Pradesh	Kanpur	Village - Taharpur Aoura	13	AWW, AWW, ASHA, AWW, AWW, ASHA,
67.	Uttar Pradesh	Bulandshahar	Municipal – Bulandshahr	8	AWW, AWW, ASHA, AWW, Counsellor, Pradhan,
68.	Uttar Pradesh	Mathura	Municipal - Mathura	8	AWW, Teacher, Teacher, Teacher, Teacher, Teacher
69.	Maharashtra	Jalgaon	District – Jalgaon	10	Civil surgeon, DRCHO, District PHN, RMO, neurologist, skin specialist, PHN, coordinator,
70.	Maharashtra	Nanded	District – Nanded	6	DHO, RMO, DRCHO, health supervisor, district consultant,
71.	Maharashtra	Pune	District – Pune	4	DPM, District Health Officer, District monitoring evaluation officer
72.	Maharashtra	Nanded	Village - Nanded Daheli	8	AWW, labour, housewife, Asha supervisor, housewife, housewife, farmer,
73.	Maharashtra	Jalgaon	Village – Bhokari	14	Anganwadi Sevika, Anganwadi Sevika, Anganwadi Sevika, Anganwadi Sevika, Asha Worker, Asha Worker, BachatGa, Gram

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					panchayat Sadasya, Gram panchayat Sadasya, School Teacher, School Teacher, Asha Worker, Bachat Gat, Bachat Gat,
74.	Maharashtra	Jalgaon	Village – Akulkheda	7	Anganwadi Sevika, Teacher, ASHA, Farmer,
75.	Maharashtra	Nanded	Village – Ashti	16	ANM, housewife, ASHA, Farmer, labour, housewife,
76.	Maharashtra	Pune	Village -Bhose	7	AWW, AWW, AWW, gram panchayat, AWW, AWW, gram panchayat,
77.	Maharashtra	Pune	Village - Alandi Mhatobachi	6	ASHA, ASHA, ASHA, ASHA, ASHA, ANM,
78.	Maharashtra	Pune	District Hospital	4	Staff nurse, Staff nurse, Staff nurse, Staff nurse
79.	Maharashtra	Jalgaon	Municipality – Jalgaon	8	AWW, Teacher, Teacher, Teacher, Teacher
80.	Maharashtra	Nanded	Municipality – Nanded	9	ASHA, Teacher, AWW, ASHA, AWW, AWW, ASHA,
81.	Maharashtra	Pune	Municipality – Pune	8	AWW, AWW,AWW,AWW, Nurse, Nurse,
82.	Karnataka	Chikmagalur	District Level Chikmagalur	9	DTO, DVBAO, USWA (NGO), USWA (NGO), SPID (NGO), DHEO, DIS DAPW, DPPM Coordinator, IEC DNO
83.	Karnataka	Bidar	District Level Bidar	8	Vice president, Rotary club, leprosy officer, IEC, NGO, NGO, NGO, NGO
84.	Karnataka	Uttara Kannada	District Level Uttara Kannada	9	DMO, DLO, DTO, FWO, DSU, DHEO, NGO, NGO, Chairmen (Red Cross)
85.	Karnataka	Dubalgundi Bidar	Village Level Dubalgundi Bidar	9	GP Member, Kirana Store, Asha, Anganwadi, Local Member, Citizen, Citizen, Citizen, Citizen
86.	Karnataka	Annegere Chikmagalur	Village Level Annegere Chikmagalur	8	AWW, GP member, EX-GP member, Stri Shakthi president, GP member, Water man, Citizen, ASHA
87.	Karnataka	Bhavikere Chikmagalur	Village Level Bhavikere Chikmagalur	8	Asha worker, Asha worker, Asha worker, AW teacher, Stri Shakthi Taluq president, Dharamshala Co Ordinator, GP member, GP member
88.	Karnataka	Kampli Uttara Kannada	Village Level Kampli Uttara Kannada	10	Citizen, GP member, Citizen, AWW, Asha, Citizen, Citizen, Citizen, Local Member, Senior citizen
89.	Karnataka	Uttara Kannada Belekeri	Village Level Kampli Uttara Kannada Belekeri	9	GP Member, Citizen, ASHA, AWW, Citizen, EX- GP member, ASHA, ASHA, ASHA
90.	Karnataka	Uttara Kannada Bidar Algoodu	Village Level Uttara Kannada Bidar Algoodu	9	GP member, ASHA, Citizen, Citizen, Citizen, Citizen, Senior Citizen, Citizen, Citizen
91.	Karnataka	Dandeli	Municipality Level Dandeli	10	ASHA, AWW, Citizen, Citizen, Citizen, AWW, Citizen, Citizen, Citizen, Counsellor
92.	Karnataka	Chikmagalur	Municipality Level Chikmagalur	11	AWC, Press, Asst teacher, Citizen, Citizen, Citizen, local Head, Plumber, ASHA, AW teacher, Asha
93.	Karnataka	Chikmagalur	District Level Chikmagalur Hospital Staff	5	Staff nurse, NPCD group, Staff nurse, SDA, Ophthalmic,

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94.	Karnataka	Bidar	Municipality Level Bidar	9	Truck driver, Pharmacist, JHO, Citizen, Citizen, Citizen, Citizen, Citizen, Anganwadi Helper
95.	Tamilnadu	Erode	District Erode	8	NGO, District Malaria officer, District training officer, BMO, Health officer /T B,
96.	Tamilnadu	Madurai	District Madurai	9	DPM, Asst. Program Manager, DTTMO, District Consultant, Field Investigator, Field Investigator, Field Investigator, Step Surveyor
97.	Tamilnadu	Erode	Village Thenmugem Veolde	5	Panchayat Pradhan, Teacher, Ward member, SHG, AWW
98.	Tamilnadu	Erode	Village Thenmugem Veolde	5	Panchayat member, Health worker, Block Coordinator, Citizen
99.	Tamilnadu	Madurai	Village Thanichiyam	8	Beneficiary, AWW, VHN, Incharge, Beneficiary, Beneficiary, Farmer, Farmer
100.	Tamilnadu	Madurai	Village Karikalakudi	8	Worker, Operator, Farmer, AWW, ANC, Leader, Leader, ANC
101.	Tamilnadu	Erode	Village Anthiyur	12	Panchayat Member. Teacher, Ward member, AWW, ASHA worker, Mahila Mandal, Gram Panchayat Sachiv, Village Chaukidar, Citizen
102.	Tamilnadu	Madurai	Municipality Annaiyir	8	Counselor, OA, health Dept., AWW, AWW, Citizen, Citizen, Citizen
103.	Tamilnadu	Erode	Municipality Surampatty	10	Aanganwadi worker, Nurse, Village Chaukidar, Citizen,
104.	Bihar	Munger	District Munger	8	CMO, Accountant, Doctor, DHS Member, Manager
105.	Bihar	Patna	District Patna	8	CMO, Accountant, Doctor, DHS Member, Manager
106.	Bihar	Purba Champaran	District Purba Champaran	8	CMO, Accountant, Doctor, DHS Member, Manager
107.	Bihar	Munger Dariyapur	Village Dariyapur	8	AWW, Teacher, Mukhiya, Asha, SHG, ANM
108.	Bihar	Chhatna Patna	Village Chhatna	8	Teacher, ASHA, AWW, Student
109.	Bihar	Chandoush Pali	Village Chandaush Pali	5	AWW Sahaika, Teacher, Ward Member, Jivika Member
110.	Bihar	Chandoush Pali	Village Chandaush Pali	4	ASHA, AWW, Ward Member, Citizen
111.	Bihar	Munger Dharhra	Village Munger Dharhra	8	AWW, ASHA, Panchayat Samiti, Ward Member, Teacher
112.	Bihar	Purba Champaran Dumaria	Village Dumaria	8	ASHA, ANM, ward member, Teacher, Student, AWW
113.	Bihar	Motihari NP	Village Motihari NP	6	AWW, ASHA, Panchayat Samiti, Ward Member, Teacher
114.	Bihar	Motihari NP	Village Motihari NP	6	AWW, ASHA, Teacher, Student, Ward Commissioner, Student
115.	Bihar	Munger NP	Village Munger NP	8	AWW, Teacher, Mukhiya, Asha, SHG, ANM
116.	Bihar	Patna NP	Village Patna NP	7	Teacher, ASHA, AWW, Student
117.	Bihar	Purba Champaran Ahiraulia	Village Purba Champaran Ahiraulia	8	ASHA, AWW, AWW Sahaika, Teacher, Ward Member, Jivika Member
118.	Assam	Nagaon	District Nagaon	6	Programming Manager, Doctor, CMO, Doctor, DPM, Nodal Officer
119.	Assam	Chirang	District Chirang	5	Programming Manager, District Manager

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120.	Assam	Sivasagar	District Sivasagar	7	CMO, ACCOUNTANT, DOCTOR, DHS MEMBER, DNO
121.	Assam	Chirang	Village Chirang Bangtol	6	Teacher, AWW, ASHA, Pradhan, Student
122.	Assam	Chirang	Village Chirang Urban	7	Headmaster, Anganwadi worker, social worker, Local residence
123.	Assam	Chirang	Village Chirang Dolaigaon	7	Anganwadi worker, social worker, Local residence
124.	Assam	Nagaon	Village Nagaon Bajiagaon	8	Teacher, AWW, ASHA, Student
125.	Assam	Nagaon	Village Nagaon Ajarbari	7	Anganwadi worker, social worker, Local residence
126.	Assam	Nagaon	Village Nagaon NP	8	ANM, AWW, ASHA, Teacher, Student
127.	Assam	Sivasagar	Village Sivasagar Aideubari	7	Teacher, AWW, ASHA, Student
128.	Assam	Sivasagar	Village Sivasagar Deepling Grant	8	AWW, ASHA, Teacher, Student, Pradhan
129.	Assam	Sivasagar	Municipality Level Sivasagar	6	Pradhan, Teacher, AWW, Asha, Working with SHG, Student.
130.	Odisha	Koraput	District Level	5	Ayush doctor, DOCTOR
131.	Odisha	Kendrapara	District Level	6	MBBS, NGO worker
132.	Odisha	Jagatsinghpur	District Level	6	MO – AYUSH, Pharmacist
133.	Odisha	Jagatsinghpur	Village Jagatsinghpur Ambasala	6	Headmaster, Local Residence, social worker, headmaster, Asha Worker
134.	Odisha	Jagatsinghpur	Village Level Arada Jagatsinghpur	7	Asha, Head Mistress, Sarpanch, Ward Member, AWW
135.	Odisha	Koraput	Village l Ashna Koraput	7	Health worker, Pharmacist, Sarpanch, Asha, Aanganwadi worker,
136.	Odisha	Koraput	Village Dasmantapur Koraput	5	Aanganwadi worker, ASHA, Teacher, Student, Pradhan
137.	Odisha	Kendrapara	Village Badakul Kendrapara	9	Anganwadi worker, Asha, Worker, Anganwadi worker, Sarpanch, Anganwadi worker, Asha Worker, committee president, health worker, Ayush MO
138.	Odisha	Kendrapara	Village Baruna Diha Kendrapara	7	Anganwadi worker, Anganwadi worker, Asha Worker, Health, worker,
139.	Odisha	Koraput	Municipality Level Koraput	6	Anganwadi worker, Anganwadi worker, Asha Worker, Health, worker,
140.	Odisha	Jagatsinghpur	Municipality Level Jagatsinghpur	6	Health worker, ANM, Aanganwadi worker, Asha,
141.	Odisha	Kendrapara	Municipality level Kendrapada	7	Additional teacher, Aww, Health worker
142.	Telangana	Kothagudem	District Level	7	Deputy, POCH&I, program officer, PODE, Deputy demo, Program officer, program officer
143.	Telangana	Rangareddy Shivarampally	District Level	7	DOCTOR, DOCTOR, STAFF,
144.	Telangana	Kothgudem	Village Kummarigudem Kothgudem	5	Asha Worker, ANM, Aanganwadi worker, Local residence, Farmer

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145.	Telangana	Kothgudem	Village Level Sujathanager Kothgudem	6	Teacher, Asha Worker, ANM, Aanganwadi worker President
146.	Telangana	Rangareddy	Village Level Chitgidda Rangareddy	11	Ex-Sarpanch, Village Head, Sarpanch, Panchayat Member, Agriculture, Agriculture, VOA, Aanganwadi worker, Asha, Aanganwadi worker, Reporter
147.	Telangana	Rangareddy	Village Level Kummera Rangareddy	9	School Assistant, Secondary Teacher, Deputy Sarpanch, Village Sarpanch, Village Organizer, Student, ASHA worker, Mahila Sangam, Aanganwadi Teacher
148.	Telangana	Kothagudem	Municipality Level Ramavaram Kothagudem	5	R.t gazette, C.O. community organizer,
149.	Telangana	Rangareddy	Municipality Level Kummera Rangareddy	9	School Assistant, Secondary Teacher, Deputy Sarpanch, Village Sarpanch, Village Organizer, Student, ASHA worker, Mahila Sangam, Aanganwadi Teacher
150.	Telangana	Rangareddy	Facility Level Rangareddy Marpally	6	ANM, GNM, Staff Nurse, Radio Gram, lab technician, Assistant Officer

4.4 List of Facilities for Primary Survey

List of Facilities selected for Primary Survey

List of Primary Health Centres (PHCs) across selected districts

S.N.	State	District	Name of Primary Health Centre
1.	Madhya Pradesh	Panna	Etwakallan
2.		Dhar	Rajgarh
3.		Burhanpur	Foopnar
4.		Bhind	Umari
5.		Bhopal	Misraud
6.			Nazirabad
7.	Delhi	North Delhi	Bhakhtavarpur village
8.			Harewali
9.	Uttar Pradesh	Bahraich	Tejwapur
10.		Sant Kabir Nagar	Baghauri
11.		Chitrakoot	Karvi
12.			Ram Nagar
13.		Mathura	Oal
14.		Bulandshahr	Uchagaon
15.			Danpur
16.		Kanpur Nagar	AuroTaharpur
17.	Karnataka	Chikmagalur	Chikmagalur UPHC
18.		Uttar Kannada	Dandeli
19.			Yedoga
20.		Bidar	NavadageriBidar
21.	Telangana	Khammam	Kothagudem (OLD)
22.		Rangareddy	Doma
23.	Maharashtra	Jalgaon	Vaijapur
24.		Nanded	NDMC UHP Itwara
25.		Pune	PMC Pune
26.			Kedarinagar
27.			Katraj
28.	Bihar	East Champaran	PHC Motihari Sadar
29.			Ahirauliya
30.		Munger	Sadar Munger
31.		Patna	Patna Sadar
32.	Rajasthan	Jalore	GodijiJalor (UPHC)
33.		Jhalawar	Hemda
34.		Jaipur	Bagwada
35.			Amer PHC
36.	Assam	Chirang	Sidli BPHC, Namalpur
37.		Nagaon	Kinabargaon MPHC, Kinabargaon,
38.			Buraguhain Than PHC
39.	Sivasagar	Gaurisagar PHC	
40.	Odisha	Kauraput	Asana
41.		JagatsinghPur	Malipur
42.		Kendrapara	Harbanga PHC
43.			Badapara PHC
44.	Himachal Pradesh	Bilaspur	PHCKalol
45.			PHC Panjgai
46.	West Bengal	Jalpaiguri	Jalpaiguri UPHC 1 Ward No. 18 Keranipara
47.		Hugli	Baidyabati UPHC 1 Ward No. 6 SCM road

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List of Community Health Centres (CHCs) across selected districts

S N.	State	District	Name of Community Health Centre
1.	Madhya Pradesh	Panna	Devendranagar
2.		Dhar	Pithampur
3.		Burhanpur	Shahpur
4.		Bhind	Phooph
5.		Bhopal	Gandhi nagar
6.	Delhi	North Delhi	ShahbadDaulatpur
7.	Uttar Pradesh	Bahraich	Praygpur
8.		Sant Kabir Nagar	Khalilabad
9.		Chitrakoot	Mau
10.		Mathura	Farah
11.		Bulandshahr	Pahasu
12.		Kanpur Nagar	Sarsaul
13.	Karnataka	Chikmagalur	BirurFru
14.		Uttar Kannada	Shirali
15.		Bidar	Rajeshwar
16.	Telangana	Khammam	Paloncha
17.		Rangareddy	Marapally
18.	Maharashtra	Jalgaon	Pahur
19.		Nanded	Biloli
20.		Pune	Pune Cantonment Board
21.	Bihar	East Champaran	Chakia
22.			Areyraraj
23.		Patna	Pali Ganj
24.			Mokama
25.	Rajasthan	Jalore	CHC BHINMAL
26.		Jhalawar	Asnawar CHC, Jhalawar
27.		Jaipur	CHC Sanganer
28.	Assam	Chirang	Bengtol CHC
29.			Bamuni CHC
30.		Sivasagar	Sivasagar Civil Hospital, Joysagar
31.	Odisha	Kauraput	Asana
32.		JagatsinghPur	Malipur
33.		Kendrapara	Harbanga PHC
34.	Himachal Pradesh	Bilaspur	CHC Bharari
35.	West Bengal	Jalpaiguri	Jalpaiguri MH1 Labannya Matrisadan Ward 18
36.		Hugli	ChinsurahMogra

List of Sub Centres (SCs) across selected districts

S.N.	State	District	Name of Sub Centre
1.	Madhya Pradesh	Panna	Bamhori
2.		Dhar	Gyanpura
3.		Burhanpur	Amba
4.		Bhind	Umari
5.		Bhopal	Dillod
6.	Delhi	North Delhi	AAMC Azadpur
7.			AAMC Azadpur Amber Tower
8.			AAMC Bawana
9.			AAMC Alipur
10.	Uttar Pradesh	Bahraich	Banjariya
11.		Sant Kabir Nagar	Chhitahi
12.		Chitrakoot	Bharkorra

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

S.N.	State	District	Name of Sub Centre
13.		Mathura	Bathain Kalan
14.		Bulandshahr	Shahpur
15.		Kanpur Nagar	AuroTaharpur
16.	Karnataka	Chikmagalur	Annegere
17.		Uttar Kannada	DandeliII
18.			Halavali
19.		Bidar	DubalgundiII
20.	Telangana	Khammam	Sujathanagar
21.			Kummarigudem
22.		Rangareddy	Vikarabad
23.			Chitigidda
24.	Maharashtra	Jalgaon	Jalgaon Khu
25.		Nanded	Ashti
26.		Pune	AlandiMhatobachi
27.			Bhose
28.	Bihar	East Champaran	PatpariyaMotihari
29.		Munger	Kushmaar
30.		Patna	Chandhaus
31.	Rajasthan	Jalore	Naasoli
32.		Jhalawar	Jhalawar Road HSC
33.		Jaipur	Begas
34.			Jaisingpura KHOR CHC
35.	Assam	Chirang	Pub Domgaon SC, Sidli
36.		Nagaon	Silpota SC, Sidli
37.			Chakari Gaon, Nagaon
38.		Sivasagar	Namtimukh SHC
39.	Odisha	Kauraput	Asana
40.		Jagatpuri	Ambasala
41.		Kendrapara	Badakul
42.			Barunadiha
43.	Himachal Pradesh	Bilaspur	Juna Bilaspur
44.			Bholi
45.			Tarwar
46.			Bala
47.	West Bengal	Jalpaiguri	Koranipara Health Sub-Centre, Koranipara,
48.		Hugli	Baidyapur
49.			Betgeriya Sub Centre,
50.			Marishda sub health centre

List of District Hospitals (DHs) across selected districts

S.N.	State	District	Name of District Hospital
1.	Madhya Pradesh	Burhanpur	DH Burhanpur
2.		Bhind	DH Bhind
3.	Delhi	North Delhi	North Delhi Muncipal Corporation Medical College, Delhi
4.	Uttar Pradesh	Bahraich	DH Baharaich
5.		Sant Kabir Nagar	DH Sant Kabir Nagar
6.		Chitrakoot	DHChitrakoot
7.		Mathura	DH Mathura
8.	Karnataka	Chikmagalur	DH Chikmagalur
9.	Telangana	Khammam	DH Khamam
10.	Maharashtra	Jalgaon	DH Jalgaon

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S.N.	State	District	Name of District Hospital
11.	Bihar	East Champaran	DH East champaran
12.	Rajasthan	Jaipur	DH Jaipur
13.	Assam	Chirang	J.S.B CiVilHospital,Kajolgoan
14.	Odisha	Kauraput	Koraput District Hospital
15.	Himachal Pradesh	Bilaspur	Regional Hospital, Bilaspur
16.	West Bengal	Jalpaiguri	DH Jalpaiguri, (SGH/610)

List of Government Medical Colleges across selected districts

S.N.	State	District	Name of Medical College
1.	Madhya Pradesh	Bhopal	AIIMS, Bhopal
2.	Delhi	North Delhi	AIIMS, New Delhi
3.	Uttar Pradesh	Kanpur Nagar	Dr Ram Manohar Lohia Institute of medical Sciences, Lucknow
4.	Karnataka	Bidar	Bidar Institute of Medical Science
5.	Telangana	Rangareddy	Gandhi medical College, Secunderabad
6.	Maharashtra	Pune	B.J. govt. Medical College
7.	Bihar	Patna	AIIMS, Patna
8.	Rajasthan	Jaipur	SMS Medical college, Jawahar Lal Nehru Marg, Gangawal Park Adarsh Nagar, Jaipur, Rajasthan 302004
9.	Assam	Nagaon	Silchar Medical College, Silchar
10.	Odisha	Kauraput	Saheed Laxman Nayak Medical College and Hospital, Kauraput
11.	Himachal Pradesh	Bilaspur	Dr. Radhakrishnan Government Medical College, Hamirpur, H.P
12.	West Bengal	Jalpaiguri	RG Kar medical College, Kolkata

List of Health and Wellness centres HWCs across selected districts

S.N	State	Name of the HWCs
1.	Himachal Pradesh	PHC HWC
2.	Telangana	HWC KANCHANBAGH
3.	Madhya Pradesh	ITI wellness center
4.	Tamil nadu	Chiruvallur
5.	Telangana	HWC SAROORNAGAR
6.	Telangana	HWC V.V. NAGAR
7.	Odisha	Salajanga health and wellness centre
8.	Odisha	Kaduapada health and wellness centre
9.	Assam	Prime Wellness Center Guwahati
10.	Karnataka	Health and Wellness Centre
11.	Bihar	Sai Health and Wellness Center
12.	Assam	Arya Wellness Centre

4.5 Details of Villages for Primary Survey

States	Selected district	Town/City/Municipality	Village 2	Village 3
Madhya Pradesh	Panna	Panna Municipality	Bandhaura	Bamhori
Madhya Pradesh	Dhar	Dhar Municipality	Rajgarh	Gyanpura
Madhya Pradesh	Burhanpur	Burhanpur Municipal Corporation	Emagird	Harda
Madhya Pradesh	Bhind	Bhind Municipality	Umri	Siyawali
Madhya Pradesh	Bhopal	Bhopal Municipal Corporation	Bangrasia	Dillod

Chapter 4: Details of KIIs, Household Surveys, FGDs, Facility Surveys and Villages

States	Selected district	Town/City/Municipality	Village 2	Village 3
Delhi	North Delhi	NDMC Municipal Council, Chanakyapuri	Jagat Pur ilaqa Delhi	Salem Pur Majra Burari
Uttar Pradesh	Bahraich	Bahraich Nagar Palika Parishad	Badrauli	Banjariya
Uttar Pradesh	Sant Kabir Nagar	Khalilabad Nagar Palika Parishad	Chhitahi	Bargadwa Kalan
Uttar Pradesh	Chitrakoot	Chitrakoot Dham Nagar Palika Parishad	Bharkori	Mau Mustkil
Uttar Pradesh	Mathura	Mathura Nagar Palika	Bathain Kalan	Bhartiyaka
Uttar Pradesh	Bulandshahr	Bulandshahr Nagar Palika Parishad	Shahpur Kalan	Ahmadgarh
Uttar Pradesh	Kanpur Nagar	Kanpur Municipal Corporation	Auro Taharpur	Miranpur
Karnataka	Chikmagalur	Chikmagalur City Municipal Council	Annegere	Bhavikere
Karnataka	Uttar Kannada	Dandeli City Municipal Council	Kampli	Belekere
Karnataka	Bidar	Bidar City Municipal Council	Algood	Dubalgundi
Telangana	Bhadradi Kothagudem	Kothagudem Municipality	Sujathanagar	Kummarigudem
Telangana	Rangareddy	Vikarabad	Chitigidda	Kummera
Maharashtra	Jalgaon	Jalgaon Municipal Corporation	Akulhede	Bhokari
Maharashtra	Nanded	Nanded Waghala Municipal Corporation	Daheli	Ashti
Maharashtra	Pune	Pune Municipal Corporation	Alandi Mhatobachi	Bhose
Bihar	Purba Champaran	Motihari Nagar Parishad	Ahiraulya	Dumariya
Bihar	Munger	Munger Municipal Corporation	Dariapur	Dharhara Kasba
Bihar	Patna	Patna Municipal Corporation	Chandhaus	Chhatna
Rajasthan	Jalore	Jalor Municipality	Bargaon	Arnay
Rajasthan	Jhalawar	Jhalawar Municipality	Hemra	Bhilwari
Rajasthan	Jaipur	Jaipur Municipal Corporation	Begas	Bagwada
Assam	Chirang	Barpeta Road Municipal Board	Dolaigaon	Bengtol
Assam	Nagaon	Nagaon Municipal Board	Ajar Bari	Bajia Gaon
Assam	Sivasagar	Sivasagar Municipal Board	Deepling Grant	Aideubari Kathoni
Odisha	Koraput	Koraput Notified Area Committee	Dasamantapur	Asana
Odisha	Jagatsinghpur	Jagatsinghapur Municipality	Arada	Ambasal
Odisha	Kendrapara	Kendrapara Municipality	Badakul	Barunadia
Himachal Pradesh	Bilaspur	Naina Devi Municipal Council	Namhol	Jhanduta Awal
West Bengal	Jalpaiguri	Jalpaiguri Municipality	Araji Binnaguri	Basilardanga
West Bengal	Hugli	Hugli-Chinsurah Municipality	Baidyapur	Barasarasa
Tamil Nadu	Erode		Anthiyur	Thenmugam Vellode
Tamil Nadu	Madhurai		Karungalakudi	Thanichiyam

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Commentary, Narration and Analysis

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